











# WHAT IS ARTA

The **Anti-Red Tape Authority (ARTA)** is an attached agency of the Office of the President that is tasked to oversee and implement the national policy on ease of doing business and anti-red tape in the Philippines.

## REPUBLIC ACT 11032 Ease of Doing Business and Efficient Government Service Delivery Act of 2018

-  Signed by President Rodrigo Roa Duterte on 28 May 2018
-  Amended R.A. 9485 or the Anti-Red Tape Act of 2007
-  Established the Anti-Red Tape Authority (ARTA)
-  Streamlined government processes and made doing business in the country easier
-  Covers all government offices under the executive department, including LGUs, GOCCs, water districts, and other agencies outside of the country

### NOTABLE SALIENT PROVISIONS

-  **CITIZEN'S CHARTER**  
Citizen's guide regarding the services of government agencies
-  **3-7-20**  
Standard processing time for all government transactions
  - **3 days** if simple
  - **7 days** if complex
  - **20 days** if highly technical
-  **AUTOMATIC APPROVAL**  
For applications with complete requirements and payment that were not acted upon within the prescribed processing time



### Streamlined Procedures for the Issuance of Local Business Licenses, Clearances, Permits, or Authorizations

- Unified Business Application Form
- Establishment of Business One Stop Shop (BOSS)
- Automation of Business Permits and Licenses (LGUs)
- Barangay clearances and permits are now issued at the city or municipality



### Zero Contact Policy

No contact in any manner with any requesting party concerning any application or request except during submission of documents.



### Philippine Business Hub (formerly known as Central Business Portal)

DICT to establish Central Business Portal to receive and capture application data on business-related transactions, and provide links to online registration of national government agencies.



### Interconnectivity Infrastructure Development

Processing and approval of licenses, clearances, permits, or authorization for the installation and operation of telecommunication, broadcast towers, facilities, equipment and service shall be expedited.



# Why do we need R.A. 11032?

The law is about streamlining and improving the current systems and procedures of government services. It aims to reduce processing time, cut bureaucratic red tape, and eliminate corrupt practices.



We continue to harmonize efforts of all Investment Promotion Agencies, government agencies, and local government units to effect greater synergies. **We also continue to help the ease of doing business in the country by enhancing our digital infrastructure in order to streamline the application processes of business permits, licenses and other documentary requirement.**



**PRESIDENT FERDINAND "BONGBONG" R. MARCOS, JR.**



## What's in it for the transacting public?

- **Faster and easier application for:**
  - Permits
  - Licenses
  - Certificates
- **Customers are encouraged to provide feedback for service improvement if he/she is not satisfied with the service provided**



## How can businesses benefit?



- **Faster**
- **Easier**
- **More convenient business permitting process**