

# POWER WORKS

## REPAIR/PM FORM

www.radio-accessories.com

### RADIO RETURN ADDRESS

Name: \_\_\_\_\_  
Company: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_

### PAYMENT INFORMATION

PO#: \_\_\_\_\_  
Charge: Visa  Mastercard   
Card#: \_\_\_\_\_  
Exp Date:  3 digit CVV2

Signature: \_\_\_\_\_  
Check Enclosed \_\_\_\_\_

### BILLING ADDRESS

(IF DIFFERENT)  
Name: \_\_\_\_\_  
Company: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Phone: \_\_\_\_\_

### RADIO INFORMATION

MODEL

SERIAL NUMBER

WARRANTY REPAIR? YES \_\_\_\_\_ NO \_\_\_\_\_

\*warranty repair is \$45 processing fee and requires copy of original invoice

PURCHASE DATE \_\_\_\_\_

PREVENTATIVE MAINTENANCE (PM)? YES \_\_\_\_\_



DESCRIBE PROBLEM IN DETAIL :

### ACCESSORIES INCLUDED

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

PLEASE SEND REPAIR FORM WITH RADIO; ONE FORM FOR EACH RADIO

Authorized by \_\_\_\_\_

Date \_\_\_\_\_



Power Works  
21535 Junebug Rd  
Grass Valley CA 95949  
888-567-7234  
repairs@radio-accessories.com

# Radio Repair

[repairs@radio-accessories.com](mailto:repairs@radio-accessories.com)

888-567-7234

Box full of broken radios? Or perhaps; the only radio you have to get your job done is letting you down? Let **Power Works** get your radios back in tip top shape with our fast, reliable and economical flat rate repair service. **Need routine maintenance only? See our PM Service details on page 3 (GPH/DPH Only)**

Our radio service techs will bring your out of warranty radio(s) back to life with a full assessment, repair/ replace needed parts, tune, align and bench test all for one low rate.

|                           |                       |
|---------------------------|-----------------------|
| GPH/DPH, GMH/DMH          | \$175 plus parts      |
| KNG Portable              | \$315 including parts |
| KNG Mobile                | \$455 including parts |
| KNG Remote Head (KAA0660) | \$195 including parts |

**We only use OEM, original replacement parts**

- Fill out Power Works repair/pm form completely, one for each radio
- Ship radios, insured method recommended; to our facility located at:  
Power Works Repair Service  
21535 Junebug Rd  
Grass Valley, CA 95945  
(It is best if you do not include accessories such as antennas, batteries with your radios)
- You will get an email confirmation when we receive your package
- Once the repairs/pm are complete, an Invoice will be drawn up including flat rate, any necessary parts & return shipping fees. Payment is due at this time unless terms, PO or other arrangements have been made
- You will receive notification of return shipment via email  
(Radios beyond economical repair will cost \$79 bench test fee and will be returned)



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# Preventative Maintenance

**\*\*\* GPH/DPH Only \*\*\***

**repairs@radio-accessories.com**

**888-567-7234**

Is your radio behaving badly? Maybe it's time to consider some TLC for your most trusted and reliable piece of equipment. We call it **Power Works** PM Service, preventative maintenance; it's an affordable solution so you can rest assured that your radio is in "let's get to work" condition.

Our radio service techs will bring your radio back to good behavior with a full physical inspection, outer cleaning, TX & RX deviation, sensitivity and power assessment and adjustment and a full read of your radio to ensure communication. All this for a low flat rate of \$69. (PM Service does not include opening and inspection of the inside of your radio)

If any issues, broken or failed parts are found, we will contact you to go over the results of your PM and to determine if you would like further repair work done.

- Fill out Power Works repair/pm form completely, one for each radio
- Ship radios, insured method recommended; to our facility located at:  
Power Works Repair Service  
21535 Junebug Rd  
Grass Valley, CA 95949  
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