

Catalog of Enterprise Systems

Department	Vendor	Product	System Purpose	Types of Data	Frequency	
					Collected	Updated
City Manager	Granicus	govDelivery	Digital government communication and subscription management	Email, press releases, community events	Daily	Daily
City Manager	Granicus	govMeetings	Online media streaming and video archives	Video files, agendas	As needed	As needed
City Manager	Granicus	Civica CMS	City legacy website and intranet content management	Web content, documents, forms	Daily	Daily
City Manager	Tyler Technologies	Access Irvine	City mobile application	Service requests, crime tips, hike/bike trail information	Daily	Daily
City Manager	NetTango	Drupal Web Content Management System	City website content management	Web content, public calendar, documents, forms	Daily	Daily
City Manager	Survey Monkey	Survey Monkey	Online surveys	Surveys and results	As needed	As needed
City Clerk	GovOS	Seamless Docs	Forms Management	Forms, Electronic Signatures	Daily	Daily
City Clerk	Hyland Software	OnBase	Citywide electronic content and agenda management	City documents and official records including agendas, minutes, resolutions, ordinances, contracts, leases, deeds, building plans and permits, case files, tract maps, capital improvement projects (CIP), accounts payable, water quality management program (WQMP), street improvement plans	Daily	Daily
City Clerk	Hyland Software	SIRE	Invoice approval workflow	Invoices	Daily	Daily
City Clerk	Municipal Code Corporation	MuniCode	Municipal code and zoning code	Code of ordinances	As needed	As needed
City Clerk	NetFile	Campaign Finance Disclosure / Form 700 Suite	Fair Political Practices Commission disclosure filings	Campaign statements, conflict of interest forms	As needed	As needed
City Clerk	Veritas	Enterprise Vault	Email archiving	Archive emails	Daily	Daily
City Manager	Triton	VoteLynx	Roll call voting and meeting management	Roll call voting	Bi-monthly	Bi-monthly
Community Development	Critigen Software	Centralized Database (CDB)	Trip accounting tool for traffic and growth control	Citywide projects and parcel information	Daily	Daily
Community Development	e-Gov Strategies	eGov	Electronic Permit Fee Payment Management	Bill and Payment informations	Daily	Daily
Community Development	e-PlanSoft	e-PlanREVIEW	Electronic building plan submission and review	Building plans, case files, emails	Daily	Daily
Community Development	CXM Solutions	Qmatic	Self-service kiosk and queue management	Customer response time	Daily	Daily
Community Development	Selectron Technologies	Permits-IVR- Inspections	Permits inspections scheduling	Inspection codes, incoming call logs	Daily	Daily
Community Development	Tyler Technologies	Eden Inforum Gold	Permits and inspections	Permits, parcels, buildings, receipts, billing, businesses, owners	Daily	Daily
Community Services	Blackbaud	NetCommunity	Email marketing and communication	Email	As needed	As needed
Community Services	Blackbaud	Raiser's Edge / Spark	Fundraising, community interaction, group organization	User and donor profiles, payment transactions, email	As needed	As needed
Community Services	CivicPlus	CivicRec	Facility reservations, program/class registration, memberships and donation/purchase transactions	Facility profiles, class/program profiles, user information, point of sale transactions, reservation and registration information	Daily	Daily
Community Services	Eccovia Solutions	Client Track	Care coordination to track services provided to senior constituents and members of the community	User profile, resource availability, scheduling	Daily	Daily
Community Services	Constant Contact	Constant Contact	Email marketing	Email	As needed	As needed
Community Services	Elavon	Converge	Mobile payment processing	Ticket sales and credit card details	As needed	As needed
Community Services	Eventsquid	Eventsquid	Online event management and posting	User profile informatioon, email, payment transactions	As needed	As needed

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Community Services	HLP Inc.	Chameleon	Animal shelter case management	Animal profiles, shelter team and veterinary information, treatment records, inventory information, payment transactions	Daily	Daily
Community Services	Mandarin Library Automation	Mandarin M5	Child Resource Center library software	Member information, library transactions, library inventory	Daily	Daily
Community Services	RouteMatch Software	RouteMatch - TRIPS	Trips-Passenger Transportation	Transportation and itinerary information	Daily	Daily
Community Services	SignUpGenius	SignUpGenius	Irvine Global Village Festival volunteer management	Volunteer information, emails, events	As needed	As needed
Community Services	Team Sideline	Team Sideline	Sports league scheduler	League schedules, team standings, members	Daily	Daily
Community Services	Volgistics, Inc.	Volunteer Management	Animal Care Center, volunteer and staff management	Volunteer and staffing profiles, volunteer communications	As needed	As needed
Community Services	When to Work	When to Work	Online staff and volunteer scheduling	Staff and shift profiles, work locations and schedules, staff communications	As needed	As needed
Financial Management & Strategic Planning	360BC	Cliq	Credit Card Processing	Credit card details	Daily	Daily
Financial Management & Strategic Planning	Bonfire Interactive, Ltd.	Bonfire	Electronic review of Requests for Proposals	Proposals, reviewer notes, scores, etc.	As needed	As needed
Financial Management & Strategic Planning	Intellitime	Virtual Timecard Interface (VTI)	Employee timesheet management	Timesheets	Daily	Daily
Financial Management & Strategic Planning	OpenGov	OpenGov	Budget transparency	Financial data	Daily	Daily
Financial Management & Strategic Planning	Parley Pro	Parley Pro	Contract lifecycle management	Contract templates and data	As needed	As needed
Financial Management & Strategic Planning	PlanetBids, Inc.	PlanetBids, Inc.	Online bid and vendor management	Bid documents and related documentation, bid and vendor profiles	As needed	As needed
Financial Management & Strategic Planning	STR Software	Aventx Web Manager	Issuance of electronic purchase orders	Purchase orders and backups	Daily	Daily
Financial Management & Strategic Planning	CentralSquare	OneSolution	Financial and asset management system	Accounts payable, accounts receivable, general ledger, human resources, payroll, purchasing, cash receipts and inventory control	Daily	Daily
Human Resources & Innovation	AdminSure	Web access	Worker's compensation claims	Worker's Compensation claim files	As needed	As needed
Human Resources & Innovation	ESRI	ArcGIS	Spatial data management	Electronic geographic map data	Daily	Daily
Human Resources & Innovation	Microsoft	Office 365	Citywide email, document collaboration, virtual meetings; MS Office Product line, SharePoint, Teams	Email, collaboration, file attachments	Daily	Daily
Human Resources & Innovation	NeoGov	Insight	Online City employment postings and applicant tracking	Candidate and job posting profiles, application documentation, scheduling information	Daily	Daily
Human Resources & Innovation	ServiceNow	ServiceNow	Workflow automation and ticketing tool that processes and catalogs customer service requests	Service Requests and Knowledge Base articles	Daily	Daily
Public Safety	Progressive Solutions	QuickServe Suite	Business license management	Business license applications	Daily	Daily
Public Works	Calsense	Calsense Irrigation	Irrigation management	Irrigation controllers, water and labor resources	Daily	Daily
Public Works	EJ Ward	W4 Fuel Management	City fleet fuel management	Sites, pumps, terminals, fuel access and usage records	Daily	Daily

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Public Works	CentralSquare	Lucity	Work order and asset management	Service requests, work orders, maintenance schedules, asset and equipment inventory, employee information	Daily	Daily
Public Works	Bucknam & Associations, Inc.	MicroPaver	Work planning system for roads and walkways	Pavement inventory, status and maintenance details	Daily	Daily