# FORD **TOURNEO CUSTOM**



**Go Further** 

## **Go Further**

These two words capture the spirit of Ford and our commitment to you. We go further so that you can, too.

2-9

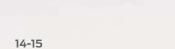
#### Ford kinetic Design

Ford kinetic Design is the reason why our vehicles look more exciting than ever before. Bold, dynamic lines that create energy in motion



#### 10-13 Quality

Quality and durability are built into your Ford at every step. After many years of service it will feel as good – and drive as beautifully – as it did the day you picked it



## Green

Using advanced Ford ECOnetic Technology, we're committed to creating vehicles with improved fuel economy, reduced  $CO_2$  emissions and a lower overall cost of ownership.



#### 16-17 Safe

Ford's safety technologies are constantly evolving and improving. We build the latest safety measures into our vehicles to help you feel protected and secure.



The clever use of loadspace, windscreen wipers that know when it's raining, headlights that know when it's dark – just some of the many smart solutions from Ford that make life a little easier.

16-21

Smart



#### 22-27

#### **Choose your Tourneo Custom**

- Base
- Trend
- Limited

28-29 Enhanced versatility

30-36 Specifying your Tourneo Custom

37-38 Colour and trim

39 Making life easy



## Share the occasion

With the new Ford Tourneo Custom, everyone gets the VIP treatment.



Vehicle shown is a Ford Tourneo Custom Limited (L1) in Frozen White solid body colour.

Luxurious leather seat trim elevates the Ford Tourneo Custom to a fresh level of exclusivity. (Option on Limited)



# Share the journey of a lifetime

Climb aboard and experience exemplary performance that is surprisingly light on your pocket.



#### Vehicle shown is a Ford Tourneo Custom Limited (L2) in Tectonic Silver special metallic body colour (no charge option on Trend and Limited).

#### Auto-Start-Stop

The latest Ford test figures show that Auto-Start-Stop can reduce fuel consumption and  $CO_2$  emissions by up to ten per cent in heavy traffic with frequent stops, and by up to five per cent in mixed driving conditions.

## Share the memories

With a multitude of flexible seating configurations, Tourneo Custom helps make every outing unforgettable.

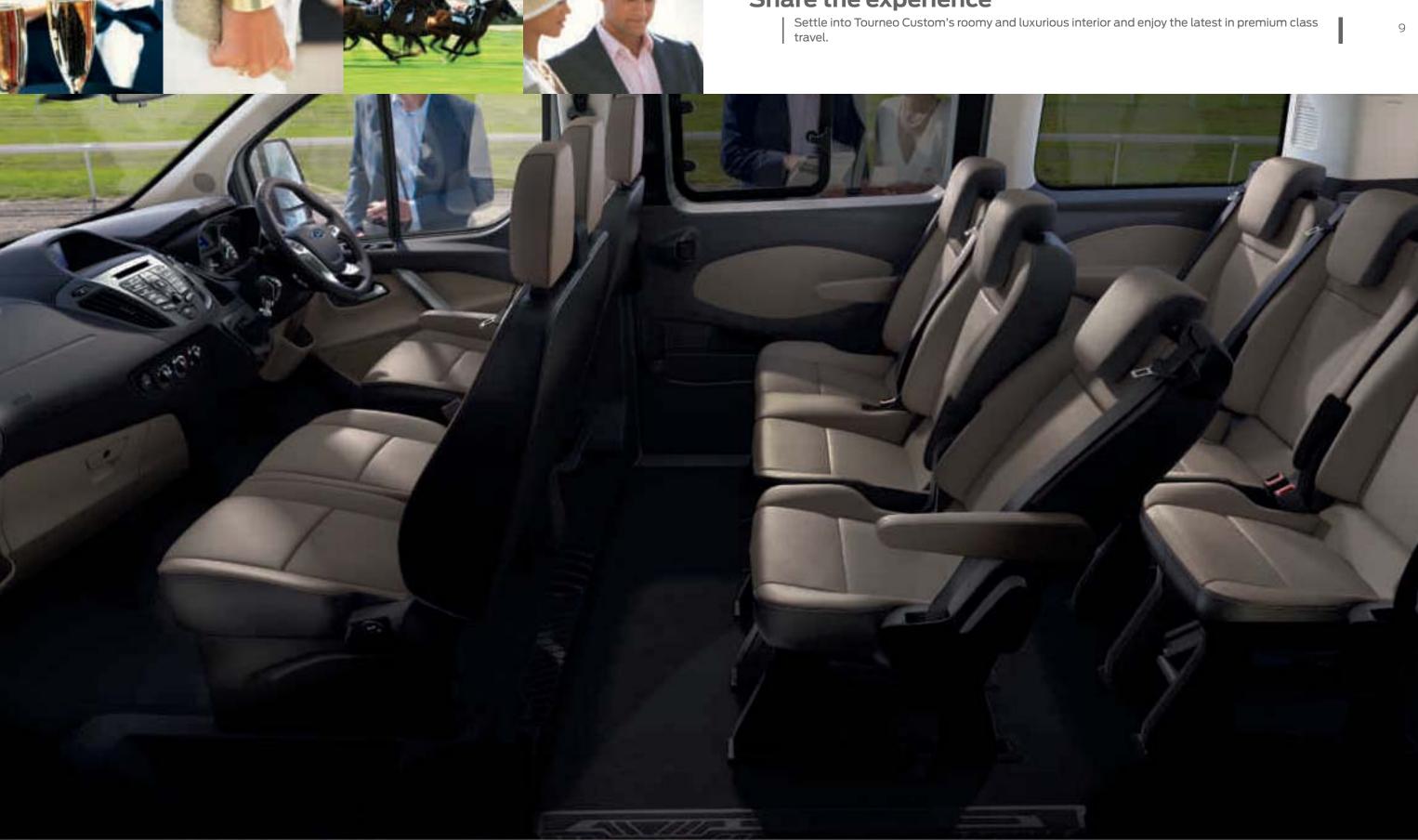


Vehicle shown is a Ford Tourneo Custom Limited (L2) in Tectonic Silver special metallic body colour (no charge option on Trend and Limited).

