ReCAPs (Research **Contributions Abbreviated for** Print) provide a structured, one-page summary of each paper highlighting the main findings and significance of the work. The full version of the article is available online at jop.ascopubs.org.

UCLA Jonsson Comprehensive Cancer Center; UCLA Anderson School of Management; UCLA Schools of Medicine and Public Health, Los Angeles; UC Davis Center for Healthcare Policy and Research, Davis, CA; and University of Texas Health Sciences Center, San Antonio, TX

Corresponding author: Eden R. Brauer, UCLA Jonsson Comprehensive Cancer Center, 650 Charles Young Drive S, Box 956900, Los Angeles, CA 90095-6900; e-mail: ebrauer@ucla.edu.

Disclosures provided by the authors are available with this article at jop.ascopubs.org.

Communicating Risks of Adjuvant Chemotherapy for **Breast Cancer: Getting Beyond the Laundry List**

Eden R. Brauer, Elisa F. Long, Joy Melnikow, Peter M. Ravdin, and Patricia A. Ganz

QUESTION ASKED: How do medical oncologists communicate about potential acute, long-term, and late effects of adjuvant chemotherapy to patients with breast cancer?

SUMMARY ANSWER: Medical oncologists tend to present information on the potential risks of adjuvant chemotherapy in a selective fashion, with heavy emphasis on common acute treatment effects and rare late effects, with little attention given to long-term effects that persist after treatment ends.

WHAT WE DID: We conducted key informant interviews with medical oncologists and focus groups with breast cancer survivors to understand the influences on the communication of toxicity risks and associated longterm and late effects of adjuvant therapy.

WHAT WE FOUND: Several barriers to oncologists' communication regarding the longterm effects of treatment exist in current practice settings. Both oncologists and patients agreed that better communication about the long-term effects is needed to address persistent issues and to prepare for life after treatment.

BIAS, CONFOUNDING FACTOR(S), REAL-**LIFE IMPLICATIONS:** Although our findings are limited by the small convenience sample and the modest scope of this exploratory study, many implications for clinical practice are discussed. A more proactive approach to communicating about treatment effects may contribute to better quality of life and lower morbidity in cancer survivors. JOP



DOI: https://doi.org/10.1200/JOP. 18.00162; published online ahead of print at jop.ascopubs.org on December 14, 2018.

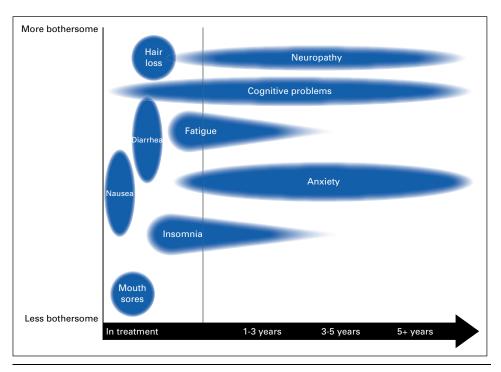


Fig. Conceptual diagram of potential treatment effects over time.

Communicating Risks of Adjuvant Chemotherapy for Breast Cancer: Getting Beyond the Laundry List

Eden R. Brauer, Elisa F. Long, Joy Melnikow, Peter M. Ravdin, and Patricia A. Ganz

UCLA Jonsson Comprehensive Cancer Center; UCLA Anderson School of Management; UCLA Schools of Medicine and Public Health, Los Angeles; UC Davis Center for Healthcare Policy and Research, Davis, CA; and University of Texas Health Sciences Center, San Antonio, TX

Abstract

Purpose

According to the Institute of Medicine, high-quality cancer care should include effective communication between clinicians and patients about the risks and benefits, expected response, and impact on quality of life of a recommended therapy. In the delivery of oncology care, the barriers to and facilitators of communication about potential long-term and late effects, post-treatment expectations, and transition to survivorship care have not been fully defined.

Patients and Methods

We collected qualitative data through semistructured interviews with medical oncologists and focus groups with breast cancer survivors and applied the Theoretical Domains Framework to systematically analyze and identify the factors that may influence oncologists' communication with patients with breast cancer about the long-term and late effects of adjuvant therapy.

Results

Eight key informant interviews with medical oncologists and two focus groups with breast cancer survivors provided data. Both oncologists and patients perceived information on long-term effects as valuable in terms of improved clinical communication but had concerns about the feasibility of inclusion before treatment. They described the current approaches to communication of therapy risks as a brief laundry list that emphasized acute adverse effects and minimized more long-term issues. We describe the barriers to communication about potential long-term effects from the perspectives of both groups.

Conclusion

This study provides insight into oncologists' communication with patients with breast cancer regarding the potential long-term and late effects of adjuvant chemotherapy and about setting realistic expectations for life after treatment. Opportunities to improve oncologists' communication about the potential toxicities of therapy, particularly regarding long-term and late effects, should be examined further.

