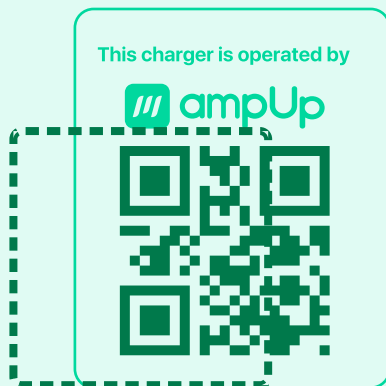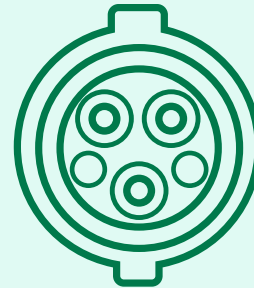# ampUp

FREQUENTLY ASKED QUESTIONS

Do these charging stations work with all EV car models?

Yes, the standard for the Level 2 plug type is called J1772 and it's compatible with all EV manufacturers. Tesla uses a different type of connector, but their cars come with an adapter so Tesla drivers can use the J1772 plugs.

This charger is operated by

ampUp

How do they use it once they find it?

The quickest & easiest way to initiate a session is scanning the QR code displayed on each charger with the AmpUp app or via a registered RFID card (available to order in the AmpUp app or through your installer).

We also support scanning a QR code without the AmpUp app and processing the charging session through a web browser. If a payment is necessary, this will be slower compared to using the app, but in this way we make it easy to use in case drivers don't have the app.
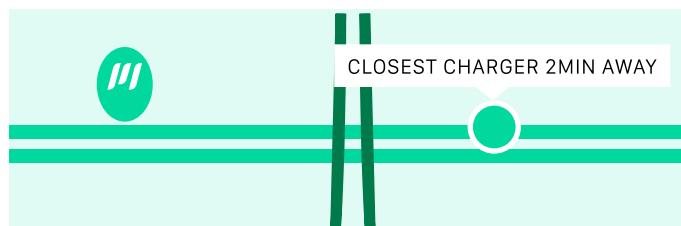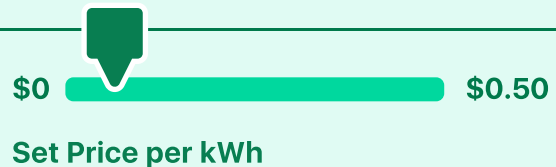
How does our site get reimbursed for the electricity used by the charging station?

AmpUp's platform allows site hosts to set their own prices to the drivers - the cost of electricity or higher - collect 100% of the revenue from the charging sessions and receive these funds via direct deposits into their bank account.

$0 $0.50

Set Price per kWh

CLOSEST CHARGER 2MIN AWAY

How do drivers find the chargers?

The AmpUp driver app allows drivers to see both AmpUp stations as well as all other plug types and networks. PlugShare is another popular app among EV drivers that can be used to find the charging stations.

Turn off public access

Who manages and has access to the network? Will our stations be listed publicly?

AmpUp manages the platform that allows site hosts to control not just who can access this platform & the aforementioned revenue, but also who can charge at the stations. Site hosts may choose to turn off both public access as well as public visibility on the driver app.

* Station owners who wish to increase utilization would likely want to keep the public access on.

Do the charging stations accept payment? How do they process transactions?

Yes, networked stations can accept payments via the mobile app which allows drivers to link to their form of payment (credit card, Google & Apple Pay).
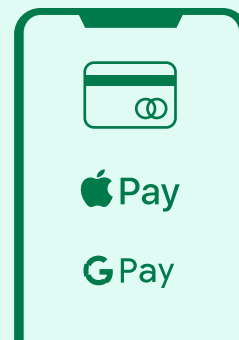
Transactions are processed by a secure & trusted payments provider and never shared with third-parties.

 Pay

G Pay

PARKING

RESERVED FOR ELECTRIC VEHICLE

How do we ensure that the charging stations are being used only by EV drivers and that those stations are being shared?

Proper signage and striping of EV parking spots will help make it clear to non-EV drivers what the intended use of the stalls are for. However, some properties may experience ICEing, i.e. when an internal combustion engine (ICE) parks in an EV stall. In this case, good old fashioned parking enforcement may be needed.

In order to ensure fair sharing of the chargers between EV drivers, AmpUp allows site hosts to set customizable session limits and idle fees on top of the normal price to charge.