#### Space to spare

The new long wheelbase (L2) Tourneo Custom offers even more luggage room and unbeatable space for passengers and their belongings.

## Share the experience



Vehicle shown is a Ford Tourneo Custom Limited with Medium Stone leather trim and Ford radio/CD player with Ford SYNC and DAB audio system. (leather seats optional on Limited)

\*Ford Emergency Assistance operates in over 30 European countries. This feature is designed to work when paired with a compatible mobile phone that is with you when any airbag is deployed or the fuel pump is shut off. See your local Ford website for latest information.

Note The Bluetooth\* word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.

#### Ford SYNC with Emergency Assistance\*

The next generation of in-car connectivity. Ford SYNC lets you operate most popular MP3 players, Bluetooth®-enabled phones and USB drives with remarkably simple voice commands. Plus the Ford Emergency Assistance feature is designed to assist the driver to place a call with the emergency services. (Option)



#### Tow with confidence

We condensed 10 years of driving into a non-stop six month test over different road conditions, most of which was spent towing a fully laden trailer. The Tourneo Custom passed with full marks.

## Engineered for durability. Tested for toughness

Like all Ford Transits, Tourneo Custom has durability in its DNA. A relentless testing programme ensures that it's a vehicle that lasts.





#### High-mounted headlights

Powerful projector-style headlights are located safely out of harm's way.

#### Multi-piece bumpers

Smart front and rear bumpers feature a multi-piece design to help keep repair costs low.

#### **Tested for endurance**

Extensive testing included a two-month maximum speed test, extreme transmission tests and demanding low-speed city drive cycles to imitate typical unforgiving delivery schedules.



#### Pushed to extremes

From frost-covered prototypes started up in -40°C at 4500-metre altitudes, to sun-baked vehicles towing fully-laden trailers up long inclines in 50°C heat, Tourneo Custom has been pushed to extremes.



#### 250,000 door shuts

We subjected the doors to an intense regime of 250,000 slam cycles in real-world conditions to help ensure they will never let you down.

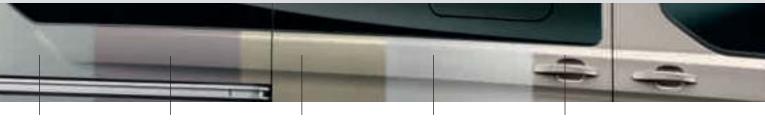


#### Obsessively driven

During its development, we test drove Tourneo Custom the equivalent of 3 million miles, including 250,000 miles with real customers. It's a vehicle you can rely on, right down to the smallest ball bearing.

#### 12-year Ford Perforation Warranty

The new Ford Tourneo Custom owes its durable exterior to a thorough multi-stage painting process. From the wax-injected steel body sections to the water-based top coat, new materials and application processes ensure it is not only virtually solvent-free, but will retain its good looks for many years to come.



Zinc coating

Phosphate spray coat Electrocoat

Water-based top coat Clearcoat lacquer

engine technology Renowned for its reliability and efficiency, the Tourneo Custom's 2.2litre Duratorg TDCi engine comes with a

choice of three power and torque

outputs.

**Proven Duratorg diesel** 

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#### 10.9 m turning circle

With its impressive 10.9 m kerb-to-kerb turning circle, the short wheelbase (L1) Ford Tourneo Custom is the ideal choice for demanding city driving.

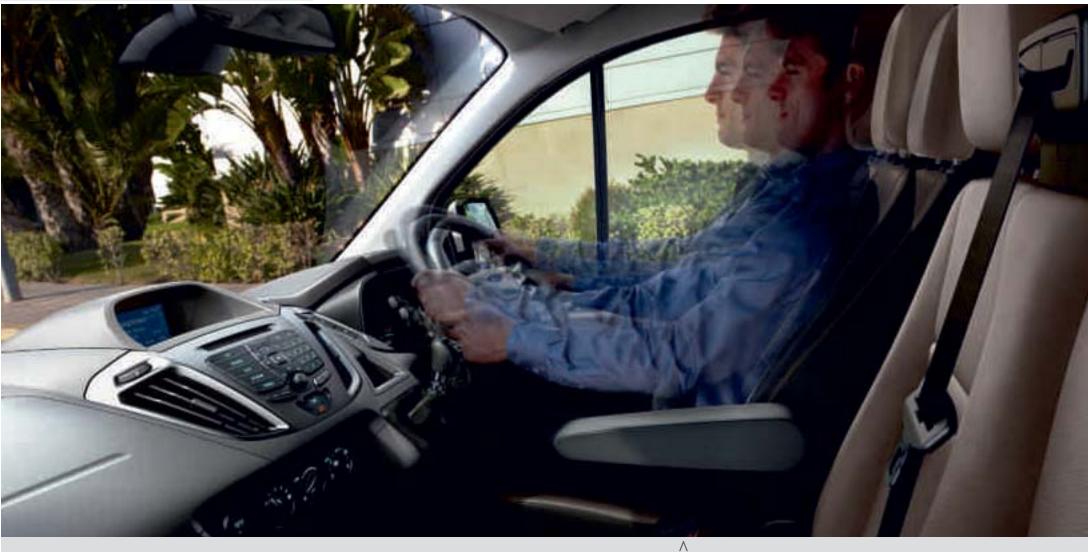


## Make your journey a pleasure

With its exceptional levels of comfort, craftsmanship and refinement, and a host of thoughtful features, Ford Tourneo Custom is an absolute pleasure to drive.





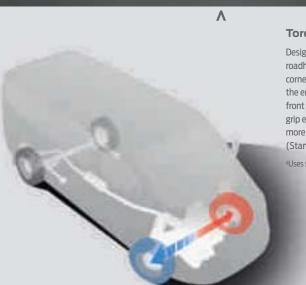


#### Allergy-friendly interior

Ford Tourneo Custom's interior uses materials that minimise the risk of an allergic reaction. Models fitted with air conditioning also have a high-performance pollen filter to prevent dust and pollen entering the passenger compartment.