INTRODUCTION

Many cancer survivors have a life expectancy similar to that of their nonaffected peers but suffer additional physical and/or psychosocial sequelae because of their disease and treatments. Long-term effects include symptoms such as fatigue,

Copyright © 2018 American Society of Clinical Oncology. All rights reserved.

peripheral neuropathy, and cognitive impairment that begin during treatment and persist after treatment ends. 1-4 Late effects, including osteoporosis, heart failure, and secondary leukemia, occur after treatment ends but are causally related to cancer and to treatment exposures.^{5,6} Despite these



DOI: https://doi.org/10.1200/JOP. 18.00162; published online ahead of print at jop.ascopubs.org on December 14, 2018.

known risks, discussions about the potential effects of therapy are generally inadequate, resulting in communication failures, poor symptom management, and missed opportunities to prepare patients for survivorship care and life after treatment.^{7,8}

Effective communication about the potential long-term risks of therapy is imperative for the delivery of high-quality cancer care, as noted in a recent Institute of Medicine report. Across the cancer care continuum, clinicians are expected to provide patients and families with understandable information to guide decision making, navigate them through treatments, and set realistic expectations for life after treatment. However, many factors, including treatment complexity, misaligned reimbursement incentives, and inadequate communication skills training, 22,13 can impede effective communication in oncology. Furthermore, sufficient data from clinical trials to support complex medical decisions about toxicities, risks of long-term effects, and post-treatment quality of life are not readily available.

Although effective communication about the risks of therapy is essential to quality cancer care, little is known about the practical aspects of when and how to share information on the potential long-term effects with patients in real-world clinical settings. In this study, we initially set out to investigate the feasibility of incorporating this information into treatment planning to tailor treatment decisions on the basis of toxicity risks. We chose breast cancer because of the extensive research on post-treatment outcomes from various adjuvant therapy regimens and because of the availability of clear guidelines on assessing and managing long-term and late effects in this population. We envisioned the development of a treatment decision aid that would integrate information on long-term treatment toxicity with regimen-specific survival outcomes. Early in our study, we learned from both oncologists and patients that this type of tailoring was not feasible because of the time constraints of early consultations, the heavy emphasis on pathway compliance and clinicians' discomfort with straying from guidelines. Thus, our focus shifted to understanding current practices and identifying the factors, both barriers and facilitators, that influence oncologists' communication with patients with breast cancer about the potential long-term effects of adjuvant chemotherapy.

PATIENTS AND METHODS

We conducted a qualitative study to explore the factors that influence how oncologists communicate about potential treatment effects in real-world practice settings. The study was approved by the UCLA Institutional Review Board. All participants provided verbal consent and received a gift card for their participation.

Key Informant Interviews With Medical Oncologists

To explore a range of perspectives, we recruited a convenience sample of medical oncologists from diverse regions across the United States and diverse clinical settings. Approximately one half of the participants were breast cancer specialists, and the remainder had generalist or mixed oncology practices. A medical oncologist (PAG) and a nurse (ERB), both experienced qualitative researchers, conducted all interviews via telephone, with digital audio recording.

Using a semistructured interview guide, we asked openended questions about current practices of communicating the risks of adjuvant chemotherapy and about the barriers to and facilitators of these discussions. Accompanying materials included a conceptual diagram in multiple visual formats of potential treatment effects over time and comparisons of three regimens from a large clinical trial on overall survival, disease-free survival, and risk of long-term toxicities (eg, peripheral neuropathy, amenorrhea, quality of life; Figs 1 and 2). We also inquired about the feasibility of using various resources, including communication tools and graphical materials, in their clinical settings.

Focus Groups With Breast Cancer Survivors

Breast cancer survivors treated with adjuvant chemotherapy within the past 5 years were recruited from UCLA and community-based organizations to participate in two separate focus groups. The focus groups were cofacilitated by PAG and EFL, an expert on health care decision making and a breast cancer survivor herself, and ERB served as note taker. The focus groups were audio recorded digitally and began with a brief definition of terms (acute, long-term, and late effects of treatment). Participants shared their experiences regarding communication of treatment risks, reflections on information that might have been helpful, and experiences with posttreatment symptoms. We then presented three unnamed regimens with similar survival rates but different toxicity profiles to seek feedback on how this might influence treatment decision making. We also elicited preferences about various information formats (existing decision aid, information sheets, and charts) to assess understandability and perceived value.

After each interview and focus group, the researchers met for an in-depth debriefing in which they discussed key

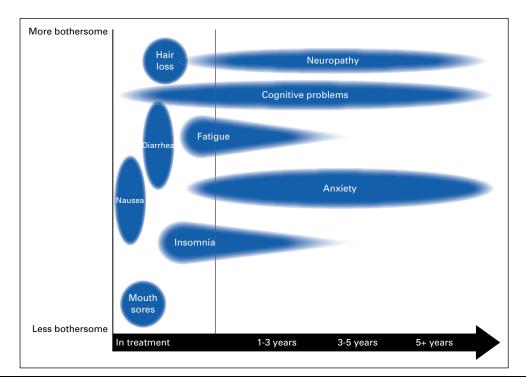


Fig 1. Conceptual diagram of potential treatment effects over time.

impressions, methodologic issues, and implications for analysis. Data collection was stopped when no new information about barriers and facilitators influencing oncologists' communication of long-term effects was identified and saturation was reached.

