

ANNUAL REPORT 2023

“

A new world

Our urgent and immediate appeal is not to close the doors nor the hearts. We need you to continue to assist us to heal the wounds that are the results of years of wars, hatred, violence and destruction. This is an urgent appeal to share our concerns, thoughts, fears, and future vision.

It is always important to meet, share, talk and listen to each other to understand, decide, plan and analyze our future and existence as Caritas in the Middle East region under all challenges and difficulties which we face on a daily basis.

Let us work for peace and world reconciliation .

Let us begin and nothing is impossible!

”

*Wael V. Suleiman
General Director*

CARITAS JORDAN

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OUR VISION

“A society where people are living in peace and justice enjoy decent and dignified life to help them promote their resilience.”

OUR MISSION

“Promote the integral human development of people bringing emergency, relief aids socio-economic empowerment and socio voluntary work to refugees migrants and local communities in Jordan.”

OUR VALUES

Human Dignity

Subsidiarity

Stewardship

Solidarity

OUR GOALS

01

Combat the dehumanizing poverty in all its different types.

02

Improve health conditions physical and mental and welfare for refugees, migrants and vulnerable local communities.

03

Promote better education access and develop the quality of education for the students in need.

04

Enhance sustainable development partnerships between CJ and governmental departments private sector, civil society organizations.

05

Develop livelihoods' opportunities and promoting individual and social enterprises, and employment to refugees migrants and vulnerable local communities.

06

Promote protection and self-resilience safety access and dignity.

07

Encourage youth of all ages and involve them actively in civil society and social-voluntary works initiatives.

08

Provide Humanitarian Aid and Emergency Relief.

INTRODUCTION

Caritas Jordan continues to be proactive in assisting to extremely vulnerable Syrian, non-Syrian refugees and Jordanians to address their basic needs and ensure responding holistic vital services, Despite world and local challenges in terms of unrest and funding shortfalls.

In 2023, Caritas Jordan (CJ) managed to successfully carry out a number of significant projects addressing health, protection, cash, education and other fundamental services. Two important landmark events took place during 2023; one of them CJ Strategic Plan 2024-27 and Human Resources upgrade system. The said documents are intended to draw a roadmap of ongoing activities and initiatives that need to be pursued to reach a state of organizational sustainability and development of performance during the coming four years. The other was Caritas participation in “Partners Meeting” held in Cairo-Egypt that brought together all Caritas International Member Organizations (CI-MOs) with an aim to plan together, express solidarity, and coordinate in responding to beneficiaries’ urgent needs through “fraternal cooperation” and strong participation.

Apart from this, Caritas had an important role in two natural and manmade disasters. It dispatched in-kind assistance to the victims of the deadly earthquake that hit Syria and Turkey, and dispatched another shipment of relief aid to the people of Gaza where a fierce war is raging. The Jordan Hashemite Charity Organization (JHCO), a strategic partner of Caritas Jordan, dispatched all the shipments. In addition, Caritas shared CI many events and actively took part in a number of advocacy files and messages, including UNHCR Global Refugee Forum, working papers on migrants, durable solutions, localization and others.

SOLIDARITY



EVENTS

The 22nd General Assembly of Caritas Internationalis

The 22nd General Assembly of Caritas International began in the Vatican, with a meeting with **Pope Francis**, on Thursday morning, May 11, 2023, who welcomed and thanked the members of the Caritas Confederation for their work and message to the whole world. His Holiness encouraged the audience to continue serving the poor and needy in the spirit of the Gospel, calling on them to care more about service than administrative matters. About 450 people, from 180 Caritas around the world, participate in the work of the General Assembly. The 22nd General Assembly of Caritas Internationalis elected **Mons. Tarcisio Isa Kikuchi S.V.D.** new president of the Caritas Confederation, **Mr. Alistair Chad Dutton**, the new secretary general of the Caritas Confederation and **Ms. Kirsty Robertson** the Vice President.