#### Fully-adjustable driver's seat and steering wheel

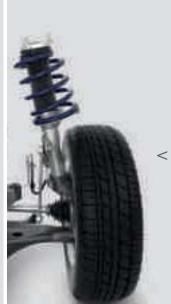
An eight-way adjustable driver's seat with armrest, and a steering wheel that adjusts to suit your height and arm length, help you find your ideal driving position with ease.



#### Torque Vectoring Control®

Designed to improve traction, roadholding and agility when cornering by continuously optimising the engine torque distributed to each front wheel to match the amount of grip each has available. The result is a more rewarding driving experience. (Standard)

Uses sensors.



## Even better ride and handling

Ford Tourneo's renowned driving qualities have been fine-tuned with new stiffer mounting bushes and brackets.



## Quality designed around you

When you climb into the cab it's immediately evident the new Ford Tourneo Custom sets a benchmark for attention to detail. Great to drive, great to sit in, it boasts premium finishes and high-quality materials, without compromising everyday practicality.

#### Smart Regenerative Charging

Saves fuel where possible by charging the battery only when you are not pressing the accelerator.

#### Impressive CO<sub>2</sub> emissions

The latest Duratorq TDCi diesel engines are remarkably fuel efficient, with combined fuel consumption from as low as 43.5 mpg and CO<sub>2</sub> emissions of only 172 g/km on the L1 model



## Making every drop of fuel count

Ford ECOnetic Technology combined with efficient aerodynamics has resulted in outstanding fuel economy across the range.







#### hift Indicator

Advises you when to change gear for maximum fuel efficiency. (Standard)



#### Auto-Start-Stop

When your vehicle is idling at a standstill, the engine automatically shuts down to save fuel. When you want to drive off, the engine immediately restarts.





#### **Acceleration Control**

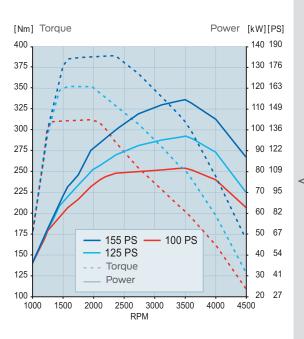
To improve fuel economy, Acceleration Control stops the driver from accelerating faster when the vehicle is empty than when it is heavily laden. (Option)

#### Ford ECOnetic Technology

- Ford Duratorq TDCi advanced diesel engines – provide exceptional fuel economy and low CO<sub>2</sub> emissions
- Ford Auto-Start-Stop (see opposite)
- Ford Smart Regenerative Charging (see opposite)
- Ford Eco Mode driver information system – shows you when you're achieving optimum fuel efficiency (available from Feb 2013)
- Shift Indicator (see opposite)
- Acceleration Control (see right)
- Ford Battery Management System

   improves battery life, fuel
   consumption and ensures ready-to-go reliability

**Note** The availability of Ford ECOnetic Technology varies by model. Please ask your Ford Dealer for details.



#### Power and torque

Tourneo Custom's 2.2 Duratorq TDCi diesel engine is available in three power and torque configurations, all meeting EU Stage V LDT emission standards:

- 100 PS (74 kW)/310 Nm
- 125 PS (92 kW)/350 Nm
- 155 PS (114 kW)/385 Nm

Transmission is 6-speed across the range. A standard front-wheel drive configuration pays dividends for you and your passengers. Take advantage of generous headroom, improved fuel economy and even more luggage space.



For more information on our sustainability initiatives visit ford.com/go/sustainability



All the electricity needed to power Ford's Dagenham Diesel Centre is provided by three wind turbines. With a combined maximum output of 5.9 MW, they generate around 11.4 million kWh of electricity every year, enough to power approximately 3,400 homes.

#### Water power

Our Cologne plant utilises hydro-electric power from Norway and Sweden. This reduces  ${\rm CO_2}$  emissions by 190,000 tonnes a year. Shipping their finished vehicles on Rhine river barges means fewer truck journeys and less fuel consumed to further reduce  ${\rm CO_2}$  emissions.







## Advanced protection inside and out

A full line up of passive and active safety features make use of the latest technology to protect the driver, passengers and their belongings.

#### Lane Keeping Alert®\*2)

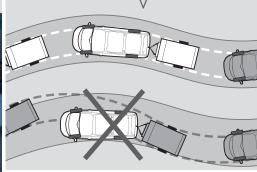
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It only takes a momentary slip in concentration to drift out of your lane when driving on the highway. Lane Keeping Alert<sup>2)</sup> is designed to recognise when you approach the road markings without using the indictor, and alerts you with vibrations through the steering wheel. (Option)



#### Trailer Sway Control\*1)

When it detects trailer sway, the system is designed to reduce engine torque and apply the brakes to the appropriate wheel(s) to help maintain control. (Requires a Ford factory-fit tow bar)



#### Traction Control<sup>1)</sup>

If wheel slip is detected at low speed, this system can distribute more torque to the wheel with most

#### Emergency Brake Assist®1)

Designed to recognise an emergency braking situation and increases the pressure within the braking system to provide optimum stopping power.

#### Emergency Brake Warning<sup>2)</sup>

Front and rear indicators automatically flash during heavy braking, giving other drivers advance hazard

<sup>®</sup>Uses sensors.

\*Operates at speeds over 43 mph on multi-lane roads with clearly visible lane markings.

"Safety feature.

<sup>2)</sup>Driver assistance feature.



With up to 1,650 kg maximum towing capacity, Ford Tourneo Custom offers impressive pulling power along with a range of safety features to help keep you and your trailer secure. From Hill Start Assist<sup>2)</sup> to Trailer Sway Control<sup>1)</sup>, you can tow with confidence and enjoy a safe and rewarding drive. (Commercial users may need a digital tachograph, option. A fitting kit is also available from your Ford Dealer)





#### Occupant safety

Driver and passenger front airbags with seat-mounted side, head and thorax airbags and side curtain airbags1).