Our analytic approach was guided by the Theoretical Domains Framework (TDF). Given its applications in

implementation research to understanding the behaviors of health care providers, ¹⁷⁻²² we selected this framework to identify the barriers to and facilitators of oncologists' communication about the long-term effects of adjuvant chemotherapy in the realities of today's clinical settings. The TDF allows researchers to perform a sweeping, systematic assessment of a particular behavior of interest to identify factors

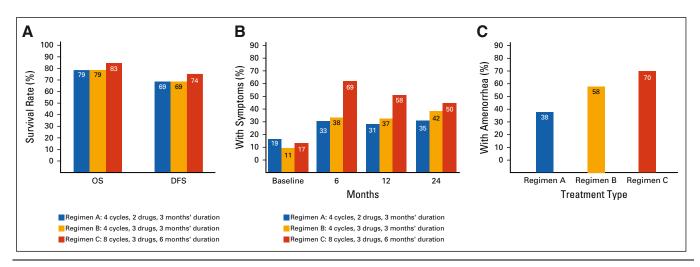


Fig 2. Comparisons of three common adjuvant chemotherapy regimens on (A) overall survival (OS) and disease-free survival (DFS) at 8 years with regimens A, B, and C; (B) numbness and tingling in the hands and feet; and (C) rates of prolonged amenorrhea at 12 months after start of therapy. Data adapted. ¹⁴⁻¹⁶

that influence that behavior, resulting in a behavioral diagnosis.^{23,24} The TDF version 2 consists of 14 theoretical domains across individual, group, organizational, and structural levels to consider as potential influences on the target behavior²⁴ (Appendix Table A1, online only).

In this study, the TDF offered a pragmatic analytic framework to assess influences on the behavior of interest: oncologists' communication about the long-term effects of adjuvant therapy with patients with breast cancer. Using a directed content analysis technique, we followed the steps of TDF-based research described by Atkins et al.²⁵ This process allowed us to review and attribute data to theoretical domains, populate domains with key thematic content, and create data tables. The researchers involved in coding (PAG and ERB) met frequently to discuss challenges and resolve discrepancies, including omitting certain domains that we deemed not relevant or distinct to the target behavior. Regular meetings with another member of the research team (EFL) provided an additional perspective on analytic direction.

RESULTS

Eight medical oncologists participated in key informant interviews that lasted 58 minutes on average. Informants were predominantly female (six of eight), graduated from medical school on average 22.3 years (range, 11 to 44 years) earlier, and consulted on eight to 20 new patients with breast cancer per month. The two focus groups, lasting 105 and 80 minutes, respectively, included nine breast cancer survivors who received treatment at various Southern California institutions.

Although tailoring treatment decisions on the basis of potential toxicities did not seem feasible, both oncologists and patients acknowledged the relative absence of this information in current practice settings and underscored its value in strengthening clinical communication. In this analysis, we first describe the current practices related to the communication of the potential risks of adjuvant chemotherapy (the laundry list) and then present the influence of the nine most relevant theoretical domains, organized into four major clusters, on this behavior (Table 1).

The Laundry List: Oncologists' Routine Communication About Potential Risks of Treatment

Nearly all oncologists reported highly routinized communication about potential treatment risks, what several called a laundry list, in which they provided patients with an automatic, almost scripted, rundown of adverse effects before starting a

particular regimen. The laundry list typically involved a quick mention rather than an in-depth discussion; as one explained, "I tell them the adverse effects, but I don't dwell on them." In addition, the laundry list focused disproportionately on acute effects, such as nausea, hair loss, and fatigue. Focus group participants reiterated that acute effects were listed in a "very nonchalant" way, whereas long-term effects were rarely mentioned at this time.

Most oncologists included, in addition to acute adverse effects, certain rare but serious late effects, such as secondary malignancies and cardiac dysfunction, as part of the laundry list. One oncologist explained, "The big ones should be discussed up front," whereas another stated that she "wouldn't give the drug without mentioning them." They believed it was important to mention these potentially catastrophic events—"the kind you don't forget in your career"—before initiation of treatment. In some cases, oncologists attributed this urgency to concerns of liability.

Influence of Knowledge, Skills, and Beliefs in Capabilities

The laundry list tended to emphasize acute effects and minimize or neglect long-term effects. Among various explanations for these differences was oncologists' familiarity with common patient concerns during active treatment. They explained that they had acquired greater knowledge and skills and consequently, more confidence in their ability to discuss acute issues through their experiences monitoring patients receiving chemotherapy. Although oncologists had less experience with managing rare late effects, most felt knowledgeable, skillful, and confident in these discussions with patients, often citing specific percentages to underscore the rarity of these late effects.

In comparison, oncologists' communication regarding potential long-term effects was vague, less automatic, and avoidant at times. One shared, "These are questions we don't deal with correctly." Oncologists also varied in their communication about particular long-term effects compared with others. For example, several participants reported briefly mentioning the possibility of peripheral neuropathy, but only one regularly discussed the impact of treatment on sexual functioning, and none reported routine discussions about potential cognitive issues.