Caritas Jordan rewarded by Ministry of Social Development

Her Excellency Ms. Wafaa Bani Mustafa, Minister of Social Development, bestowed appreciation to Caritas Jordan during a ceremony held by the Ministry of Social Development on Sunday, July 9, to honor private and volunteer sector companies for their role in supporting the Ministry during the holy month of Ramadan. **Mr. Omar Abawi**, Head of Programs and Operations, received the plaque on behalf of the General Director **Mr. Wael Suleiman**. During the ceremony, **Ms. Bani Mustafa** stressed that everyone is following in the footsteps of the Hashemite leadership in continuing to achieve and build throughout the country. She affirmed the Ministry's belief that all sectors in the country are partners in achieving the many services and programs that the Ministry implements, and that the Ministry always seeks to strengthen the partnership with the private and voluntary sectors and deepen the relationship with them, in line with the commitment to social responsibility. her excellency expressed her gratitude and appreciation to Caritas Jordan for its continuous support to the Ministry, and stressed that charity work is part of our national duty, and that we all need to take responsibility for our society.

Humanitarian response- Turkey and Syria Earthquake victims

In cooperation and coordination with the Jordan Hashemite Charity Organization and with the support of the Italian Association "**Non-Dalla Guerra**" and **Vicenza parish**, Caritas Jordan provided humanitarian aids to those affected by the earthquake in Turkey and Syria. The aids included food and health parcels prepared by two teams from the Jordan Hashemite Charity Organization and Caritas Jordan. Caritas always works on the basis of its humanitarian and ethical mission to provide support and within the available capabilities to help needy and vulnerable people, and in a fraternal solidarity way as an essential part of Caritas mission, vision and spirituality.

PARTNERSHIPS

Dar-Al-Khabra Consulting Company

An Agreement of Cooperation was signed on 06.04.2023 between Caritas Jordan and Dar Al-Khabra Consulting Company. The agreement aims to work on supporting and developing Caritas Jordan's strategy for the next four years (2024-2027), so that it includes the development of new programs based on Caritas' vision and mission, and in line with the current programs and projects, in order to ensure the continuity of providing humanitarian, social, and community services to all those in need, especially the marginalized, the vulnerable, and the neediest. The agreement was signed by Mr. Ahmed Aboubashi, Deputy General Manager of Dar Al-Khabra, and Mr. Wael Suleiman, General Director of Caritas Jordan.

The Italian Hospital - Amman

Out of its message of love and giving for a partnership that lasted more than 25 years of humanitarian service, a signing of the Cooperation agreement with the Italian Hospital located in downtown was renewed on 22. 06. 2023, which aims to renew the agreement between the two parties to provide secondary health services, medical referral services, and the distribution of medicines to beneficiaries who approach Caritas centers. It was signed by the Administrative Director of the Italian Hospital, Dr. Nasim Samawi, and the General Director of Caritas Jordan, Mr. Wael Suleiman, in the presence of the administrative staff of the hospital, Caritas Jordan administrative team, and representatives of the medical team in Caritas.

The Royal Institute for Religious Studies-RIRS

A Cooperation agreement was signed on 02.03.2023 with the Royal Institute for Religious Studies that includes the implementation of a project entitled "Living Together in Harmony". It aims to promote the concepts of reconciliation and the culture of dialogue among the diverse communities in Jordanian society by building the capacities of the participants in several topics, the most important of which are human rights, dialogue and communication. The project will focus on promoting music as an important tool for expression and dialogue, while adopting an informal education methodology based on social emotional learning methods around the concepts of citizenship, human rights, difference, diversity, pluralism, dialogue, interdependence and communication.

The Catholic Center for Media & Studies

A Cultural and educational cooperation agreement was signed Tuesday 21 .02 .2023 between the Catholic Center for Media & Studies and Caritas Jordan, with an aim to prepare a comprehensive study on "The Existence of the christian community in" Jordan, through the geographical survey of the distribution of Christian citizens in Jordan and churches and by studying the economic and social reality of Christians in Jordan. The agreement was signed between The Catholic Center, represented by Father Dr. Ref'at Badr, the General Manager, and Caritas Jordan represented by Mr. Wael Suleiman, the General Director. Fr. Rifa't expressed the Center's readiness for permanent cooperation and renewal of this cooperation between The Catholic Center and Caritas, as cooperation has been existing for a long time.