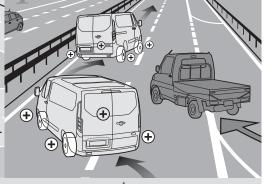
#### Driver Alert<sup>Ø2)</sup>

Designed to warn you if the system detects driving behaviour that indicates a drop in alertness levels. Initially, a warning icon is displayed in the instrument cluster, followed by a warning chime if driving alertness further declines. (Standard with Lane Keeping Alert<sup>2)</sup>)



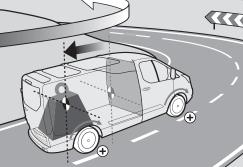
#### **Electronic Stability Programme** (ESP)<sup>Ø1)</sup>

ESP<sup>1)</sup> is designed to help you maintain control in extreme driving conditions. It senses when you are deviating from your chosen line and aims to keep you on track by automatically regulating braking and engine output.



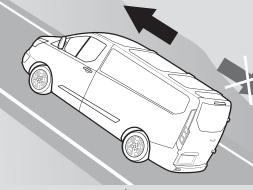
## Roll-over mitigation®1)

Designed to identify a potentially dangerous driving situation and activate the ESP1) to restore stability.



#### Load Adaptive Control®1)

Designed to adjust the responses of the ESP<sup>1)</sup> system to compensate when the vehicle is unladen, partially- or fully-



#### Hill Start Assist®2)

Designed to temporarily prevent you from rolling down a slope when you move your foot from the brake pedal to the accelerator pedal. It works in forward and reverse gears, so is ideal for towing and pulling heavy

#### Ford SYNC with Emergency Assistance\*

Enjoy hands-free communication and entertainment with Ford SYNC. The voice-controlled system allows you to play music, make and receive hands-free calls and choose contacts from your phone's contact list with remarkably simple voice commands. It will even read your incoming text messages\*\*. Bluetooth®-enabled audio-streaming means you can stream your personal music collection directly from your mobile phone or other Bluetooth®-enabled device directly to your in-car audio system. Plus the Ford Emergency Assistance feature is designed to assist the driver to place a call with the emergency services. Ford SYNC's voice-activation means you will be able to keep your hands on the wheel and your eyes on the road.

#### Mobile phone

Phone book download for easy dialling and photo browsing · Text messages read-out · View call log · Caller ID · Conference calling · Mute · Call waiting · Birthday notifications

## Intelligent features that make life easier

For the most connected and enjoyable driving experience, Ford Tourneo Custom comes with a wealth of useful features to help make your life a little easier.





#### Cruise control with Adjustable Speed Limiter

Allows you to set a maximum speed that you do not wish to exceed. (Standard on Trend and Limited, option on Base)

\*Ford Emergency Assistance operates in over 30 European countries. This feature is designed to work when paired with a compatible mobile phone that is with you when any airbag is deployed or the fuel pump is shut off.

\*\*Text messaging feature not available in all countries. See your local Ford website for latest information on both.



## Ford Easy-Fuel capless refuelling system

No dirty fuel caps to touch. Plus a unique safeguard ensures nobody can accidently fill up with the wrong fuel. (Standard)

Note The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. iPod is a trademark of Apple Inc. Other trademarks and trade names are those of their respective owners.

**Note** It is an offence for drivers to use a hand-held mobile phone or similar device while driving.

#### Audible SMS

Have your incoming text messages read to you from your connected phone, including commonly-used abbreviations and emoticons, and you can even respond with a choice of 15 preset text messages.

#### Navigation

3D map stored on SD card shows points of interest on a 5" colour screen. Also includes traffic announcements. (Option)



#### Bluetooth® Audio Streaming

Stream your music collection from your compatible MP3 player or mobile phone to the vehicle's audio system.

#### **Emergency Assistance**

Designed to assist occupants in contacting emergency services, using your Bluetooth®-enabled phone when an airbag is deployed. Only available in certain markets, please ask your Ford Dealer



#### Rear-view camera

Select reverse and the image from the rear-view camera comes on automatically in the rear-view mirror. Marker lines overlaid on the camera image indicate where the vehicle is heading.

#### Parking distance sensors, front and rear

With the Ford Tourneo Custom, you won't have to pass by those more challenging parking spaces. An audible warning helps you judge the distance between your vehicle and obstacles at the front and rear, for easier parking and manoeuvring. (Option)



#### Power-foldable mirrors

Ideal when parking in narrow streets. (Standard on Trend, bodycolour on Limited, option on Base)

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# Tourneo Custom short wheelbase (L1).

Tourneo Custom long wheelbase (L2).



#### Flexible rear seats

Each seat back can fold forward to create a flat workspace. The whole seat can fold forward again to take up minimal space. For more room, each seat can be removed. The flexibility of this new seating system can create over 30 different seating and loadspace configurations to suit any occasion.







Tourneo Custom long wheelbase 8-9 seats (L2).



## **Smart seating solutions**

The generously proportioned interior of the Ford Tourneo Custom unites space with smart versatility. It can carry nine in complete luxury, or be easily reconfigured to offer up to 6.8 cu.m, SAE, (6.0 cu.m\*) of luggage space.

\*L1 vers



#### Integrated roof rack

Holds 130 kg and, when not in use, folds level with the roof line to improve fuel economy and reduce wind noise. (Option)



#### Dual side load doors

Wide-opening sliding side load doors mean easy access to the passenger compartment. (Standard)



#### Side steps

Make getting in and out even easier, while enhancing Tourneo Custom's luxurious style. (Standard)

#### As flexible as you need it to be

Whatever you're carrying, from passengers and luggage to unexpected loads, the Ford Tourneo Custom is versatile enough to find space for them all. Use all nine seats to accommodate occupants in luxurious comfort. Or fold, tumble or stow the second and third row seats in more than 30 different ways to create limousine-like space or to maximise the luggage area.





Power-operated and heated driver's seat

With 10 ways to adjust the heated driver's seat, you can find your most comfortable driving position with ease. (Standard)



#### Privacy glass and rear window blinds

Integrated sunblinds can be easily raised to shield rear occupants from the bright sunlight. Privacy glass adds a further level of screening and sophistication. (Option on Trend, standard on Limited)



#### ISOFIX child seat fixing points

For enhanced passenger safety, ISOFIX child seat attachment points are available on the centre and driver's side of the second row, and the centre seat of the third row.



