

# SOLANO COUNTY CRISIS RESOURCES

Available resources and services for those experiencing a crisis.

**In the case of a life threatening emergency, call 911.**

## CRISIS RESOURCES

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### **Solano County Behavioral Health, 24/7 Crisis Services**

“Services include: crisis supports, integrated care clinics that offer brief therapy, case management, psychiatric assessments and medication, outpatient treatment, Full Service Partnerships, foster care supports, Assertive Community Treatment (ACT) teams, supported employment, peer support, and a range of community support services, including various contracted community based organizations and wellness centers.”

**Contact:** (707) 428-1131

**Email (non-urgent):**

[BHAdminCalls@SolanoCounty.com](mailto:BHAdminCalls@SolanoCounty.com)

**Website:**

<https://www.solanocounty.com/depts/mhs/default.asp>

Last Verified On: 02/01/2024

### **24 Hour Suicide Prevention**

“24-hour suicide prevention lifeline.”

**Contact:** (800) 273-8255

**Website:**

<https://www.solanocounty.com/depts/mhs/default.asp>

Last Verified On: 02/01/2024

## DOMESTIC VIOLENCE / ABUSE RESOURCES

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### **Solano County Child Welfare Services 24- Hour Hotline:** (800) 544-8696

**Contact:** (707) 784-8791

**Website:**

<https://www.solanocounty.com/depts/hss/cws/default.asp>

Last Verified: 02/01/2024



### **Your Life Your Voice**

“You don’t have to face your problems alone. If you are having thoughts of harming yourself or you are being abused, please call us. These are serious issues that are best handled in one-on-one conversations with counselors? Counselors are ready for your call 24/7.”

**Contact:** (800) 448-3000

**Text:** VOICE to 20121

**Website:** <https://www.yourlifeyourvoice.org>

Last Verified On: 02/01/2024

### **Family Justice Center Solano**

“Provides services and information under one roof for survivors and families affected by domestic violence, sexual assault, child abuse, elder abuse, and human trafficking.”

**Location:** 604 Empire Street,  
Fairfield, CA 94533

**Contact:** (707) 784-7635

**Website:** <https://solanofamilyjustice.org/>

Last Verified: 04/04/2024



# SOLANO COUNTY CRISIS RESOURCES

## DOMESTIC VIOLENCE / ABUSE RESOURCES, Continued

### Solano County Adult Protective Services (APS)

“Responsible for the investigation of reports of abuse to elders and dependent adults when the abuse occurs outside of long-term-care facilities.”

**Contact:** (707) 784-8259

**Toll Free:** (800) 850-0012

**Online Reporting:**

<https://www.reporttoaps.org/>

**Website:**

[https://www.solanocounty.com/depts/ph/bureau/odas/adult\\_protective\\_services.asp](https://www.solanocounty.com/depts/ph/bureau/odas/adult_protective_services.asp)

Last Verified On: 02/01/2024

### Advocates against Domestic Violence in the African-American Community (AADVAC)

“Provides domestic violence prevention education that is culturally specific to the African American Community.”

**Contact:** (707) 999-1632

**Website:**

[https://solano.networkofcare.org/dv/services/agency.aspx?pid=AdvocatesAgainstDomesticViolenceintheAfricanAmericanCommunity\\_8\\_1204\\_1/](https://solano.networkofcare.org/dv/services/agency.aspx?pid=AdvocatesAgainstDomesticViolenceintheAfricanAmericanCommunity_8_1204_1/)

Last Verified On: 02/01/2023

### SafeQuest Solano

“Free, confidential, and non-discriminatory. Services include: 24/7 crisis line, safe housing, court accompaniment, hospital response, law enforcement advocacy, restraining orders, individual counseling, community outreach, support groups, prevention education, safety planning, juvenile hall intervention, and bilingual advocacy.”

**Location:** 1261 Travis Boulevard, Suite 260  
Fairfield, CA 94533

**Contact:** (707) 422-7345

**24/7 Crisis Line:** (866) 487-7233

**Website:** <https://www.safequestsolano.org/>

Last Verified On: 02/01/2024

### Love is Respect

“Love is respect is the national resource to disrupt and prevent unhealthy relationships and intimate partner violence by empowering young people through inclusive and equitable education, support, and resources.”

