



Online Elections Overview

What is the American Arbitration Association® Online Elections Platform?

The American Arbitration Association (AAA®) Online Elections Platform is a secure and state-of-the-art online voting system developed by the AAA. It is designed to conduct elections in a streamlined accurate and secure manner, utilizing various technologies including blockchain technology, end-to-end encryption, reCAPTCHA and the options to use a secondary identifier or multi factor authentication.

Brief Overview Setup

- An online ballot is created based on the specific requirements of the client (the organization holding the election).
- Test voter credentials are provided to the client for review and approval of the ballot before the actual election begins.
- Each eligible member is assigned a unique randomly generated Personal Identification Number (PIN), which ensures that only authorized voters can participate.
- Voting instructions, including the voting website, polling dates, the assigned PIN and the elections helpdesk contact information, are communicated to the voters either through mail or email.

Polling Period

- The online voting portal is accessed through the website <https://electionsaaa.org/>
- Polls open and close at the designated times provided by the client.
- As soon as polls open, voters are able to log in to the portal using their organization ID and their assigned PIN.
- For additional security, clients can provide a second identifier or utilize a secondary validation such as a one-time password provided via email, that can also be used during the login process.
- Voters who need assistance accessing the ballot or those who have not received their PIN can contact the elections helpdesk for support.
- Reminder emails may be sent to members who have not voted as the voting deadline approaches.
- The polls automatically close at the specified time, and the system does not accept votes outside of the designated voting period.



Results

- Results are available within minutes after the polling period ends and can be provided to clients after AAA has reviewed.
- Reporting capabilities are flexible and can be tailored to meet the specific requirements of the client.

To get more information regarding online elections please contact Maggie Zhang at ZhangM@adr.org or 212.484.3283.



120 Broadway, 21st Floor
New York, NY 10271
Telephone: +1 800.778.7879
information@adr.org

Visit us on the Web at adr.org

The AAA-ICDR has offices and hearing facilities throughout the world in locations including: Atlanta, Boston, Buffalo, Charlotte, Chicago, Cleveland, Dallas, Denver, Detroit, Fresno, Houston, Johnston, Los Angeles, Miami, Minneapolis, New York City, Philadelphia, Phoenix, San Antonio, San Diego, San Francisco, Singapore, Somerset, Voorhees, and Washington D.C.