Our Lady of Peace Center for Persons with Disabilities-OLOPC

A **Memorandum of Understanding** was signed on **18.02.2023** between Caritas Jordan, represented by its General Director, **Mr. Wael Suleiman**, and Our Lady of Peace Center for Persons with Disabilities, represented by **Father Shawqi Batrian**. The memorandum aims to support and develop entrepreneurial projects and activities in business definition areas or what is known as "Gardens of Mercy" to include the development and support, whether in terms of providing the necessary supplies or updating them, and working on training beneficiaries present in the sites according to training curricula upon the requirements of the sites. It is worth noting that these projects and activities will vary to be appropriate to the nature of the place and the services provided to include agricultural activities, sewing, woodwork, soap and incense factories, in addition to packaging work.

The National Aid Fund-NAF

A Memorandum of understanding was signed on 20.02.2023 between Caritas Jordan and the National Aid Fund aiming to enhance means of cooperation between the two parties to secure protection and care for needy families and to provide psychological and social support, especially for vulnerable women, children and persons with disabilities, through Caritas centers distributed in all governorates of the Kingdom. The signature was signed by the National Aid Fund, represented by its Director General, Mrs. Khitam Salem Al Shenekat, and the Jordanian Caritas, represented by its Director General, Mr. Wael Suleiman.

Non- Dalla Guerra” Board Members Visits the Apostolic Nuncio to Jordan

A delegation of the Administrative board members of the Italian Association “Non-Dalla Guerra”, accompanied by the General Director, **Mr. Wael Suleiman**, visited His Excellency the Apostolic Nuncio to Jordan, Archbishop Giovanni Pietro Dal Tuzzo, at the Vatican Embassy building located in Amman, in the presence of the Embassy Secretary Papal **Monsignor Mauro Lalli**, where the delegation first congratulated His Excellency on his appointment as the new papal ambassador to Jordan.



The training unit, in collaboration with partners and donors, continues to organize more events and training programs aimed at enhancing skills and building the capacities of the team, aligning with the nature of work and the mission of Caritas.

05

CAPACITY BUILDING

“Inclusive Learning”

Caritas Jordan

During April, a three-day training workshop was held under the title "Inclusive Learning: Principles and Fundamentals", targeting 17 participants from the units of Counseling and Education Unit. The workshop sessions concentrated on various topics mainly: introduction to disability, creating the physical environment for inclusive learning, preparing cadres, preparing families and children to facilitate inclusive learning.

“Communication skills and social change”

The Intitute For Family Health

The workshop targeted a group of nutrition specialists working at various Caritas sites, with the aim of improving the nutritional behavior of beneficiaries and enhancing social impact in this regard. The workshop addressed enhancing communication skills to influence nutritional behavior, focusing on health challenges related to nutrition and how to address them. Sessions also included discussions on factors that prevent the provided nutrition program and exploring innovative solutions to overcome these difficulties. It took place from July 24th to 25th at the Youth Christian Women's Association headquarters, where nutritional counseling skills were applied within the training context, contributing to enhancing their ability to deal with different beneficiary patterns.

“Prevention and Control of Infection at Health Care Center”

The Mediterranean Eastern Public Health Network

In cooperation with EMPHNET, on 24-25 January 2023 a training on prevention and control of infection in the field of health care for medical workers was held, including doctors and nurses. During the training days, a number of recommendations on prevention and control of infection, especially at institutions and organizations that work in health care were made. The training aimed at focusing on means of infection prevention at health care institutions, which are caused by different factors through implementing suitable prevention and fighting procedures. The training also tackled a number of main topics, including health centers' facilities contagious diseases, types and the way of using personal prevention equipment, as well as medical waste management.

“Family Health Model”

The Mediterranean Eastern Public Health Network

Two training programs entitled "Family Health Model", which were held on November 21 and 22, 2023, in cooperation with *the Mediterranean Eastern Public Health Network (EMEPHNT)*. This program targeted medical staff from different specialties and workers in Caritas Jordan centers. The training aimed to enhance the capabilities of healthcare providers, by providing them with the core competencies of the family health model, including enhancing communication, teamwork, and administrative skills to achieve effective healthcare, in addition to addressing current and future challenges in the field of primary healthcare, and promoting cooperation in the work of several specialties in the medical sector.

