



# **Laboratory Assessment Tool**

## **Annex 2: Laboratory Assessment Tool / Facility Questionnaire**

April 2012

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**Laboratory identification**

Country	
Region/Province/District	
Name of the laboratory	
Address	
Telephone	
Fax	
E-mail	
Name of the laboratory director	

Qualification and contact details of the laboratory director	
Date of the assessment (DD/MM/YYYY)	
Name of the assessor/s	
Contact details of the assessor/s	
Name of the responding person/s	
Qualification and contact details of the responding person/s	

Level of laboratory	Central/Reference Intermediate Peripheral Other NA
Affiliation/ type of laboratory (several answers possible)	

*Public Health / Hospital / Health Centre / Environment / Food Control / Veterinary / Private / University / Research / Other?*

Affiliated Ministry (if applicable)	
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*Health / Agriculture / Trade, Commerce / Education / Defense / Other?*

Estimated population covered by this laboratory	
Describe participation in international programmes/networks (if applicable)	

*Polio, FluNet, INFOSAN, Global Foodborne Infections Network, etc.*

*Indicate relevant disciplines addressed in the laboratory by checking relevant box/es*

Clinical chemistry	<input type="checkbox"/>
Haematology and haemostasis	<input type="checkbox"/>
Parasitology	<input type="checkbox"/>
Mycology	<input type="checkbox"/>
Bacteriology (except serology)	<input type="checkbox"/>
Virology (except serology)	<input type="checkbox"/>
Viral serology	<input type="checkbox"/>
Bacterial serology	<input type="checkbox"/>
Toxicology	<input type="checkbox"/>
Histopathology	<input type="checkbox"/>
Cytology	<input type="checkbox"/>
Human genetics	<input type="checkbox"/>
Transfusion medicine	<input type="checkbox"/>
Food testing (microbiology)	<input type="checkbox"/>
Food testing (chemicals and others)	<input type="checkbox"/>
Water testing	<input type="checkbox"/>

Veterinary testing	<input type="checkbox"/>
Environmental testing (air, soil)	<input type="checkbox"/>
Other	<input type="checkbox"/>
<i>If other, please describe below:</i>	

**Comments**

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# 1. Organization and management

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Documents to be collected      1; 2; 3; 4      Provide here the answer to the open question/s and/or insert any additional information

## Service hours

1.1	What are the days and hours of operation of routine service?		X	
1.2	If relevant, what are the days and hours of operation of emergency service?		X	

## External communication

Is the laboratory equipped with:				
1.3	Telephone?			
1.4	Fax?			
1.5	Computer with Internet access?			
1.6	If yes or partial, does laboratory staff have access to the Internet?			
1.7	Is relevant information on costs and turnaround time for test results available to patients?	X		



	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
1.8	Is there timely notification to patients when delay is anticipated due to machine breakdown, etc.?		
1.9	If applicable, do you organize customer surveys at least once a year?	X	

**Internal communication and structure**

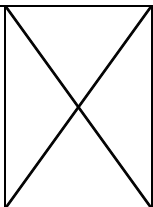
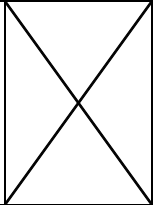
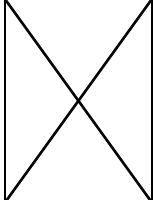
1.10	Is there an organizational structure defining the lines of authorities and responsibilities for key laboratory staff?	X	
1.11	Are staff meetings organized at least once a month?		
1.12	If applicable, are team manager meetings organized at least once a month?		
1.13	Are meetings organized to solve a particular problem when it occurs?		
1.14	Are written reports or minutes of these meetings produced?	X	
1.15	<i>Please describe the means by which information is internally communicated (notice board, e-mail, etc.).</i>		

		Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
1.16	Do laboratory staff participate in annual laboratory meetings specifically focused on sharing of knowledge and experiences and the opportunity to make improvements?			
1.17	Do laboratory representatives participate in hospital/institution board meetings as relevant?			

**Budget**

1.18	Is the budget for staff salaries adequate for the need?			
1.19	<i>Please indicate the source of funds (proper funds, relevant ministry, NGO, specific networks, etc.)</i>		<del></del>	
1.20	Is there an adequate budget assigned for staff education?			
1.21	<i>Please indicate the source of funds (proper funds, relevant ministry, NGO, specific networks, etc.)</i>		<del></del>	
1.22	Is there an adequate budget assigned for consumable and reagent purchase?			