Participants reported that less knowledge, fewer skills, and less confidence about assessing and managing long-term effects contributed to their reluctance to address these issues. For

Table 1. Influence of Relevant TDF Domains on the Laundry List

Relevant TDF Domains	Illustrative Quotations
Knowledge, skills, and beliefs about capabilities	Acute effects:
	"It's so hard to predict the likelihood for a specific individual of having a problem."
	"I generally review the most immediate side effects and it usually includes hair loss, nausea, fatigue, myelosuppression."
	"I always discuss acute treatment effects with every patient and spend a lot of time discussing the side effects during treatment and management of those side effects and when to call, for example, if they have a fever."
	Long-term effects:
	"I think it's not very well discussed because we don't have good answers, but it does affect quality of life, it really does."
	"I probably do it less than I should. [] At that juncture, I am so interested in making sure we can protect their survival and getting things going that I don't talk much about long-term things like cancer-related fatigue, cognitive issues."
	$\hbox{``During treatment we hardly ever talk about the long-term effects. We only talk about the acute effects.''}$
	"I usually try to let them know at the beginning that some things are permanent. I will admit it is not something that I emphasize or drive home."
	"It's important to underreport [long-term effects] rather than overreport. I don't like to box myself in."
	"Fatigue I mention as a side effect almost universally, but I don't talk about the duration of it, although I probably should because pain and fatigue are the number one reported complaints I get in this [follow-up] clinic for sure."
	"I do mention fatigue during therapy, but I don't mention chronic long-term fatigue."
	"The reason we don't talk about [chemobrain] every time is because it's hard to know how exactly to describe it and what exactly for patients to expect."
	"I probably underestimate the significance of taxane-related neuropathy."
	"No one was spending time, with compassion, on the everyday things." (Survivor)
	Late effects:
	"The late side effects that tend to concern me the most are the secondary leukemias, secondary malignancies, and late-onset cardiac dysfunction. Those are the big ones that I tend to discuss in the decision-making process."
	"I always review the risk of secondary leukemias. I feel that's important to mention."
	"I keep it general. There's always risk for secondary malignancies because of DNA damage that's occurring with the chemo."
	"Absolutely, I wouldn't give [the drug] to them without talking about [] those awful heart failures, leukemias, I do mention those before giving the drug."
Social and professional role and identity	"I consider [potential treatment effects] for every patient paternalistically and then I introduce it to the patient in a more generic way."
Beliefs about consequences	"I don't know if I would often pose a choice of regimen to the patient because I think it's too much for most patients."
	(continued on following page)

Table 1. Influence of Relevant TDF Domains on the Laundry List (continued)

Relevant TDF Domains	Illustrative Quotations
Emotion	"This raises the issue that we could counsel patients differently depending on their age, their BMI, not necessarily choosing a different regimen for them, but counseling them and setting expectations."
	"Occasionally you make a triage decision, that they are overwhelmed. You can see it in their eyes. You just say, I gotta stop, we're gonna have to cover this next time."
	"If my patients starting in on adjuvant therapy were to look at this and see neuropathy and cognitive problems five years out, it would cause a great deal of stress."
Optimism	"I usually say hair will almost always grow back, nausea is temporary, low blood counts are usually temporary."
Social influences	"When you're not sure which regimen is best or whether chemo or not is the right thing for this person, [] that's when I spend more time quite frankly on the short- and longer-term toxicities because the benefits tend to be lower in that setting. [] and I might emphasize more of the negative stuff if I think they will get less benefit."
	"I don't spend a lot of time on chemobrain unless somebody asks me about it to be honest. I'm not afraid of talking about it, but I feel like it's so messy."
	"I don't bring up chronic long-term fatigue. I don't bring up cerebral function and chemobrain and things like that unless they ask about it in particular."
	"If people ask about acute leukemia. I would say that's not always something that I would be bringing up. It is so rare and uncommon. I would say, to be very honest, if I'm concerned the patient will turn the therapy down and they would really really benefit from it, I would wait on some of those things."
	"I do not specifically [assess for depression]. I ask about it when it becomes apparent that the patient is struggling with it. [] But if they're not, I don't usually bring it up."
Environmental context and resources	"I think everyone is approaching their patients differently. Everyone is doing some things very well, but I'm sure others are doing other things very well. So we could kind of compile and come up with a systematic way, in a large place [like this] it would be nice for all patients to get the same treatment and have a more standardized way of going about this rather than hodgepodge of what different doctors do."
	"Sometimes you omit things you think you covered (run out of time, get off track). Creating some kind of template or monograph that covers everything consistently would be a helpful adjunct to my practice."
	"Resources in terms of questionnaires, techniques to find out depression and neuropathy, how often to examine these, and how to help people in their symptoms. You know, it's one thing to know that someone is fatigued, but then what do I do about it? [] What other options we have in terms of helping patients, that's what would be helpful."
	"I think it's probably good to have some kind of tools to alert me if the patient forgets to talk about it or don't bring it up."
	"A visual display allows the patient to take a more proactive role in discussing potential side effects from chemotherapy and then we can go one by one we can check them off. The patient doesn't need to listen to a 10-minute linear laundry list."
	"In the post-treatment period, there is really nothing. Most oncologists, I think, would probably welcome some kind of assessment tool, some kind of a checklist."
	"Before they were done [with treatment], they could meet with someone to go over their various symptoms. I'm not sure who that person would be, whether it would be a nurse or a doctor, kind of symptom management that is not cancer perse but is remnants from the cancer. [] Someone to take ownership of all that."

