

CONNEXXUS TRAVEL NEWSLETTER

UC TRAVEL MANAGEMENT



Spring 2014

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BENEFITS OF BOOKING WITH CONNEXXUS

NEW AIRFARE PRICE DROP PROTECTION WITH BCD TRAVEL

In April, a new BCD Travel program was initiated and some travelers saw their airfare drop immediately after ticketing. Airfare Price Protection is a fully automated system that will rebook your ticket if the price drops at least \$50 in the first 24 hours after ticketing (when no airline change fees apply). One Connexus user saw a 30% savings when the domestic fare dropped from what was booked at \$670 to the new price of \$462.

- ▶ [To take advantage of this program, watch this video and see how it works](#)

Other program benefits NOT found when booking travel elsewhere include ticket protection such as:

- ✓ Allowances for ticket transfers or name changes and management of unused, nonrefundable tickets;
- ✓ Access to service funds that would reduce/eliminate airline ticket change fees, first come, first serve basis;
- ✓ Automatic registration for travel accident insurance (with options to purchase for personal travel).
- ✓

We hope to encourage full use of the Connexus program with these and other benefits – and to continuously grow the value of our partnerships with all our UC suppliers.

TRAVEL NEWS

- ❖ *SFO Temporary Runway Closures in Summer 2014*
- ❖ *Airtrain Newark Service to be Suspended for Repairs*
- ❖ *Stranded at the airport: What do the airlines owe passengers? Tips for the Road*
- ❖ *9 Things Every Business Traveler Should Pack In Their Carry-On*
- ❖ *3 hot mess airports to avoid this spring/summer*

NEWS FROM AIRLINE PARTNERS

American Airlines

AA-US AIRWAYS MERGER

American Airlines and US Airways are continuing to work together to combine programs. As you can imagine, a large merger has many moving parts to effectively align policies and procedures. We've listed some of the accomplishments for this year.

- AA-US sales and group department realignment
- AA-US carrier schedule changes
- Codeshare ticketing guidelines
- US Airways joins oneworld March 31, 2014
- Change fee alignment

▶ [Read more general updates from the carriers](#)

DELTA

DELTA LAUNCHES LOS ANGELES TO SAN FRANCISCO SHUTTLE

Delta began hourly, nonstop Delta Shuttle service between Los Angeles International and San Francisco International airports. The Delta Shuttle introduces 14 daily flights and a product tailored to business travelers while adding a California perspective to its popular New York-based shuttle.

▶ [Read more](#)

jetBlue AIRWAYS™

TRUEBLUE – POINTS DON'T EXPIRE

Long gone are the days when TrueBlue points expired due to inactivity. From now on, when you earn points through TrueBlue, you can sleep easy knowing that they'll be your forever. And who doesn't love a long-lasting, non-expiring relationship? Not only do your points never ever expire, but if you are a Mosaic member, you can say goodbye to all change and cancellation fees. It kind of seems too good to be true, we know; we also know that we're in this for the long haul, you and us at JetBlue.

▶ [Read more](#)



CAMPUS PAID AIRFARE AVAILABLE FOR SOUTHWEST FARES

Connexus agencies can now direct bill "wanna get away" & other Southwest fares with UC-discounts.

Please note: fares listed as "web only" and bonus Rapid Rewards only available directly on the Connexus SWABIZ website.

▶ [Connexus portal](#)

UNITED

UNITED AGREEMENT HAS BEEN RENEWED FOR 2 MORE YEARS

The Central Travel Office is pleased to announce a renewal of the partnership with United Airlines where discounts range from 2% to 25% (discount not applicable to all fare class inventory) can be found on United, Air Canada, Lufthansa, Austrian Airlines, Brussels Airlines, Swiss International Air Lines, and All Nippon Airways. Discounts apply to tickets booked with a Connexus preferred travel management provider (agent or online) only.



