

AN IMPORTANT UPDATE FROM SOUTH TEXAS VETERINARY OPHTHALMOLOGY

STVO will be Modifying its COVID-19 Protocols Effective Wednesday, June 16th, 2021 to the Following New Updates:

- Clients will need to check-in by phone from their vehicles. STVO parking spots are located in the back of the hospital.
- Clients will be asked to wait in their vehicles until a STVO representative notifies them that their pet's appointment is ready.
- Only one pet owner will be allowed into the hospital at this time. **Please note that all pet owners will still need to wear a mask while in the hospital and during their visit with the STVO doctors.**
- Clients and their pet will take the elevator to the 2nd floor and wait in the art gallery area until a technician comes to walk them into an exam room.
- All check-out procedures and payments will occur after the appointment directly with the STVO receptionists.

Thank you for your patience and cooperation during this time as we begin to phase clients back into the hospital.