NETAJI SUBHAS INSTITUTE OF TECHNOL

(A Unit of Sitwanto Devi Mahila Kalyan Sansthan, Jamshedpur) AMHARA, BIHTA, PATNA - 801106 (BIHAR)

(Approved by AICTE, New Delhi And Dept. of Science & Technology, Govt. of Bihar)

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Ref NSIT/024/23.

Date 15/06/23

Circular

Sub: Reconstruction of NSIT Grievance Redressal Committee

The College Grievance Redressal Committee is reconstituted with the following composition

Name of the Faculty	Designation	Position	
Dr. Jyotirmayee Dalei	Dean Academics	Chairperson	
Dr. Lajja Verma	Assistant Professor, Applied Science	Member-Convener	
Mr. Ramakant Singh	Dean Administration	Member	
Dr. Shama Bano	Principal BBA/BCA	Member	
Mr. Shekhar Srivastava	Assistant Professor, Applied Science	Member	
Mr. Kingson	Principal-in-charge, Diploma Engineering	Member	

Functions:

To provide with proper advocacy to stakeholders to express their grievances freely and frankly without any fear of being victimized.

To analyze the merits of grievances and conduct formal hearings and investigation as the case may be.

To protect the privacy and confidentiality of all parties during the investigation, consistent with and subject to the policy guidelines.

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APPROVED BY AICTE, NEW DELHI AND DEPT OF SCIENCE & TECHNOLOGY, GOVT. OF BIHAR AFFILIATED TO BIHAR ENGINEERING UNIVERSITY, PATNA AMHARA, BIHTA, PATNA-801106

Date: July 17, 2023

GRIEVANCE REDRESSAL CELL (Academic Year: 2022-2023) Minutes of Meeting

The grievance redressal committee meeting was held on July $17^{\rm th}$ 2022 at the office of the Dean Academics at 04:00 PM under the chairmanship of Dr. J. Dalei (Chairperson) .

Agenda:

- To analyze the grievances of the students and the suggestions.
- To discuss a solution to above grievances.

Signature of the committee members present in the meeting

Name of the Faculty	Designation	Position	Signature
Dr. Jyotirmayee Dalei	Dean Academics	Chairperson	Joales
Dr. Lajja Verma	Assistant Professor, Applied Science	Member- Convener	lay
Mr. Ramakant Singh	Dean Administration	Member	Rua
Dr. Shama Bano	Principal BBA/BCA	Member	- Alexan
Mr. Shekhar Srivastava	Assistant Professor, Applied Science	Member	gm.
Mr. Kingson	Principal-in-charge, Diploma Engineering	Member	Two

 The suggestion posted by the students was discussed in the meeting and the meeting was concluded with vote of thanks by the convener.

Appreciations:

- Good effort taken for introducing online fee payment portal for the students.
- Bus facility to be provided by the institute for training and internship program for students

Suggestions:

Library timings for the students to be extended beyond current timings

 Free health checkups to be implemented for students through the medical college and hospital of the parent institute

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Actions taken on suggestions and Grievance Redressal:

- Digital library timings to be extended from 4 PM till 5PM.
- Fee remittance can now be done through students ERP portal using UPI/QR codes.

Committee-Chairperson

Dean Academics

Dean (Academics)
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Amhera, Bihta, Patna.

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