**Contact:** (866) 331-9474

**Text:** LOVEIS to 22522

**Website:** <https://www.loveisrespect.org/>

Last Verified On: 02/01/2024

### DVERT (Domestic Violence Education Rehabilitation Treatment)

“Provides treatment to identified adult domestic violence offenders. DVERT also offers classes in anger management.”

**Location:** 419 Mason Street, Suite 201  
Vacaville, CA 95688

**Contact:** (707) 249-3405

**Email:** [info@mydvert.com](mailto:info@mydvert.com)

**Website:**

<http://webstartups1985.wixsite.com/mydvert>

Last Verified On: 02/01/2023

### Child Haven

“Capable of treating multiple and co-occurring types of trauma, attachment disorders, post-traumatic stress disorders and other social and emotional health issues of children ages birth – 21 years of age, while recognizing and appreciating the diverse and cultural needs of child and family.”

**Location:** 801 Empire  
StreetFairfield, CA  
94533

**Contact:** (707) 425-5744

**Website:** <http://child-haven.org/>

Last Verified On: 02/01/2023



# SOLANO COUNTY CRISIS RESOURCES

## DOMESTIC VIOLENCE / ABUSE RESOURCES, Continued

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### Solano & Napa SANE/SART

“Solano & Napa SANE / SART is a team of professionals and nurses trained to work with sexual assault victims. They provide crisis support to victims during their forensic medical exams at local hospitals throughout Solano and Napa County.”

**Contact:** (707) 920-2555

**Crisis Hotline:** (707) 255-NEWS (6397)

**Address:** 1141 Pear Tree Lane # 220  
Napa, CA 94558

Last Verified On: 02/01/2023

## SEXUAL VIOLENCE RESOURCES

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### National Sexual Assault Hotline

“The Hotline provides live, secure, anonymous crisis support for victims of sexual assault, their friends, and families. They will help to connect you to your local rape crisis center, which provides free individual and group support sessions and other services. You can always reach your local rape crisis center directly by calling the National Sexual Assault Hotline.”

**Contact Crisis Hotline:** 1-800-656.Hope (4673)

**Website** <http://www.rainn.org/>

Last Verified On: 02/01/2023

### Helping Survivors

“Helping Survivors is an organization on a mission to help heal, educate, and empower people who have been impacted by sexual assault and abuse. We provide individuals with accurate, trustworthy and up-to-date information regarding their legal, financial, and healthcare options for individuals after experiencing sexual assault and abuse.”

**National Sexual Assault Hotline:** (800) 656-4673

**Website:** <https://helpingsurvivors.org/>

Last Verified On: 03/04/2024

## PET SERVICES

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### CDSS Assistance Dog Special Allowance Program

“The California Department of Social Services offers the Assistance Dog Special Allowance, which provides a monthly stipend of \$50 to eligible people who use a guide, service, or signal dog. The allowance is to help cover the food, grooming, and health costs of the dog.”

**Contact:** 916-657-2628

**Website:** <https://www.cdss.ca.gov/assistance-dogs>

Last Verified On: 02/01/2023

### Finding Rover

“Making sure they all get home.”

**Website:**

<https://findingrover.com/>

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# SOLANO COUNTY CRISIS RESOURCES

## REPLACING LOST DOCUMENTS

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### California Driver's License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/01/2023

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:** <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 02/01/2023

### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/01/2023

### Veterans' Service

**RecordsContact:**

(866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 02/01/2023

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** [www.uscis.gov](http://www.uscis.gov)

Last Verified On: 02/01/2023

### Replacement Social Security Cards

**Contact:** (800) 72-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replace-card.html>

Last Verified On: 02/01/2023

### U.S. Savings

**Bonds Contact:**

(844) 284-2676

**Website:**

[https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res\\_e\\_bonds\\_eereplace.htm](https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm)

Last Verified On: 02/01/2023

### U.S. Tax Returns

**Contact:** (800)

829-1040

**Website:** <https://www.irs.gov/forms-instructions>

Last Verified On: 02/01/2023

### Pet Harbor

“Our goals are to benefit the animals by providing mechanisms for them to be adopted if they are available or found if they are lost....Benefit the public by empowering them to adopt a new animal companion, find a lost pet or reunite an owner with a lost pet that we have found...”

**Website:** <http://petharbor.com/>

Last Verified On: 02/01/2023