

901 W. Watkins St. • Phoenix, AZ 85007 • (602) 495-0048 • FAX: (602) 261-7726 www.paintedrustedroofing.com • www.cortenroofing.com

LTL RECEIVING INSTRUCTIONS

We are committed to providing our customers lower shipping cost options. LTL shipping is one option we offer. For us to continue offering this valuable service to each and every one of our customers, we need your assistance. It is important that all of our customers requesting LTL delivery of their material are made aware of the necessary requirements. Please take a minute to read the following delivery instructions carefully.

Trailer

28 FT

45 FT Total Length

- LTL Delivery Truck is similar to Conway Freight, UPS Freight, ect.
- Delivery location **MUST** be accessible by this size truck PLEASE INITIAL THAT DELIVERY LOCATION IS ACCESSIBLE BY A TRUCK UP TO 45 FT IN LENGTH
- Customer must be available to take delivery during normal business hours (7am to 5pm) Monday through Friday.
- Truck does **NOT** come with a forklift.
- This is curbside delivery and customer is responsible to provide forklift and/or sufficient manpower to unload (min 2 people able to lift 100 lbs each)
- Material is shipped in protective crating made of wood, cardboard, nails, and metal banding...
- If crate exceeds 500 pounds and/or 8 ft in length; driver is not required to assist with unloading and it will be the customer's responsible to unload material from inside the trailer.
- Once truck arrives you will have 30 minutes to unload. A charge of \$65.00 for each additional hour will be charged to customer. If truck arrives and no one is there to unload, the customer WILL BE RESPONSIBLE for any freight charge back to Western States Metal Roofing, storage fees, and any re-delivery charges
- Before signing delivery receipt, customer is responsible to verify that all material has been received complete and without damages. Failure to note on delivery receipt at time of delivery will result in damage claim being denied and replacement material will be at customer's expense.
- If the driver is not willing to wait for you to check the shipment, please mark the following on the delivery receipt "Driver unwilling to stay and verify shipment contents and damage" and notify Western States Metal Roofing immediately
- Be very detailed when reporting the damage on the delivery receipt. The more information you provide on the delivery receipt insures that the damage claim will be approved. Take pictures of the material that is damaged. (Western States Decking takes pictures of the shipment prior to being loaded onto the truck and we take pictures when loaded on truck.) Send all pictures to jared@metaldeck.com, and reference your invoice number.
- If no damage has occurred and nothing is missing just sign the delivery receipt.

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ANY REASON YOU ARE UNABLE TO ACCEPT THIS METHOD C	F DELIVERY PLEASE CONTACT YOUR SALES PERSON TO OBTAIN A FREIGHT RATE
D ON YOUR SPECIFIC NEEDS. PLEASE UNDERSTAND THERE	NILL LIKELY BE ADDITIONAL COST AND OR FEES.
Western States Metal Roofing app	preciates your help in keeping the shipping cost down.
Signature:	Date:
All Transit Times given are an estimate and can change at any time depending on the carrier that your order is shipped with	

TO ENSURE YOUR ORDER SHIPS IN A TIMELY MANNER PLEASE RETURN THE RECEIVING INSTRUCTIONS IMMEDIATELY. IF WE DO NOT RECEIVE THE SHIPPING INSTRUCTIONS BACK WE WILL NOT SHIP YOUR ORDER.