Abbreviations: BMI, body mass index; TDF, Theoretical Domains Framework.

example, when presented with the clinical trial data, many oncologists reported low awareness about the subtle differences in toxicity profiles, such as risk factors for persistent neuropathy or treatment adjustments to avoid amenorrhea. Several oncologists also described the challenge of counseling patients when "not everyone gets everything."

Influence of Social and Professional Role and Identity, Beliefs About Consequences, and Emotion

Another major barrier to including long-term effects in the laundry list was oncologists' concern about the emotional consequences of delivering information they perceived to be overwhelming and less urgent. Among the oncologists, there was a strong sense of professional responsibility to filter the complexities of treatment decision making, including nuances related to toxicities (eg, the presence of comorbidities or agerelated factors) before presenting recommendations to patients. Only in unusual circumstances did the oncologists elicit treatment preferences and shared decision making from patients, such as in the case of an extreme athlete or a concert pianist.

When communicating about the potential risks of treatment, the oncologists described actively triaging information and prioritizing time-sensitive information to avoid emotional overload. One explained, "Sometimes it's my job to dilute out what you need to hear today." This filtering of information was perceived by oncologists to be a way of protecting their patients. Many worried that raising issues that may never manifest could do more harm than good. For example, one oncologist felt that discussing potential long-term effects could precipitate refusal of much-needed treatment, whereas others did not want to worsen patients' distress levels.

Both oncologists and survivors felt that the emotional intensity and logistical tasks of initial consultations were not conducive to discussions about long-term risks. As one oncologist described, "First visits are so intense. You're trying to do so many things." However, they also agreed that this information should be shared at some point before or during treatment, even if conditions were not optimal. One survivor explained, "There is a fine line between 'TMI,' too much information, and the relief of anxiety from knowing what to expect."

Another reason for delaying communication about longterm effects was the shared belief of oncologists and patients that in most cases, this information would not change ultimate treatment decisions. When presented with comparisons of common regimens, participants unequivocally favored a benefit in survival, even when it was marginal and accompanied by higher risks related to symptom burden and quality of life. Therefore, information about long-term effects did not take priority.

Influence of Optimism and Social Influences

Another barrier related to the desire to protect patients from overwhelming or disheartening information was optimism and oncologists' ability to provide reassurance to patients. Oncologists universally reported a higher inclination to discuss adverse effects that are typically temporary, such as nausea and vomiting, and those with available management strategies (eg, antiemetics). Reassuring patients about long-term effects was difficult because, as one explained, "we don't have many satisfying solutions." Because of this, most noted that they typically addressed long-term issues in a reactive manner, "if patients bring it up, if they are experiencing some side effect." Survivors agreed that oncologists did not mention potential long-term effects "unless I initiated the conversation."

Discussions about long-term effects relied on patient demand, which falls within the theoretical domain of social influences, and typically emerged only after patients began experiencing symptoms that influenced their quality of life. In several cases, failure to prepare patients for potential long-term effects contributed to distress about symptoms that were unexpected or seemingly unrelated to breast cancer treatment. One recalled asking herself, "Am I crazy?" for months before seeking professional help. Another survivor described the burden of initiating conversations with her oncologist, stating, "Cancer is already stressful, so try to eliminate unnecessary stress."

Influence of Environmental Context and Resources

The theoretical domain, environmental context, and resources represented another barrier to communication about long-term effects. Both oncologists and survivors were highly receptive to additional resources related to long-term effects, including formal communication tools that could facilitate a systematic approach to these discussions at the point of care. Every oncologist in this sample reported positive previous experiences with communication tools such as Adjuvant Online, Cancer Math, and NHS Predict that enhanced challenging discussions related to prognosis, recurrence, and the role of chemotherapy. Likewise, patients valued resources that

jop.ascopubs.org

presented complex information in a visual format and materials they could review at home at their own pace. However, communication breakdowns occurred when patients were handed packets and "instructed to 'read this'" without any dialogue or follow-up.

Oncologists described several formats used in practice to convey information about potential treatment effects to patients, such as handouts about adverse effects (from reputable Web sites, linked through the clinical pathway, developed on their own) and chemo classes (led by nurses or physician assistants). However, both groups expressed concern that a lack of unified resources resulted in inconsistent messages among providers. As one oncologist stated, "We could all create our own, but we really need a systematic way." Many survivors explained how conflicting messages among providers "who were supposed to be a team" increased their anxiety.

There was strong consensus that the laundry list was in-adequate for all that chemotherapy entails and that effective communication about the risks of therapy should be systematic and reinforced at multiple time points rather than mentioned briefly amid other overwhelming information. Oncologists also believed that formal communication tools using visual displays would be "better than me running through a list of problems," normalize long-term issues, result in more cohesive messages among providers, and provide continuity into survivorship care.