VIRGIN AMERICA LANDS LOVE

Virgin America announces it is launching sales on its new business-friendly flights from Dallas' Love Field (DAL) to New York's LaGuardia Airport (LGA), Ronald Reagan Washington National Airport (DCA), Los Angeles International Airport (LAX) and San Francisco International Airport (SFO). The new flights take off in October 2014, with tickets on sale as of today. Discounts apply to tickets booked with a Connexus preferred travel management provider (agent or online) only.

▶ [Read more](#)

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NEWS FROM CAR RENTAL PARTNERS

ENTERPRISE HOLDINGS.



GO MOBILE WITH THE NATIONAL APP

Download the [National Car Rental® app](#) and tap into the power of speed and control — all at your fingertips.

Emerald Club® members receive powerful app features and benefits:

- Make, modify and cancel reservations on the go
- Find and map pickup and drop-off locations
- Access roadside assistance and customer service
- Track your current and future itineraries
- Monitor and redeem your Free Rental Days
- Manage your Emerald Club profile

Travel with the new [National app](#) and put speed and control in the palm of your hand. It's available for download today!

EMERALD CLUB

You can enroll into Emerald Club and experience the speed and choice that makes Emerald Club the only way to roll whether you're on the road for business or leisure. Feel free to acquaint yourself with the program and [tour the Aisle](#) before you enroll.

- ▶ Enroll or update in [Emerald Club](#) (waived fee of \$50 for Emerald Club membership)



REDESIGNED MOBILE APP

The newest version of the Hertz Mobile app features a new, modern redesign, along with several new features to provide customers with a convenient travel experience.

Features and updates in this new version include:

- Login once and stay logged in
- Enhanced location search options
- Works in airplane mode
- Future reservation information at your fingertips
- Fresh look & feel
- Special offers
- Quick access to Roadside Assistance
- Frequent deals
- Save your Member ID for speedy booking
- Find nearby locations
- NEW iPad version available

It's available for [download](#) today!

- ▶ Enroll or update to [Hertz #1 Club Gold](#) (waived annual fee of \$60 for Hertz #1 Club Gold)



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NEWS FROM HOTEL PARTNERS

*RESIDENCE INN BY MARRIOTT DEL MAR*

3525 Valley Centre Drive· San Diego, CA, residenceinndelmar.com

The newly opened Residence Inn by Marriott San Diego/Del Mar is centrally located just 8 minutes from the UCSD campus in the Del Mar/Carmel Highlands area of northern San Diego.

- This beautiful all-suite property boasts 118 spacious studio, one and two bedroom suites with separate living and sleeping areas.
- Fully equipped kitchen and complimentary grocery delivery service
- Complimentary high speed internet will keep you productive
- Enjoy the full hot complimentary breakfast buffet every day and evening social hours midweek
- Relax and unwind with the outdoor pool and state of the art fitness center

Stay at the new Residence Inn by Marriott Del Mar today- ask for the University of California rate when making your reservation to confirm the hotel's reduced rate for all UC travelers!

SILVER ELITE STATUS IN MARRIOTT REWARDS

As a valued Connexus traveler, Marriott will waive the 10-night requirement, so that new members may experience immediate benefits as a Silver Elite member of Marriott Rewards.

- ▶ [Join now](#) to begin experiencing travel that works for you!

Visit the
Connexus
portal to book
your hotel
reservations

*STARWOOD PREFERRED GUEST (SPG)*

Starwood offers the University of California a substantial discount on hotel rooms globally, included in this special offer is membership in Starwood Preferred Guest. As university employees, you are entitled to:

- ◆ Two Starpoints® for every eligible U.S. dollar spent at participating hotels
- ◆ Enhanced room at check-in²
- ◆ 4 p.m. late checkout³

Get the goods — globally. Your exclusive benefits will enhance every stay at Starwood's more than 1,000 distinctive hotels and resorts across nine unique brands in nearly 100 countries.

SPG gives you more ways to play. Your membership allows you to redeem your Starpoints for Free Night Awards without blackout dates. If there's a standard room available, it's yours — even during holidays and big events. You can also redeem for airline tickets, one-of-a-kind experiences, in-hotel indulgences and more. Or convert your Starpoints to frequent-flyer miles. It's up to you.

