

DINNERGIFT PRIVACY POLICY

This privacy policy applies to the processing of the personal data we collect when you are visiting and/or using DinnerGift, an online social platform available on the internet (dinnergift.be, dinner-gift.be, dinner-gift.com, dinner-gift.nl, dinnergift.fr, dinnergift.de, dinnergift.dk, dinner-gift.es, dinnergift.es), mobile application or any other electronic communication service through which Gift Vouchers are offered and purchased (hereinafter “**Platform**”), operated by DinnerGift BVBA, with company address at Waversesteenweg 136, 2500 Lier, registered in the Crossroads Bank for Enterprises under number 0695.772.387 and with bank account number BE34 7350 5052 7890 at a Belgian credit institution (hereinafter referred to as “**DinnerGift**”, “we”, “us” or “our”), with e-mail address: hello@dinnergift.be.

This Privacy Policy only applies to the processing of personal data when visiting and/or using the Platform. For more information about the offering and/or purchase of Gift Vouchers and the processing of personal data in such context, please consult our Terms and Conditions for Users and Terms and Conditions for Culinary Businesses. Any capitalised terms that are not defined in this Privacy Policy shall have the meaning as provided in these Terms and Conditions.

DinnerGift cares about your privacy and undertakes to process your personal data in accordance with the applicable legislation and in particular with the General Data Protection Regulation (Regulation 2016/679, hereinafter “**GDPR**”).

PERSONAL DATA WE PROCESS

We will collect and process the following personal data:

Personal data you give us.

This concerns personal data that you provide us by filling in forms on our Platform (e.g. subscribing for the newsletter), making an account for the Platform or by corresponding with us in any other way through the Platform. This personal data may concern, inter alia, your name, address, e-mail address, date of birth (age), gender, phone number.

If you provide us with personal data from someone else, you guarantee, and shall indemnify and hold DinnerGift harmless in case of a dispute related hereto, that these personal data are collected in accordance with the applicable legislation, in particular the GDPR, and the data subject is amongst others informed about the processing of their personal data, your intention to provide DinnerGift with these personal data and the content of this Privacy Policy.

Personal data we collect about you.

Through the use of cookies, we will automatically collect the following information, including personal data, when visiting the Platform:

- Technical information, including the Internet Protocol (IP) address used to connect your computer to the internet, the browser type and version, time zone setting, browser plug-in types and version and the operating system and platform.

- Information about your visit including clickstream to, through and from our Platform (including date and time), page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks and mouse-overs);
- Information to enable DinnerGift to administer all online data, including personal data, assessment data and history of involvement with DinnerGift.

PURPOSES FOR WHICH WE USE YOUR PERSONAL DATA AND LEGAL GROUNDS

We process your personal data for the following purposes, based on the following legal grounds:

Personal data you give to us.

When creating an account on the Platform or by corresponding with us in any other way through the Platform, we will process your personal data:

- to respond to your request or enquiry or to handle any complaint you might have regarding the Platform;
- to provide the services as described in our Terms and Conditions for Users and Terms and Conditions for Culinary Businesses;
- where applicable, provide you with our commercial communications (newsletter);
- for all administrative and technical purposes related to your account on the Platform and to offer support in this regard;
- to notify you about changes to the Platform;
- to ask you to provide your opinion or participate in surveys about our services or organized events.

These processing activities are necessary in order to take steps at the request of the data subject prior to entering into a contract or for our legitimate interest of providing you with more information about our organization or commercial communications.

Personal data we collect about you through the use of cookies.

We will use these personal data collected about you on the basis of our legitimate interest to be able to provide you with a well-functioning Platform or, for certain cookies, based on your consent:

- to administer our Platform and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- to improve our Platform to ensure that content is presented in the most effective manner for you and for your computer;
- to remember your setting, e.g. with regards to language;
- to allow you to participate in interactive features of our Platform, when you choose to do so;
- as part of our efforts to keep our Platform safe and secure;
- to measure or understand the effectiveness of advertising we serve to you and others, and

- to deliver relevant advertising to you;

For more information on which cookies are used on the Platform, please consult our Cookie Policy.

SHARING OF THE PERSONAL DATA

In order to carry-out the purposes outlined above, the personal data is (possibly) shared with others, such as, the Culinary Businesses, our technical partners supporting us with the provision of the Platform (IT service providers) and, as may be the case, any other business partners assisting us in the context of the provision of the Platform (e.g. in the context of publicity and direct marketing).

SECURITY AND STORAGE OF THE PERSONAL DATA

Unfortunately, the transmission of personal data via the internet is not completely secure. We therefore cannot guarantee the security of your personal data when transmitting it to our Platform; any transmission is at your own risk.

All information we received from you, including your personal data, is stored on our secure servers located in the European Union. We have implemented appropriate technical and organizational measures that are necessary to protect the personal data from accidental or unauthorized destruction, accidental loss, as well as from alteration, access and any other unauthorized processing of the personal data.

The personal data on the Platform are transferred to our IT service providers and are in some events accessible by Culinary Businesses (i.e. when you purchased a Gift Voucher from such Culinary Business).

YOUR RIGHTS

You are entitled to access your personal data and have them corrected when inaccurate or incomplete, to have them erased and to object to the processing thereof or have the processing thereof restricted, when the legal conditions thereto are met. Please note that we, and as the case may be, other recipients of the personal data, following performance of these rights, may not be able to comply with our/their contractual obligations. We do not accept any liability in this regard.

To the extent that the processing is based upon consent, you can withdraw your consent at any time.

You are entitled to obtain a copy of your personal data (in a structured, commonly used, machine-readable format) and to have your personal data transferred to another controller (right to data portability).

To exercise these rights you can change/delete your personal data when logged in into your account on the Platform or contact us via the following e-mail address: hello@dinnergift.be.

In the event you have a question or complaint we ask you to contact us first. However please note that you can also file a complaint with the Belgian Data Protection Authority (Drukpersstraat 35, 1000 Brussel, contact@apd-gba.be).

The personal data will be retained as long as is necessary to carry-out the purposes for which these personal data are collected and processed.

CHANGES TO OUR PRIVACY POLICY

Any changes to our Privacy Policy in the future will be posted on the Platform and, where required by law, notified to you by e-mail. When visiting our Platform, please check our Privacy Policy frequently to see any updates or changes.

CONTACT

Questions, comments and requests regarding this Privacy Policy are welcomed and should be addressed to hello@dinnergift.be.

This Privacy Policy was last updated on 21 September 2020.