Storage compartment with power point and MP3 socket above instrument cluster (Standard)

Side steps (Standard)

Head, curtain and side airbags (Standard)



(Standard)

## **Shift Indicator**

(Standard)

Ford Easy-Fuel capless refuelling system

(Standard)



#### **Exterior features**

- Twin sliding side load doors
- Door mirrors with blind spot eliminator and integrated side indicator
- Electrically-operated front windows with one-shot up/down on driver's
- Headlights with courtesy delay
- Day running lights
- Glazed rear tailgate with wash/wipe
- Remote control central locking

#### **Interior features**

- Ford Radio system with steering wheel remote audio controls, AUX jack and two front speakers
- Trip computer
- Adjustable heated driver's seat with armrest
- Two 2-litre bottle holders
- Glovebox with A4 file storage
- Two 12-volt power points
- Driver and passenger lidded storage compartments on facia
- Centre-mounted car park/toll ticket holder
- Rear courtesy lights with theatre-style dimming

- Rear map reading lights
- Side door step courtesy lights
- Rubber floor covering in rear passenger and luggage compartment

#### Option packs available:

#### **Visibility Pack**

- Electrically-operated door mirrors
- Heated windscreen
- Low washer fluid sensor

















(Standard)

Projector style halogen headlights with static cornering lights

(Standard)

Parking distance sensors

(Standard)



**Speed Limiter** 

(Standard)

#### Body colour front bumper with front fog lights

Interior features in addition to Base

Radio/CD system with 3.5" dot matrix

multi-function display, Ford SYNC with

Emergency Assist\* and audio streaming,

USB connectivity, steering wheel remote

audio controls and four front speakers

■ 8-way adjustable passenger's seat with

Leather-trimmed steering wheel

luggage compartment

■ Lockable glove box

Heated windscreen

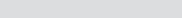
Cruise control with adjustable Speed

Carpet floor covering in passenger and

(Standard)

lumbar abjust

- Rear-view camera with Trailer Hitch
- Lane Keeping Alert with Driver Assist



Optional packs available:

#### **Visibility Pack Premium**

- Assist
- High series instrument cluster with colour display

\*Ford Emergency Assistance operates in over 30 European countries. This feature works when paired with a compatible mobile phone that is with you when any airbag is deployed or the fuel pump is shut off. See your local Ford website for latest information.

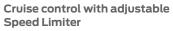
Power-foldable door mirrors

(Standard)



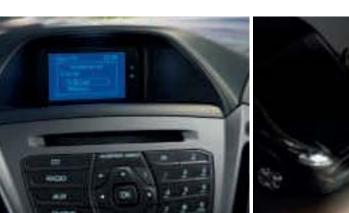






integral cornering lights

two key fobs







## Limited

#### Exterior features in addition to Trend

- Body colour bodyside mouldings
- Body colour rear bumper
- Power-foldable body colour door mirrors
- 16" alloy wheels with locking wheel nuts
- Perimeter alarm

#### Interior features in addition to Trend

- Ford DAB radio/CD player with 3.5" dot matrix multi-functional display, Ford SYNC with Emergency Assist and audio streaming, USB connectivity, steering wheel remote audio controls and four front speakers
- Front air conditioning with air pollen purifier
- Rear compartment air conditioning

### Option pack available: Visibility Pack Premium

- Rear-view camera with Trailer Hitch
- Lane Keeping Alert with Driver Assist
- High series instrument cluster with colour display

SYNC with Emergency Assistance\* and DAB digital technology

(Standard)

Rear air conditioning (Standard)

Body colour rear bumper (Standard)

Body colour door handles

(Standard)

#### Sunblinds

(Standard)

#### 16" alloy wheels (Standard)













#### Roof base carrier, lockable

Roof carrier is the base for various roof transportation attachments, e.g. ski carriers, bike carriers, Thule® roof box, etc. (Accessory)

#### Thule® roof box+

Different sized boxes protect your luggage from weather and theft. (Accessory) Shown is Thule® roof box Excellence 900 in conjunction with crossbars.



**Enhanced versatility** 

the Tourneo Custom.

#### Waeco coolbox+

High-performance boxes cool to a minimum of 1°C and warm up to 65°C. 230V AC connector integrated. Various models available also with ISOFIX. (Accessory)



#### **Portable Navigation**

Seating solutions, extra protection, greater versatility and styling accessories are all available for

Leave your maps behind with a simple and intuitive mobile GPS navigation system. Please contact your Ford Dealer for details. (Accessory)



#### Engine undershield

Tough corrosion-resistant metal undershield protects engine from accidental stone and kerb damage. Easily removed for oil changes and routine servicing. (Accessory)



## ↑ Bosch® reverse warning device (audible)

Linked to reverse gear. Provides an audible warning to pedestrians when the vehicle is reversing. (Accessory)





#### Parrot® car kits\*

These Bluetooth® hands-free kits connect via the factoryfitted audio system. Shown is the Parrot® MKi9200 with 2.4" colour TFT screen, built-in voice recognition and automatic phone-book synchronisation. (Accessory)

i+Item covered by third party supplier's warranty, please see back cover for details.

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#### Dimensions (mm)

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		8-seat Tourne L1	0 L2
A	Overall length (excluding rear step)	4972	5339
В	Overall width (with/without mirrors)	2290/1986	2290/1986
С	Overall height*	1972-2020	1976-2022
D	Wheelbase	2933	3300
Е	Front of vehicle to front wheel centre	1011	1011
F	Rear of vehicle to rear wheel centre	1028	1028
G	Side door entry width	1030	1030
Н	Side door entry height	1320	1320
1	Rear tailgate entry width	1400	1400
J	Rear tailgate entry height	1340	1340
K	Loadspace between wheel arches	1390	1390
L	Loading height*	534-583	533-589
Turn	ing circle (m)		
Kerb	to kerb (Steel/Alloy Wheels)	10.9 / 11.6	12.2 / 12.8
Wall	to wall (Steel/Alloy Wheels)	11.55/12.15	12.75/13.41

All dimensions (shown in mm) are subject to manufacturing tolerances and refer to minimum specification models and do not include additional equipment. These illustrations are for guidance only. \*Height dimensions show the range from minimum to maximum of a fully laden, lowest payload vehicle to unladen highest payload vehicle.

