



Return Material Authorization – for Warranty

ATTENTION

In order to obtain a R.M.A. for Warranty Inspection, you will need to attach a copy of your original purchase invoice from an Authorized BD Dealer and any Technical Diagnostic forms that BD Tech Support has sent you to fill out. Without this information, due to Customs issues and BD policy, we cannot issue an R.M.A. to you. Please ensure you have read and understand the [BD Limited Warranty Policy](#) prior to return.

This form must be filled out in full with accurate and detailed information. Partially filled forms or forms with vague information will not be accepted.

CONTACT INFORMATION

Name	Phone Number
Email	Mailing Address

VEHICLE INFORMATION

Year	Make
Model	V.I.N.
Install Date	Failure Date
Install Mileage/Kilometers	Failure Mileage/Kilometers

BDDIESEL.COM



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DIAGNOSTIC INFORMATION

Please be as detailed as possible. The more information we have, the better we can assist you.

Name of Product	Part Numbers and <u>Serial Numbers</u>	
Engine Codes	Symptoms Occur When	
	<input type="checkbox"/> Hot – List what temperature _____ <input type="checkbox"/> Cold – List what temperature _____	
Details of when the symptoms occur (speed, gear, driving conditions, towing weight, etc.)		
Replacement Part Number	Replacement Serial Number	

If you have obtained a replacement BD product in advance, please attach a copy of your replacement invoice.

Inspections are done in chronological order. A BD Customer Service Representative will contact you at the number or email provided to inform you of the results of inspection. The BD Limited Warranty Policy only covers manufacturing or material defects and workmanship failure on behalf of BD Diesel Performance. If the failure is not warrantable due to abuse, misdiagnosis and installation error or there is no defect found, the warranty will be denied. If Denied, the customer will be responsible for the associated repair and freight costs.

By returning this form, you are acknowledging you have read and understand the BD Limited Warranty Policy and agree to the limitations of the terms and conditions therein.

Name: _____ **Date:** _____

Signature: _____