DISCUSSION

Conveying accurate, individualized information about potential long-term toxicities of treatment is necessary, given the growing population of cancer survivors. As the landscape continues to shift toward more personalized treatment decisions, effective communication of potential risks will become even more critical. Discussions about the potential risks of therapy are difficult, largely because of the complex nature of risk assessment and the need to discuss a range of potential problems that may or may not occur. Furthermore, conveying this information in a comprehensible manner to patients also poses challenges, especially considering the emotional and hectic nature of early consultations. Previous research suggests that physicians and patients both tend to overestimate the benefits and underestimate the harms of medical procedures.²⁶ Although some work has focused on the delivery of bad news,^{27,28} less is known about effective communication in routine discussions about treatment risks and likely impact on quality of life.

Another hindrance to communication is that information on long-term treatment-related toxicities is not easily accessible to clinicians. Current clinical trial reporting focuses on short-term toxicities and the most severe (grade 3 or 4) adverse events during treatment. Comprehensive longitudinal data are not collected routinely, resulting in a lack of evidence to guide medical decisions, or, if available, are not often disseminated in a format that is useful to clinicians in their interactions with patients. Our findings indicate that clinicians need information about likely long-term outcomes related to treatment effects to set accurate post-treatment expectations and to proactively assess and manage these issues as part of survivorship care. This may require more extensive data collection in longitudinal studies involving cancer survivors exposed to specific regimens and consolidation of this information into clinically useful resources.

This topic was challenging, even among our selected sample of academic breast oncologists. Nevertheless, clinicians must take a more proactive approach to discussing, assessing, and managing treatment effects. Long-term toxicities can contribute to poorer functional status, quality of life, and morbidity for survivors. In one study, nearly one half of long-term survivors had persistent chemotherapy-induced peripheral neuropathy symptoms, and symptom severity was associated with poorer function, more disability, and increased fall risk. Reluctance to communicate about long-term effects throughout the care trajectory may contribute to unnecessary suffering and poorer outcomes.

Although this report focused on breast cancer adjuvant chemotherapy and is limited to the selected nature of our medical oncology informants and discussions with a small number of patients, our findings amplify the recommendations of the Institute of Medicine report by capturing contemporary practice patterns. Our findings across both groups are consistent and provide insight into clinical communication about known therapy risks and suggest potential opportunities to enhance discussions with patients about what they are likely to experience in the post-treatment period. Standardized communication tools may offer an acceptable way to enhance the laundry list by formalizing complex discussions about treatment risks and ensuring that patients receive systematic, understandable information at appropriate times throughout the course of care. Future work that is based on these findings will involve a national survey of medical oncologists, with the ultimate goal of developing tools to improve communication about the long-term effects of treatment and to support a more proactive approach to addressing treatment effects among cancer survivors in real-world clinical settings.³⁰ JOP

Acknowledgment

Supported by the National Cancer Institute of the National Institutes of Health under a supplement to award RO1CA160427 (PI: Bower, Supplement PI: P.A.G.), by a leadership award from Susan G. Komen (P.A.G.), and by the Breast Cancer Research Foundation. The content is solely the responsibility of the authors and does not necessarily represent the official views of the National Institutes of Health.

Authors' Disclosures of Potential Conflicts of Interest

Disclosures provided by the authors are available with this article at jop.ascopubs.org.

Author Contributions

Conception and design: Eden R. Brauer, Joy Melnikow, Peter M. Ravdin,

Patricia A. Ganz

Financial support: Patricia A. Ganz

Administrative support: Peter M. Ravdin, Patricia A. Ganz Provision of study material or patients: Patricia A. Ganz Collection and assembly of data: Eden R. Brauer, Patricia A. Ganz

Data analysis and interpretation: All authors

Manuscript writing: All authors

Final approval of manuscript: All authors

Accountable for all aspects of the work: All authors

Corresponding author: Eden R. Brauer, PhD, MSN, UCLA Jonsson Comprehensive Cancer Center, 650 Charles Young Drive S, Box 956900, Los Angeles, CA 90095-6900; e-mail: ebrauer@ucla.edu.