#### Weights and loads

	Maxi- mum Power PS (kW)	Torque Nm	Gross pay- load <sup>®</sup>	Gross vehicle mass (kg)	Kerb mass (kg)*	Front axle plated mass (kg)	Front axle kerb mass (kg)	Rear axle plated mass (kg)	Rear axle kerb mass (kg)	Axle ratio	Max. GTM (kg) <sup>#</sup>	Max. trailer weight braked (un- braked)	CO <sub>2</sub> emissions (g/km) <sup>®®</sup>		onsump L/100 k Extra Urban	
300 L1 Tourne	o (M1)															
2.2 Duratorq TDCi 100 PS (74 kW)	100 (74)	310	902	3000	2098	1600	1219	1550	879	4.19	4400	1450 (750)	172	38.7 (7.3)	46.3 (6.1)	43.5 (6.5)
2.2 Duratorq TDCi 125 PS (92 kW)	125 (92)	350	902	3000	2098	1600	1219	1550	879	4.19	4600	1650 (750)	172	38.7 (7.3)	46.3 (6.1)	43.5 (6.5)
2.2 Duratorq TDCi 155 PS (114 kW)	155 (114)	385	902	3000	2098	1600	1219	1550	879	4.19	4600	1650 (750)	172	38.7 (7.3)	46.3 (6.1)	43.5 (6.5)
300 L2 Tourne	o (M1)															
2.2 Duratorq TDCi 100 PS (74 kW)	100 (74)	310	829	3000	2171	1725	1286	1550	885	4.19	4400	1400 (750)	177	37.2 (7.6)	45.6 (6.2)	42.2 (6.7)
2.2 Duratorq TDCi 125 PS (92 kW)	125 (92)	350	829	3000	2171	1725	1286	1550	885	4.19	4600	1600 (750)	177	37.2 (7.6)	45.6 (6.2)	42.2 (6.7)
2.2 Duratorq TDCi 155 PS (114 kW)	155 (114)	385	829	3000	2171	1725	1286	1550	885	4.19	4600	1600 (750)	177	37.2 (7.6)	45.6 (6.2)	42.2 (6.7)

L1 = Short Wheelbase. L2 = Long Wheelbase. All models are 6-speed manual transmission. GVM − Gross vehicle mass. The total permissible all-up weight of a rigid vehicle − i.e. with body, payload, ancillaries, fuel, oil, water, driver and crew. \*Kerb mass − The weight of the complete vehicle and all equipment including fuel and water, but without the payload, driver or any crew. GTM − Gross train mass. The total permissible all-up weight of a rigid vehicle (see GVM) together with its trailer and load. \*Gross payload = Gross vehicle mass, less kerb mass. All kerb masses quoted in this brochure are subject to manufacturing tolerances and are for models with minimum equipment. Trend and Limited models will have greater kerb masses and, therefore, lower payloads due to the increased amount of standard equipment. Any additional options specified on the vehicle will reduce the payload accordingly. \*With quoted axle ratio. \*DThe declared fuel consumptions and CO₂ emissions are measured according to the technical requirements and specifications of European Directive 80/1268/EEC or the European Regulation (EC) 715/2007 amended by (EC) 692/2008. Fuel consumption and CO₂ emissions are specified for a vehicle type and not for a single vehicle. The applied standard test procedure enables a comparison between different vehicle types; the specification and options selected may have an effect i.e. on vehicle weight and therefore on the emissions and fuel economy of the vehicle and also may influence the figures that appear in the individual vehicle documentation. This information is not part of any product offer made. Real world fuel consumption can vary as the fuel efficiency of a vehicle is influenced by (individual) vehicle configurations, driving behaviour, use of technical equipment such as air conditioning, as well as other non-technical factors.

Mechanical features

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	Base	Trend	Limited
Brakes			
Dual-circuit, with self-adjusting servo-assistance and ABS. Front & rear discs	•	•	•
Engine and Technology			
Auto-Start-Stop**	-	•	•
cDPF (coated diesel particulate filter)	-	•	•
Acceleration Control	0	0	0
Ford Eco Mode (driver information system)*	-	•	•
Fuel tank			
80 litres	-	•	•
95 litres*	0	-	_
Ford Easy-Fuel capless refuelling system with misfuel inhibit	-	•	•
Steering			
Power-assisted steering	-	•	•
Steering column – Rake- and reach-adjustable	-	•	•
Suspension			
Front, independent MacPherson struts, variable rate coil springs, stabiliser bar and gas-pressurised shock absorbers. Rear, leaf springs and gas-pressurised shock absorbers	•	•	•
Engine Governors			
Speed Limiter – 56 mph	0	0	0
Speed Limiter – 62 mph	0	0	0
Speed Limiter – 70 mph	0	0	0

<sup>=</sup> Standard,  $\bigcirc$  = Option, at extra cost. \*Available from February 2013 production. \*\*Standard on all series until 28 January 2013 production, then becomes optional on Base, Trend and Limited series.