“Cyber-Crimes Session”

The General Security Directorate

As part of the ongoing awareness efforts organized by Caritas Jordan for its team to increase general awareness and knowledge, a lecture on cybercrimes was held in collaboration with the Cybercrime Unit of *the General Security Directorate*. The aim of this initiative was to keep up with the latest technological developments and shed light on the most important challenges and risks that individuals may face in relation to the use of systems and devices, whether in a professional or personal context.



LIVELIHOOD APPROACH

SUSTAINIBILITY

06

Conclusion of The Project

"Supporting Iraqi and Jordanian Brothers through Vocational Training"

A concluding activity was held for the project supporting Iraqi refugees and Jordanian through vocational training in agriculture. The project was funded by the ARCS Organization for Culture and Development in collaboration with Caritas Jordan. The event took place in the hall of Our Lady of Peace Center.

In the presence of representatives from the Ministry of Agriculture and ARCS organization, a briefing on the project's achievements was presented by the project team from Caritas' livelihoods sector. A short video was shown, highlighting the project's objectives, training sessions, and accomplishments during the implementation period. The project focused on supporting Iraqis and Jordanians by providing vocational training in agriculture, food preparation, product classification, and packaging. Thirty beneficiaries were trained and equipped with specialized skills in agriculture, food manufacturing, packaging, and labeling through professional training within the business area of Our Lady of Peace Center.

Following this, the participants underwent practical and hands-on training in various workshops. These workshops provided the beneficiaries with opportunities to apply the training topics and acquire necessary skills for managing small-scale projects, aligning with the goals of the project funded by ARCS Organization for Culture and Development in collaboration with Caritas Jordan.



JUSTICE



YOUTH INITIATIVES

Celebrating “Arabic Language Day” Initiative

Ceremony Closure for the Competition: *“My Language is Beautiful”* which was launched by the Volunteers Center in cooperation with the General Administration of the Latin Patriarchate Schools. The competition was done over six months and on two phases, the first of which began on the Arabic Language Day, which falls on December 18 of each year. Where these initiatives come as one of several initiatives initiated by the Volunteer Center during the past year to promote belonging and volunteering among young people through campaigns, activities, and social, environmental and national initiatives.

Opening of St. George Center For Youth In Irbid

A Youth Center was opened under the patronage of His *Beatitude Patriarch Pierbattista Pizzaballa* in Irbid. This center was established with the support of Caritas Jordan as one of the outputs of the (Christian Civic Engagement) project to be a center for youth and pastoral activities.

Youth Camps 2023 (Ader - Hashmi - Salt)

The Volunteers Program began its annual youth volunteer camps, starting on July 8 and ending on August 28, 2023. These camps aim to exchange experiences and promote social and volunteer work through field work with the needy and refugee, in cooperation and participation with the Italian Association *“Non-Dalla Guerra”*.

Fifty-one young male and female volunteers from Italy are participating in the camps this year. They spent two weeks in each camp in Jordan, specifically in the parishes' monasteries. The camp program included many activities, including field visits, work with refugees, supporting parish activities, especially summer children's camps, in coordination and participation with the scouts in those parishes. In addition to community work and organizing workshops and lectures in cooperation with a number of local initiatives and associations. The camps were held in the parishes of the Latin Churches, starting in Salt, then Ader (South) and Al-Hashmi Al-Shamali. It is noteworthy that these camps, which the Volunteers Program team organizes every year, come from the mission of Caritas Jordan on the importance of youth work in volunteer activities and the presentation of its message of solidarity and love.



INCLUSION



QUALITY



DEVELOPMENT



INTEGRATION



COMMUNITY HEALTH INTERVENTION

“Free Medical Days”

In continuation of the message of Caritas and an affirmation of its humanitarian role, the health care unit organized free medical days throughout the year reaching out the largest possible segment of beneficiaries in all regions of the Kingdom. The services provided to approximately (3184) people from the local community, provided by Caritas medical team of doctors, nurses and specialists, with the presence of the mobile medical clinic, varied to include primary health care services, dispensing free medicines, nutrition and awareness consultations, through female nutritionists.