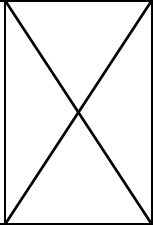
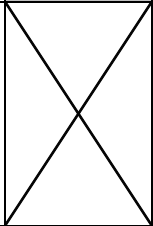
Documents to be collected      1; 2; 3; 4      Provide here the answer to the open question/s and/or insert any additional information

1.23	<i>Please indicate the source of funds (proper funds, relevant ministry, NGO, specific networks, etc.)</i>			
1.24	Is there an adequate budget assigned for equipment purchase/maintenance?			
1.25	<i>Please indicate the source of funds (proper funds, relevant ministry, NGO, specific networks, etc.)</i>			
1.26	Is there an adequate budget assigned for surveillance and/or overall public health activities?			
1.27	<i>Please indicate the source of funds (proper funds, relevant ministry, NGO, specific networks, etc.)</i>			

**Licensing/Supervision/Accreditation**

1.28	Has the laboratory been licensed (i.e. authorized to operate) by the authorities? If licensing is not required, please indicate “Non applicable”.	X		
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	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
1.29	Does the laboratory have an internal audit programme?		
1.30	<i>If yes or partial, please describe</i>		
1.31	Has the laboratory undergone an audit or assessment by a third party within the last two years?		
1.32	<i>If yes or partial, please provide details</i>		
1.33	Are copies of any reports on reviews by a third party available to the laboratory?	X	
1.34	Are recommendations from third party reviews implemented where relevant?		
1.35	Does the laboratory hold any form of certification (ISO 9001, other)?	X	

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
1.36 <i>If yes, please detail the relevant standards and the names of the certification bodies.</i>			
1.37 Does the laboratory hold any form of accreditation (ISO 17025, ISO 15189, WHO polio or measles, etc.)?	X		
1.38 <i>If yes, please details the relevant standards and the names of the accreditation bodies.</i>			

**Comments**

## 2. Documents

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Documents to be collected      1; 2; 3; 4      Provide here the answer to the open question/s and/or insert any additional information

### Document control

2.1	Is a system in place to organize the management of laboratory documents and records?	X		
If yes, are the documents:				
2.2	Listed?			
2.3	Numbered?			
2.4	Approved and signed by authorized personnel?			
2.5	Reviewed periodically?			
2.6	Archived according to national or international guidelines?			
2.7	Does the laboratory have an archive system?	X		

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
2.8	Are the archived documents retrievable?		
2.9	<i>For how long are the archived documents kept?</i>	<del>X</del>	

**Quality procedures**

2.10	Is a quality manual describing the quality system policy and the quality procedures available?	X		
If yes or partial, does it cover these topics:				
2.11	Laboratory organization and management?			
2.12	Documentation and records?			
2.13	Pre-examination procedures?			
2.14	Examination procedures?			
2.15	Post-examination procedures and reporting of results?			

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
2.16	Management of nonconformities?		
2.17	Personnel and education requirements?		
2.18	Safety and facilities?		
2.19	Equipment?		
2.20	Consumables and reagents?		
2.21	Reference materials?		
2.22	Collaboration with referral laboratories?		
2.23	Internal quality control procedures?		
2.24	External quality assessment procedures?		



	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
2.25	Are all procedures related to relationship with other relevant institutes and organizations documented?	X	
2.26	Are procedures readily available to staff, as relevant?		
2.27	Are changes in procedures tracked?	X	
2.28	Are laboratory procedures reviewed at least annually and any necessary amendments incorporated?	X	
2.29	Are confidentiality protected and access limited, as appropriate?		
2.30	Are current versions of published standards and other similar documents in use in the laboratory available (e.g. norms, guidelines, instrument manuals, test kit inserts etc.)?	X	
2.31	Does the laboratory have procedures that were developed in-house?	X	
2.32	If so, are they clearly documented according to a defined format?		
2.33	Is there a procedure for the storage of primary specimens once analysed?	X	

Documents to be collected      1; 2; 3; 4      Provide here the answer to the open question/s and/or insert any additional information

2.34	Are there procedures for the validation and verification of methods and equipment as relevant?	X		
2.35	Are procedures in place to record incidents or complaints?	X		
2.36	If yes or partial, are corrective actions implemented and recorded?	X		

**Biosafety**

2.37	Are written biosafety procedures available?	X		
2.38	<i>If yes or partial, please provide the name and reference of these procedures/guidelines:</i>			
If yes or partial, are the following subjects addressed:				
2.39	Personal protective equipment?			
2.40	Disinfection and sterilization?			