References

- ${\bf 1.}$ Bower JE, Ganz PA: Symptoms: Fatigue and cognitive dysfunction. Adv Exp Med Biol $862{:}53{-}75,\,2015$
- **2.** Schneider BP, Hershman DL, Loprinzi C: Symptoms: Chemotherapy-induced peripheral neuropathy. Adv Exp Med Biol 862:77-87, 2015
- ${f 3.}$ Bower JE: Behavioral symptoms in patients with breast cancer and survivors. J Clin Oncol 26:768-777, 2008
- **4.** Ganz PA, Kwan L, Stanton AL, et al: Physical and psychosocial recovery in the year after primary treatment of breast cancer. J Clin Oncol 29:1101-1109, 2011
- **5.** Runowicz CD, Leach CR, Henry NL, et al: American Cancer Society/American Society of Clinical Oncology breast cancer survivorship care guideline. J Clin Oncol 34:611-635, 2016
- **6.** Rosenstock AS, Niu J, Giordano SH, et al: Acute myeloid leukemia and myelodysplastic syndrome after adjuvant chemotherapy: A population-based study among older breast cancer patients. Cancer 124:899-906, 2018
- 7. Institute of Medicine: Delivering High-Quality Cancer Care: Charting a New Course for a System in Crisis. Washington, DC, The National Academies Press, 2013
- **8.** Hewitt M, Greenfield S, Stovall E: From Cancer Patient to Cancer Survivor: Lost in Transition. Washington, DC, The National Academies Press, 2006
- **9.** Institute of Medicine: Patient-Centered Cancer Treatment Planning: Improving the Quality of Oncology Care: Workshop Summary. Washington, DC, Institute of Medicine. 2011
- 10. Peppercorn JM, Smith TJ, Helft PR, et al: American Society of Clinical Oncology statement: Toward individualized care for patients with advanced cancer. J Clin Oncol 29:755-760, 2011

- **11.** Levinson W, Lesser CS, Epstein RM: Developing physician communication skills for patient-centered care. Health Aff (Millwood) 29:1310-1318, 2010
- **12.** Moore PM, Rivera Mercado S, Grez Artigues M, et al: Communication skills training for healthcare professionals working with people who have cancer. Cochrane Database Syst Rev 3:CD003751, 2013
- **13.** Epstein R, Street R Jr: Patient-Centered Communication in Cancer Care: Promoting Healing and Reducing Suffering. Bethesda, MD, National Cancer Institute, NIH publication 07-6225, 2007
- **14.** Swain SM, Jeong JH, Geyer CE Jr, et al: Longer therapy, iatrogenic amenorrhea, and survival in early breast cancer. N Engl J Med 362:2053-2065, 2010
- **15.** Bandos H, Melnikow J, Rivera DR, et al: Long-term peripheral neuropathy in breast cancer patients treated with adjuvant chemotherapy: NRG Oncology/NSABP B-30. J Natl Cancer Inst 110: 2018
- **16.** Ganz PA, Land SR, Geyer CE Jr, et al: Menstrual history and quality-of-life outcomes in women with node-positive breast cancer treated with adjuvant therapy on the NSARP B-30 trial. J Clin Opcol 29:1110-1116, 2011
- 17. Beenstock J, Sniehotta FF, White M, et al: What helps and hinders midwives in engaging with pregnant women about stopping smoking? A cross-sectional survey of perceived implementation difficulties among midwives in the North East of England. Implement Sci 7:36. 2012
- **18.** Islam R, Tinmouth AT, Francis JJ, et al: A cross-country comparison of intensive care physicians' beliefs about their transfusion behaviour: A qualitative study using the Theoretical Domains Framework. Implement Sci 7:93, 2012
- 19. Murphy K, O'Connor DA, Browning CJ, et al: Understanding diagnosis and management of dementia and guideline implementation in general practice: A qualitative study using the theoretical domains framework. Implement Sci 9:31, 2014
- **20.** Patey AM, Islam R, Francis JJ, et al: Anesthesiologists' and surgeons' perceptions about routine pre-operative testing in low-risk patients: Application of the Theoretical Domains Framework (TDF) to identify factors that influence physicians' decisions to order pre-operative tests. Implement Sci 7:52, 2012
- **21.** McParlin C, Bell R, Robson SC, et al: What helps or hinders midwives to implement physical activity guidelines for obese pregnant women? A questionnaire survey using the Theoretical Domains Framework. Midwifery 49:110-116, 2017
- **22.** Schwendicke F, Foster Page LA, Smith LA, et al: To fill or not to fill: A qualitative cross-country study on dentists' decisions in managing non-cavitated proximal caries lesions. Implement Sci 13:54, 2018
- ${\bf 23.}$ Michie S, van Stralen MM, West R: The behaviour change wheel: A new method for characterising and designing behaviour change interventions. Implement Sci 6:42, 2011
- $\textbf{24.} \ \, \text{Cane J, O'Connor D, Michie S: Validation of the theoretical domains framework for use in behaviour change and implementation research. Implement Sci 7:37, 2012}$
- **25.** Atkins L, Francis J, Islam R, et al: A guide to using the Theoretical Domains Framework of behaviour change to investigate implementation problems. Implement Sci 12:77, 2017
- **26.** Hoffmann TC, Del Mar C: Patients' expectations of the benefits and harms of treatments, screening, and tests: A systematic review. JAMA Intern Med 175: 274-286, 2015
- **27.** Bumb M, Keefe J, Miller L, et al: Breaking bad news: An evidence-based review of communication models for oncology nurses. Clin J Oncol Nurs 21:573-580, 2017
- $\hbox{\bf 28. Baile WF, Buckman R, Lenzi R, et al: SPIKES A six-step protocol for delivering bad news: Application to the patient with cancer. Oncologist 5:302-311, 2000 }$
- **29.** Winters-Stone KM, Horak F, Jacobs PG, et al: Falls, functioning, and disability among women with persistent symptoms of chemotherapy-induced peripheral neuropathy. J Clin Oncol 35:2604-2612, 2017
- **30.** Stacey D, Bennett CL, Barry MJ, et al: Decision aids for people facing health treatment or screening decisions. Cochrane Database Syst Rev 10:CD001431, 2011

