



Warranty Terms

Americana Outdoors Inc warrants its products that have been installed in accordance with the installation guidelines, under normal usage conditions, and with proper maintenance as follows:

Lifetime Limited Warranty on aluminum against material failure and corrosion.

25-year Limited Warranty on steel against material failure and defects.

10-year Limited Warranty against peeling, cracking, blistering, or crazing of the surface finish of aluminum components.

10-year Limited Warranty on all powder coat finishes (200 and 500 series).

10-year Limited Warranty on Sunbrella, Textilene and Solamesh Fabrics.

5-year Limited Warranty on Soltis 86 fabrics.

1-year Limited Warranty against defects in materials and workmanship.

Period of Coverage:

The warranty period begins on the date of the original shipment.

Problem Correction:

If defects or damage of the kind mentioned above should occur within the warranty period, Americana Outdoors Inc will replace the defective parts only; FOB its plant at Salem, Illinois, upon receiving the written and documented claim of the purchaser.

Warranty Exclusions:

Because of the normal aging and weathering of materials, it may not be possible to perfectly match the colors of original parts and replacement parts. Americana Outdoors Inc will not provide or pay for the installation of such replacement parts. Americana Outdoors Inc shall not be responsible for weather-related failures, damages due to faulty installation, misuse or abuse of the product, or for consequential damages, including personal injuries or property damages. There are no warranties, express, or implied, which extend beyond the description on the face hereof.

How to file a Warranty Claim:

If you believe that you have a claim under this warranty, submit a copy of your original receipt or other reasonable evidence of the date of purchase, the identity of the product, and photos and a description of the allegedly defective product to the address below. Please also include your name, address, and phone number so that a customer service representative can respond to your submission. The ultimate determination of the existence and extent of any claimed defect under this warranty shall be made by Americana Outdoors Inc in its sole discretion.

Submit Claims To:

Americana Outdoors, Inc, Warranty Claim
P.O. Box 1290
Salem, Illinois 62881

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