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
2.41	Waste disposal?		
2.42	Access restrictions?		
2.43	Biosafety equipments?		
2.44	Emergency protocols (e.g. in case of contamination)?		
2.45	Are Material Safety Data Sheets available for review in the immediate laboratory area?	X	

**Comments**

### 3. Specimen collection, handling and transport

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Documents to be collected 1; 2; 3; 4 Provide here the answer to the open question/s and/or insert any additional information

#### Specimen collection

3.1	Are written instructions available for patient preparation prior to collection (e.g. glucose tolerance test)?	X		
3.2	Are collection procedures documented and available to relevant personnel?	X		
3.3	Do these include minimum patient identification details?			
3.4	Is a standard specimen request form available for those requesting tests?	X		
If yes or partial, does it include:				
3.5	Name of the patient?			
3.6	Gender?			
3.7	Date of birth?			

		Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
3.8	Patient identification number (if applicable)?			
3.9	Identification of the prescriber?			
3.10	Date of collection?			
3.11	Time of collection?			
3.12	Type of specimen?			
3.13	Specimen identification number (if applicable)?			
3.14	Examinations requested?			
3.15	Clinical information?			
3.16	Are specimens recorded in a book, worksheet, computer or other comparable system?			

Documents to be collected 1; 2; 3; 4 Provide here the answer to the open question/s and/or insert any additional information

If yes or partial, is there:			
3.17	A unique identification number?		
3.18	The date of receipt?		
3.19	The time of receipt?		
3.20	Are specimen portions traceable to the original primary sample (identification number, etc.)?		

**Specimen handling**

Does the laboratory experience problems with specimens from outside the facility due to (1.Never; 2.Sometimes; 3.Regularly; 4.Non applicable):			
3.21	No request form		
3.22	Incomplete request form		
3.23	Incorrect specimen identification		

Annex 2: LAT/Facility - Specimen collection, handling and transport

		Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
3.24	Incorrect patient identification			
3.25	Inadequate container			
3.26	Inadequate volume			
3.27	Inadequate transport media/anticoagulant			
3.28	Inadequate package			
3.29	Inadequate transportation temperature			
3.30	Delay in receipt			
Does the laboratory experience problems with collecting specimens inside the facility due to (1.Never; 2.Sometimes; 3.Regularly; 4.Non applicable):				
3.31	Lack of proper collection materials			

		Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
3.32	No request form			
3.33	Incomplete request form			
3.34	Incorrect specimen identification			
3.35	Incorrect patient identification			
3.36	Inadequate volume			
3.37	Are there any criteria for acceptance or rejection of primary specimens (including potential caution if non-conforming specimens are accepted)?	X		
3.38	Are primary specimens adequately stored if not immediately examined?			
3.39	Are specimens stored for a specific time under appropriate conditions to enable further testing?			



Documents to be collected

1; 2; 3; 4

Provide here the answer to the open question/s and/or insert any additional information

**Specimen referral / transport**

3.40	Does the laboratory receive specimens or isolates from other laboratories?			
3.41	Does the laboratory refer specimens or isolates to other laboratories?			
3.42	<i>If yes or partial, please describe which specimens to which laboratories in what circumstances:</i>		X	
3.43	Does the laboratory have appropriate packaging for referring specimens (triple package if air transport, or any package in conformity with local regulations or recommendations)?			
3.44	Is/are the person/s in charge of shipments trained for the transport of infectious substances?			
If yes or partial:				
3.45	Is he/she trained for local or national regulations or recommendations?			
3.46	Is he/she trained in international regulations?			

**Comments**

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## 4. Data and information management

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Documents to be collected 1; 2; 3; 4 Provide here the answer to the open question/s and/or insert any additional information

### Test results and reports

4.1	Are all original observations/results of the laboratory recorded in a worksheet or electronic database?			
4.2	Are results reported and recorded in a standardized format?	X		
If yes or partial, does the report form include the following:				
4.3	Name of the laboratory?			
4.4	Patient identification?			
4.5	Requester identification?			
4.6	Sample type?			
4.7	Examination method?			