## 32 Safety and security

Safety  Anti-lock brakes – Electronic, 4-wheel (includes rear disc brakes) <sup>1)</sup> Electronic Stability Programme (ESP) <sup>1)</sup> Hill Start Assist (HSA) <sup>2)</sup> Load Adaptive Control (LAC) <sup>1)</sup> Emergency Brake Assist (EBA) <sup>1)</sup> Emergency Brake Warning (flashes hazard lights under heavy braking) <sup>2)</sup>	•	•
Electronic Stability Programme (ESP) <sup>1)</sup> Hill Start Assist (HSA) <sup>2)</sup> Load Adaptive Control (LAC) <sup>1)</sup> Emergency Brake Assist (EBA) <sup>3)</sup> Emergency Brake Warning (flashes hazard lights under heavy braking) <sup>2)</sup>	•	•
Hill Start Assist (HSA) <sup>2)</sup> Load Adaptive Control (LAC) <sup>1)</sup> Emergency Brake Assist (EBA) <sup>1)</sup> Emergency Brake Warning (flashes hazard lights under heavy braking) <sup>2)</sup>	•	•
Load Adaptive Control (LAC) <sup>1)</sup> Emergency Brake Assist (EBA) <sup>1)</sup> Emergency Brake Warning (flashes hazard lights under heavy braking) <sup>2)</sup>	•	•
Emergency Brake Assist (EBA) <sup>1)</sup> Emergency Brake Warning (flashes hazard lights under heavy braking) <sup>2)</sup> • • • • • • • • • • • • • • • • • • •	-	•
Emergency Brake Warning (flashes hazard lights under heavy braking) <sup>2)</sup>	• •	-
	•	-
	•	
Roll-Over Mitigation (ROM) <sup>1)</sup>		
Trailer Sway Control (TSC) with tow attachment <sup>1)</sup>	0	0
Airbag – Driver's <sup>1)</sup>	•	•
Airbag − Front passenger's (*)	-	•
Airbag – Side airbags¹)	•	•
Airbag – Side curtain airbags <sup>1)</sup>	•	-
Seat belts – 3-point diagonal inertia reel (all seats) <sup>1)</sup>	•	-
ISOFIX – child seat 3 attachments – Centre (2nd & 3rd row) and drivers side (2nd row) seats <sup>1)</sup>	-	-
Fire extinguisher fixings <sup>2)</sup>	0	_
Security		
Alarm – Perimeter	0	-
Immobiliser – Safeguard Passive Anti-Theft System (PATS) (Insurance-approved Category 2 immobiliser)	•	•
Locks – Power door deadlocks	-	-
Locks – Remote control central locking with one key fob	_	_
Locks – Remote control central locking with two key fobs	•	•
Locks – Passenger vehicle 2 stage unlocking (Configurable Locking Pack 2)	-	•
Locks – Auto relocking, doors relock after 45 seconds if no door is opened	-	•
Locks – Audio mislock feedback, audible signal if a door is ajar when locking activated	-	•
Locks – Key-operated bonnet release	-	-
Vehicle Identification Number – Visible	-	-

<sup>=</sup> Standard, = Option, at extra cost. \*For details of the configurations available, please consult your Ford Dealer. **Please note**: Configurable locking must be defined at the time of order, it cannot be ordered as a Dealer-fitted option or accessory. "Safety feature." Driver assistance feature. \*Note: A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag.

Exterior equipment

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	Base	Trend	Limited
Design features			
Bodyside mouldings – Black	•	•	_
Bodyside mouldings – Body colour	-	-	•
Bumper – Body colour front bumper (includes front fog lights)	-	•	•
Bumper – Body colour rear bumper	-	-	•
Paint – Metallic	0	+	+
Wheels			
Wheels – 6½x15" steel wheels with 215/65 R15 BSW tyres	•	•	_
Wheels – 6½x16" alloy wheels with locking wheel nuts and 215/65 R16 BSW tyres	-	0	•
Wheel covers – Full	-	•	_
Tyres – Goodyear All-Weather	0	0	0
Tyres – Goodyear Mud and Snow	0	0	0
Tyres – Positive selection	0	0	0
Convenience features			
Doors – Left and right side, sliding glazed doors	•	•	•
Doors – Glazed rear tailgate with wash/wipe	•	•	_
Doors – Glazed rear tailgate with wash/wipe and body colour handle	_	-	•
Door mirrors – Blind Spot Eliminator and integrated side indicator	•	•	•
Door mirrors – Manual, self coloured housing	•	-	_
Door mirrors – Electrically-operated, heated, self-coloured housing	0	-	_
Door mirrors – Power-foldable, electrically-operated, heated (body colour housing on Limited)	0	•	•
Glass – Rear privacy glass (33% luminous transmittance)	0	•	•
Heated rear window	•	•	•
Mudflaps – Front	•	•	•
Mudflaps – Rear	0	0	0
Parking distance sensors – Front and rear. Includes front Fog Lights	0	•	•
Tow bar with Trailer Sway Control with 13-pin electrics (tachograph may be required)	0	0	0
Side step*	•	•	•
Windows – Front, electrically-operated (driver's side – one shot up/down)	•	•	•
Windows – Second row, passenger's side, flip* open	•	•	•
Windows – Second row, driver's side, flip* open	•	•	•
Windows – Third row, passenger's side, fixed	•	•	•
Windows – Third row, driver's side, fixed	•	•	•
Wipers – Front, variable interval/intermittent with electrically-operated wash	•	•	•
Wipers – Rear with auto reverse wipe and electrically-operated wash	•	•	•
Visibility Pack – Heated windscreen, washer fluid sensor, electrically-operated mirrors.	0	_	_
Visibility Pack High – Heated windscreen, washer fluid sensor, electrically-operated, heated and power-foldable mirrors, automatic headlights, rain-sensing wipers, front fog lights, cluster variable dimming.	-	•	•
Visibility Pack Premium – Rear-View Camera, Lane Keeping Alert with Driver Assist and High series instrument cluster with colour display	-	0	0
Lane Keeping Alert (includes Driver Alert)	0	0	0
Headlights – Projector style halogen reflector lights with blue highlight and cornering lights	0	•	•
Headlights – Headlight courtesy delay	•	•	•
Day running lights	•	•	•
Front fog lights	0	•	•

<sup>■ =</sup> Standard, ○ = Option, at extra cost, ● + = Option, No charge. \*Available from November 2012 production.