“Breast Cancer Awareness Day”

Under the patronage of the Director of the Social Development Directorate, **Mrs. Abeer Arabiyat**, and in the presence of His Excellency the Mayor of Greater Salt, **Engineer Mohammed Al-Hiyari**, and the Director of the Jordanian Breast Cancer Program, **Dr. Reem Al-Ajlouni**, the initiative for World Breast Cancer Day was launched last Saturday from the city of Salt, the pioneering city. **Dr. Reem Al-Ajlouni** delivered a speech as the event's sponsor, praising the importance of raising awareness about breast cancer and the necessity of early detection. The Mayor and the medical representative of Caritas Jordan, Dr. Nader Awad, as well as **Father Tarek Hajjazin**, delivered speeches expressing their support for this important initiative.

The celebration included speeches by the coordinator of the Caritas Jordan Committee in Salt, Michel Fashho, who welcomed the attendees and commended the efforts made in combating this disease. There was a bazaar featuring a selection of local women, showcasing their products and small projects with the aim of supporting women's economic empowerment. Specialized medical clinics were also provided, including general medicine, pediatrics, cardiology, women's health, and breast cancer clinics. Prominent pharmaceutical companies such as Hikma Pharmaceuticals, Sahtak Milk, and Dar Al-Ghada participated in supporting this significant event for breast cancer awareness and providing health services to the local community. The event witnessed a strong attendance of approximately 450 people, and necessary medical examinations were conducted through specialized clinics held during the activity, contributing to the provision of health services and breast cancer prevention for a large number of participants.

“Mobile Clinic”

The Latin Patriarchal Vicar in Jordan, Archbishop Jamal Daibes, prayed and blessed the "Mobile Clinic" provided by the family of the late **Karam Imseeh** in the backyard of the Church of the Sacred Heart of Jesus - Tal'a al-Ali, in the presence of the Imseeh family, His Excellency Parliament member **Haitham Ziadeen**, the General Director of Caritas Jordan, **Mr. Wael Suleiman**, the administrative team, the health sector team, and the priests of the southern parishes. This clinic is equipped with all the necessary medical equipment by Caritas Jordan, and will be based in the southern regions to provide primary and secondary healthcare services to different regions and governorates, under the supervision of the medical team of Caritas Jordan.





Meningkatkan
Central
Commission
SALE #

GAZA Support

Caritas Jordan is in a unique position to assist those who have run out of options for survival and are looking for any kind of support to help them stay alive, rather than just being a passive observer. Caritas has formed an emergency response team and initiated a contingency plan in coordination with partners to assist with humanitarian efforts aimed at rebuilding the destroyed Palestinian community in Gaza. Using all of its resources, its strategic partnership with JHCO, the support of sister organizations, and other partners, Caritas has decided to offer aid to the people of Gaza. This decision is based on the organization's extensive experience with emergencies and exceptional response to local and regional catastrophes, such as the support provided to Iraqi Christians who fled Mosul after ISIS invaded their country and its intervention in support of the people of Turkey and Syria following the devastating earthquake that struck the area earlier this year. These initiatives are in keeping with the Holy See's pursuits and are a response to its values and mission, which prioritize the lives of people above all else.

Caritas Jordan, as a member of The Bishops of the Holy Land Coordination led by H.B. Card. Pier Battista Pizzabella and in line with the Apostolic Nunciature in Amman and in collaboration with partners and with the blessing of the Latin Vicariate in Jordan, sent relief aid shipments to the people of Gaza in an effort to show solidarity with our brethren in Palestine. Approximately 1,000 Palestinian Christians reside in Gaza. Bedding and humanitarian supplies that support the people's survival and resilience were included in the shipments.

