



# PROTECTION CONCEPT

Dear guests,

We are very pleased to welcome you to our hotel. It is very important to us to offer you a relaxing and stress-free stay. We have put together this protection concept for your personal safety and the one of our employees.

**If you have had symptoms such as cough, fever, sore throat or shortness of breath in the past 10 days, we kindly ask you to refrain from staying with us.**

**Please also inform us immediately, if you experience such symptoms during or after your stay with us.**

We kindly ask you to respect the rules of the BAG. These are:



- ! If you experience symptoms, get tested immediately and stay at home.
- ! Always leave your contact details whenever possible so you can be traced.
- ! Isolate yourself if you test positive.
- ! Quarantine yourself if you've had contact with someone who has tested positive.

**STILL IMPORTANT:**

- ! Keep your distance. Recommendation: If it's not possible to keep your distance, wear a mask.
- ! Wash your hands thoroughly.
- ! Avoid shaking hands.
- ! Cough and sneeze into a tissue or the crook of your arm.
- ! Always call ahead before going to the doctor's or the emergency department.

**Disinfectant is available in all public rooms.  
Please use it regularly, especially when entering and leaving.**

## RECEPTION

- A sign marks the distance of **2m to the next person**. Please also keep this distance if there are already guests at the reception
- A plexiglass wall for our mutual protection is installed at the reception
- We ventilate the public spaces regularly
- Electronic payment methods are recommended and preferred by us

## LIFT

- **Please do not use the lift with strangers**



## PROTECTION CONCEPT

### CLEANING

- **There is the possibility to do without the daily room cleaning.  
Please inform us of this wish when you check in.**

### GUEST ROOMS

- We will only enter your room for cleaning, if you are no longer in the room
- Our cleaning staff always wears gloves and a mouth guard. The gloves are changed after each room
- New cleaning cloths are used for each room

### BREAKFAST ROOM

- Our employees wear a face mask and gloves when serving
- The tables are set at a distance of 2m from each other.
- Please wait at the entrance of the breakfast room until you are placed

We thank you for observing and following these measures  
and wish you a wonderful stay with us.

Stay healthy and happy 😊

Daniel Scheurer and the entire team