## 34 Interior equipment

	Base	Trend	Limited
Design features Design features			
Floor covering – Full length, easy-clean rubber	•	_	-
Floor covering – Full length, carpet	_	•	•
Audio and communications systems			
Audio – Pre-equipment pack	0	_	-
Ford radio/CD system – Integrated control panel with 3.5" starburst multi-functional display, steering wheel remote audio controls, 2 front speakers (ICE pack 1)*	•	•	-
Ford Connected Radio system – AM/FM+USB+Bluetooth®. Steering wheel remote audio controls, 2 front speakers (ICE pack 2)**	•	•	-
Ford Connected Radio with DAB – AM/FM+USB+DAB + Bluetooth®. Steering wheel remote audio controls, 2 front speakers (ICE pack 3)**	0	0	-
Ford radio/CD with SYNC – Extended integrated control panel with 3.5" dot matrix multi-functional display, steering wheel remote audio controls, SYNC with USB connectivity and Bluetooth® Hands-Free Phone with Voice Control System and audio streaming, Emergency Assist, 4 front speakers (woofers and tweeters;ICE pack 4)	0	•	0
Ford DAB radio/CD with SYNC – Extended integrated control panel with 3.5" dot matrix multi-functional display, steering wheel remote audio controls, SYNC with USB connectivity and Bluetooth® Hands-Free Phone with Voice Control System and audio streaming, Emergency Assist, 4 front speakers (woofers and tweeters;ICE pack 5)	0	0	•
Ford DAB radio/CD with Navigation and SYNC – Extended integrated control panel with 5" TFT multi-functional display, steering wheel remote audio controls, SYNC with USB connectivity and Bluetooth® Hands-Free Phone with Voice Control System and audio streaming, Emergency Assist, 4 front speakers (woofers and tweeters;ICE pack 11)	0	0	0
Convenience features			
Courtesy lights – Header-mounted, front passenger and side door step wells	•	•	•
Courtesy lights – Rear lights and map reading lights with theatre-style dimming	•	•	•
Interior lighting/battery saver – 30 minutes	-	•	•
Trip computer (timer, distance to empty, instant and average fuel consumption, average speed, outside temperature)	-	•	-
Water in fuel filter with sensor	-	•	•
Battery – Twin Improved Flooded (IF), Cold start (-20°C)	-	•	•
Tachograph – Digital, electronic, 24-hour	0	0	0
Cruise control (includes leather steering wheel, Adjustable Speed Limiting Device)	0	•	-
Shift indicator light	-	•	-
Air conditioning – Front, CFC-free, filter-air pollen purifier	0	0	•
Air conditioning – Rear (includes front air conditioning)	0	0	-
Assist handle – Over passenger's door	-	•	•

Interior equipment

35

	Base	Trend	Limited
Bottle holder – Twin, 2-litre bottle capacity, facia-mounted	•	•	-
Cup holder – Twin, facia-mounted, in base	•	•	-
Glovebox – With lid and A4 file storage capability	•	•	•
Heater – Recirculation	•	•	•
Heater – Rear compartment	0	0	-
Power point socket – 2 x 12V (located on instrument panel and in stowage bin)	•	•	-
Power point socket – 12V (located in rear)	0	0	0
Power point – 150 Watt (230 volt) power converter	0	0	0
Smokers' Pack – Cigar lighter and ashtray	0	0	0
Storage – Front door map pockets	•	•	-
Storage – Driver's side, storage compartments on facia top with lift-up lids	•	•	•
Storage – Centre stack-mounted car park/toll ticket holder	•	•	-
Sunblinds – 2nd and 3rd row***	0	0	•
Seats			
Driver's seat – 10-way heated (fore/aft; recline; height; tilt; and lumbar) with armrest	•	•	•
Front passenger's seat – Single, 8-way heated seat (fore/aft; recline; height; tilt) with armrest (8-seat only)	•	•	-
Front passenger's seat – Dual, heated, (9-seat only)	0	0	0
Rear seats – Second row, flexible style single/double and detachable	•	•	•
Rear seats – Third row, flexible style single/double and detachable	•	•	•
Rear seat recline	_	•	•
Seat belts – Height-adjustable mount, driver's and outer front passenger's side	•	•	•
Seat belts – 3-point inertia reel	•	•	•

Standard, □ = Option, at extra cost. \*Until February 2013 production. \*\*From February 2013 production. \*\*\*From November 2012 production.
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#### Special vehicle options

	SVO Code	Feature Code	Base	Trend	Limited
Body					
Spare wheel access with rear doors closed	A532	D17BF	0	0	0
Electrical					
Engine RPM Speed Control, 1300-3000rpm	A003	DCNAB	0	0	0
2 High Performance Deep Cycle AGM Batteries (2 x 80Ah capacity, 800 CCA under driver's seat)	A736	HTCAC	0	0	0
Auxiliary fuse panel	A526	JZGAB	0	0	0
Beacon Preparation Pack – switch and wiring front and rear (includes Auxiliary fuse panel A526, and Mini Overhead Console – 1DIN)*	A606	JZFAC	0	0	0
Paint					
Special Paint, 150 colours available, consult Dealer for Details*	Various	Various	0	0	0

<sup>=</sup> Option, at extra cost. \*SVO paint suffix must be entered at time of ordering. SVO paint pulls black (self-colour) bumpers, bodyside mouldings, mirror housing, and door handles. \*Not to be ordered with tachograph, as utilises the same 1 DIN console.

## Make it yours

Choosing the colour and trim for your new Ford Tourneo Custom is an opportunity to make a bold style statement.











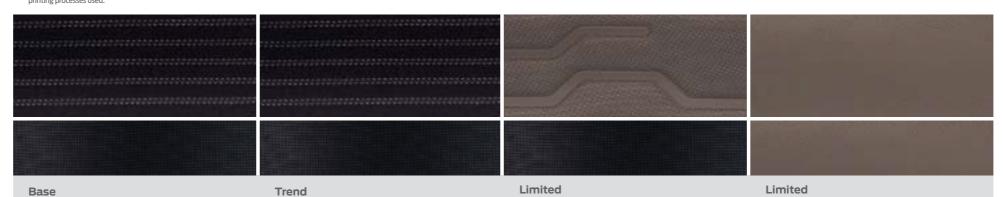


Ink Blue

Metallic body colour\*

\*Metallic paint and leather trim are options, at extra cost.

Note The images used are to illustrate body colours only and may not reflect the vehicle described. Colours and trims reproduced within this brochure may vary from the actual colours, due to the limitations of the



Insert: Lane in Soft Charcoal Bolster: Max in Charcoal Black Insert: Lane in Soft Charcoal Bolster: Max in Charcoal Black Insert: Ecko in Medium Stone Bolster: Max in Charcoal Black

Insert & bolster: Torino leather in Medium Stone\*

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