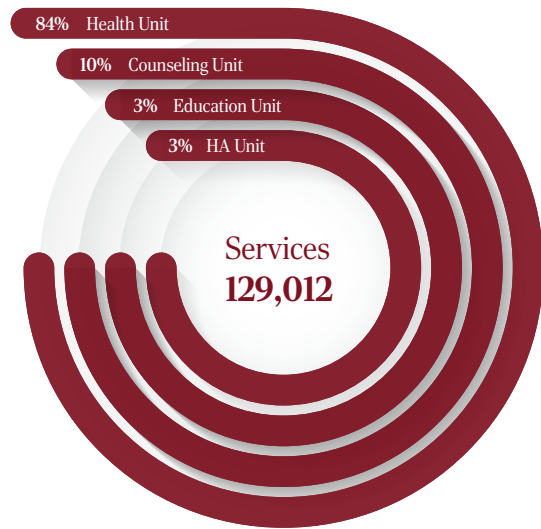
IN NUMBERS

Health Unit
Number of services
108513

Counseling Unit
Number of services
13397

Education Unit
Number of services
3968

Humanitarian Assistance Unit
Number of services
3134

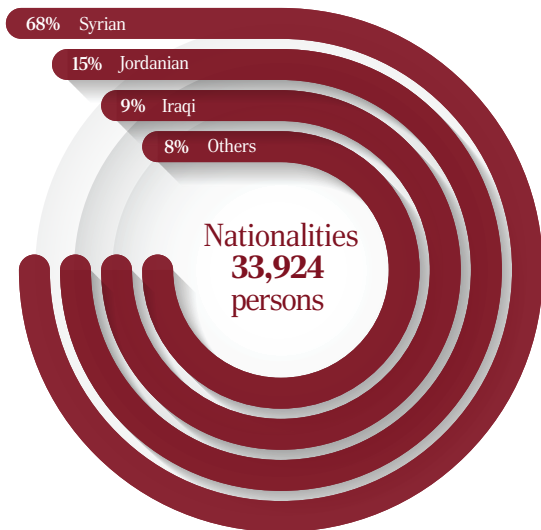


Syrian
Number of services
80259

Jordanian
Number of services
22784

Iraqi
Number of services
15047

Others
Number of services
10923



10

Our Partners

Caritas Member Organizations - CMOs

- Caritas Internationalis
- Caritas MONA
- CRS “Catholic Relief Services”
- Caritas Spain
- Caritas Germany
- Caritas Danmark
- Caritas Austria
- Caritas France “Secours Catholique”
- CAFOD “Caritas England & Wales”
- Caritas Poland
- Caritas Australia
- Caritas Italy
- Caritas Belgium

Government Funding

- German Federal Foreign Office
- Diocese of RottenburgStuttgart
- Sternstunden e.V.
- Hungary Government
- Danida - Ministry of Foreign Affairs of Denmark
- DEFAT - Australian Government Department of Foreign Affairs and Trade
- BMZ - German Humanitarian Assistance
- German Cooperation
- French Government

International Organizations

- MCC - Mennonite Central Committee
- Non Dalla - Guerra
- STARKMACHER
- Porticus
- Segretaria di Solidarietà
- Arcidiocesi di Bologna

Organisation Network

- JIF (Jordan NGOs Forum)
- JONNF (Jordan National NGOs Forum)
- ICVA (International Council of Voluntary Agencies)

Governmental Bodies/ Government of Jordan

- Ministry of Social Development - MoSD
- Ministry of Health - MoH
- Ministry of Planning and International Cooperation (MoPIC)
- Azione per Famiglie Nuove
- ARCS
- Danish Refugee Council - DRC
- Ministry of Education - MoE
- Ministry of Tourism - MoT

UN Agencies

- UNHCR - United Nations High Commissioner for Refugees
- IOM - International Organization for Migration
- ILO - International Labour Organization

National Organizations

- The Jordan Hashemite Charity Organization - JHCO
- The Royal Health Awareness Society- RHAS
- Dar Abu Abdullah
- Noursat Jordan
- Karam Imseeh Fund
- Promise Welfare Society
- The Royal Institute for Inter. Faith Studies - RIIFS
- Our Lady of Peace Center
- Young Women Christian Association - YWCA



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