SPG is excited to announce our new partnership with Delta Airlines introducing Delta Crossover Rewards. The first and only program that provides travelers benefits in each other's frequent traveler programs.

- ▶ [Join now](#)

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CONNEXXUS PROFILES

Profiles!

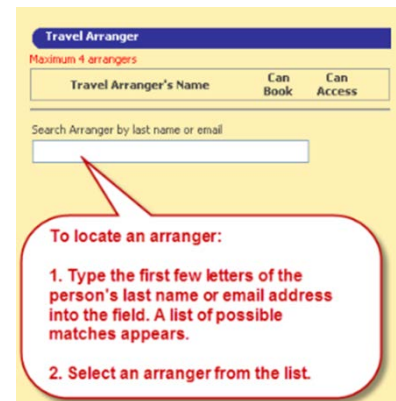
At least once a year take a moment to make sure your Connexus Travel Profile has current and correct information. By updating your profile, you can ensure:

- Agents can quickly review your travel preferences to ensure a more comfortable trip
- That agencies can notify you of changes that the airlines may need to make to your flight schedules
- Your frequent traveler numbers and benefits can be automatically applied to your reservations. Having your frequent flier number automatically transfer to your reservation can help with assigning your favorite seats. (**Note** - Southwest Airlines does not participate in frequent flier number transfer or pre-assigned seats)
- Your designated travel arranger can help book your trips
- Unused ticket credits from your cancelled trips can be stored and be automatically applied to your next qualifying trip (for BCD Travel / Balboa Travel)

1) If you have a campus travel arranger assigned to you, you will be able to search for and select them, thereby giving them authority to book travel for you easily.

Assign permissions:

- ✓ If you want the arranger to book your travel, select Can Book
- ✓ If you want the arranger to view and modify your travel profile information, select Can Access



2) You can store all your airline, hotel and car loyalty numbers.

The Connexus profile automatically transfers your preferences to the agencies using security standards that meet or exceed University of California stringent requirements.

3) Add your passport and visa information.

For more details see the [Connexus profile document](#).

A MESSAGE FROM BCD TRAVEL – A CONNEXXUS TRAVEL MANAGEMENT COMPANY



BCD Travel and our affiliate Balboa Travel are proud to support the Connexus Travel Program since the initiation in 2008. As Top Travel Management Companies, our goal is to help our clients travel smart and achieve more.

For travelers we provide information to help you make easy choices about the best travel value, for managers we support policy and goals of your programs while providing the highest level of personalized customer service, and analytics to help manage travel spend.

Our travelers and arrangers can choose travel support through our full service agents or the convenience of an online booking tool customized for the University of California, and each campus's needs. We have programed Concur Travel for Connexus, the online booking tool, to automatically apply Connexus discounts and benefits as you make your travel selections in an easy intuitive user interface.

Our full service agents dedicated to the University of California travel program have decades of travel agency experience each to expertly help you decide the best value for your complex trips, and are especially helpful with planning international agendas.

All airlines that offer flights on your route are considered while bringing your attention to those suppliers that offer discounts and benefits to the University. Booking your hotels and rental cars with your flights ensures that your trip stays in synch in case of changes, applies UC discounts and benefits as well as providing your entire trip in one easy e-invoice.

Book now!

	Virgin America	American Airlines	United	Delta	Southwest
All 85 results	◆◆	◆◆	◆◆	◆◆	◆◆
Nonstop 24 results	68.00 3 results	69.79 2 results	69.79 5 results	74.79 5 results	110.00 5 results

TRAVEL LINKS

- ❖ [G-28, Policy and Regulation Governing Travel](#)
- ❖ [Connexus Newsletter Archive](#)
- ❖ [Transportation Security Administration \(TSA\)](#)
- ❖ [U.S. State Department Travel Info](#)

CONNEXXUS SESSIONS

The Connexus Travel Office provides on campus and webinar sessions to promote the use of Connexus. Sessions are offered to all faculty & staff along with individualized workshops tailored to departmental needs. Contact the Central Travel Office for more details: UCTravel@ucop.edu.



Central Travel Management

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