AUTHORS' DISCLOSURES OF POTENTIAL CONFLICTS OF INTEREST

Communicating Risks of Adjuvant Chemotherapy for Breast Cancer: Getting Beyond the Laundry List

The following represents disclosure information provided by authors of this manuscript. All relationships are considered compensated. Relationships are self-held unless noted. I = Immediate Family Member, Inst = My Institution. Relationships may not relate to the subject matter of this manuscript. For more information about ASCO's conflict of interest policy, please refer to www.asco.org/rwc or ascopubs.org/jop/site/ifc/journal-policies.html.

Eden R. Brauer

Stock and Other Ownership Interests: Pfizer

Elisa F. Long

Stock and Other Ownership Interests: Bluebird Bio, Juno Therapeutics

Consulting or Advisory Role: ViiV Healthcare

Joy Melnikow

No relationship to disclose

Peter M. Ravdin

No relationship to disclose

Patricia A. Ganz

Leadership: Intrinsic LifeSciences (I)

Stock and Other Ownership Interests: Xenon Pharma (I), Intrinsic LifeSciences (I), Silarus Therapeutics (I), Teva Neuroscience, Novartis, Merck, Johnson & Johnson, Pfizer, GlaxoSmithKline, Abbott Laboratories

Honoraria: Biogen (I)

Consulting or Advisory Role: Keryx Biopharmaceuticals (I), Silarus Therapeutics (I), InformedDNA, Vifor Pharma (I), Gilead Sciences (I), La Jolla Pharma (I)

Research Funding: Keryx Biopharmaceuticals (I)

Patents, Royalties, Other Intellectual Property: Related to iron metabolism and the anemia of chronic disease (I), Up-to-Date royalties for section editor on survivorship

Travel, Accommodations, Expenses: Intrinsic LifeSciences (I), Keryx Biopharmaceuticals (I)

Appendix

Table A1. TDF, Version 2, With Definitions and Component Constructs

TDF Domain: Definition	Component Constructs Relevant to This Project		
1. Knowledge: an awareness of something	Knowledge		
	Scientific rationale		
	Procedural knowledge		
2. Skills: ability or proficiency acquired through practice	Skills		
	Competence		
	Interpersonal skills		
	Ability		
3. Social and professional role and identity: a coherent set of behaviors and	Professional identity		
personal qualities of an individual in a work setting	Professional role		
	Identity		
	Professional boundaries		
	Professional confidence		
	Group identify		
4. Beliefs about capabilities: acceptance of the truth, reality, or validity	Self-confidence		
about an ability, talent, or facility that a person can put to constructive use	Perceived competence		
	Self-efficacy		
	Beliefs		
	Self-esteem		
	Professional confidence		
5. Optimism: confidence that things will happen for the best or desired	Optimism		
goals will be attained	Pessimism		
	Unrealistic optimism		
	Identity		
6. Beliefs about consequences: acceptance of the truth, reality, or validity	Beliefs		
about outcomes of a behavior in a given situation	Outcome expectancies		
	Anticipated regret		
7. Reinforcement: increasing the probability of a response by arranging a dependent relationship between the response and a given stimulus	Rewards (proximal or distal; valued or not valued; probable or improbable)		
	Incentives		
	Punishment		
	Contingencies		
(continued on following page)			

Table A1. TDF, Version 2, With Definitions and Component Constructs (continued)

TDF Domain: Definition	Component Constructs Relevant to This Project
8. Intentions: conscious decision to perform a behavior in a certain way	Stability of intentions
	Stages of change model
	Transtheoretical model
9. Goals: mental representations of outcomes or end states individuals	Goal (proximal or distal)
want to achieve	Goal setting
	Action planning
10. Memory, attention, decision processes: ability to retain information,	Memory
focus selectively on aspects of the environment, and choose between two or more alternatives	Attention
two of more diterratives	Decision making
11. Environmental context and resources: any circumstance of a person's	Environmental stressors
situation that discourages or encourages the development of skills and abilities, independence, social competence, adaptive behavior	Resources and material resources
abilities, independence, social competence, adaptive behavior	Organizational culture and climate
	Salient events and critical incidents
	Barriers and facilitators
12. Social influences: interpersonal processes that can cause individuals to	Social norms
change their thoughts, feelings, behaviors	Social pressures
	Group conformity
	Social comparisons
	Group norms
	Power
	Social support
	Alienation
	Group identity
13. Emotion: a complex reaction pattern, involving experiential,	Stress
behavioral, and physiologic elements, by which the individual attempts to deal with an personally significant matter or event	Depression
to deal man an personally significant matter of electric	Fear
	Anxiety
14. Behavioral regulation: anything aimed at managing or changing	Self-monitoring
objectively measured actions	Action planning
	Breaking habit

NOTE. Adapted from Atkins et al.²⁵

Abbreviation: TDF, theoretical domains framework