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
4.8	Date of sample collection?		
4.9	Time of sample collection?		
4.10	Date of receipt of the sample by the laboratory?		
4.11	Time of receipt of the sample by the laboratory?		
4.12	Date of release of report?		
4.13	Time of release of report?		
4.14	Results reported in International System of Units (where applicable)?		
4.15	Biological reference intervals (where applicable)?		
4.16	Interpretation (where appropriate)?		

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
4.17	Identification and signature of the person authorizing the release of the report?		
4.18	Are the results reviewed and authorized before the results are released?		
4.19	Is there a system in place to track if reports have been issued and received?		
4.20	When samples need to be referred further to another laboratory, is there procedure to define how report is then issued and by which laboratory?		
4.21	Is there an immediate notification of physicians when results are critical for patient care?	X	
4.22	Is there an immediate notification of relevant ministry/surveillance network when results are critical?	X	

### Data analysis and statistics

4.23	Can the laboratory provide basic statistical data (e.g. number of tests ordered, aggregated qualitative/quantitative data, etc.)?		
4.24	If yes or partial, are statistical data analysed and used?		

Documents to be collected      1; 2; 3; 4      Provide here the answer to the open question/s and/or insert any additional information

4.25	Are periodic summary activity reports prepared?	X		
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**Data security - Confidentiality**

4.26	Are access and modification of patient data protected for paper-based system?			
4.27	Are access and modification of patient data protected for electronic system?			
4.28	Is efficient back-up in place to prevent loss of patient result data in case of theft or other incident for paper-based system?			
4.29	Is efficient back-up in place to prevent loss of patient result data in case of theft or computer failure or other incident for electronic system?			
4.30	Are reported data (copies) retained as long as medically relevant or required by the legislation?			

**IT and Laboratory Information System (LIS)**

What are the softwares/applications used in the laboratory:				
4.31	Word processor?			

		Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
4.32	Spreadsheet processor?			
4.33	Presentation software?			
4.34	Database software?			
4.35	Internet browsing?			
4.36	E-mail?			
4.37	LIS?			
If yes or partial for LIS:				
4.38	Are data retrievable within an acceptable timeframe?			
4.39	Can the system be used for data analysis?			

**Comments**

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## 5. Consumables and reagents

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Documents to be collected 1; 2; 3; 4 Provide here the answer to the open question/s and/or insert any additional information

### Procurement

5.1	Are lists of manufacturers/suppliers and catalogues of reagents available?	X		
5.2	If applicable, are the consumables and reagents ordered in the list of registered supplies at national level?			
5.3	Does the laboratory experience problems with reagent delivery like delays, temperature not adequate, reference error, etc. (1.Never; 2.Sometimes; 3.Regularly; 4.Non applicable)?			
5.4	Is there a responsible staff for consumable and reagent management (inventory, order, etc.)?			
5.5	Is the purchase of consumables and reagents recorded?	X		

### Inventory and storage

5.6	Is there an inventory system for consumables and reagents?	X		
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Documents to be collected 1; 2; 3; 4 Provide here the answer to the open question/s and/or insert any additional information

If yes or partial, does it include:			
5.7	Quantity?		
5.8	Quality?		
5.9	Supplier?		
5.10	Lot number?		
5.11	Date of receipt?		
5.12	Appropriate storage?		
5.13	Expiration date?		
5.14	Expected shelf life?		

Documents to be collected      1; 2; 3; 4      Provide here the answer to the open question/s and/or insert any additional information

5.15	Date the material is placed in service?			
5.16	Are consumables and reagents inspected upon receipt?			
5.17	If yes or partial, are there protocols for acceptance/rejection of consumables and reagents?			
5.18	Are consumables and reagents appropriately stored (temperature, humidity, etc.)?			

**Use**

5.19	Is the date of opening clearly written on the reagents/kits?			
5.20	Are new reagents (new product, new lot, including home-made reagents) validated against old reagents or reference materials before use?			
5.21	Is the consumption rate monitored for consumables and reagents?	X		
5.22	Is there a system for accurately forecasting needs for consumables and reagents?			

Documents to be collected      1; 2; 3; 4      Provide here the answer to the open question/s and/or insert any additional information

5.23	Are disposable supplies (e.g. tips, plastic pipettes, gloves) reused (1.Never; 2.Sometimes; 3.Regularly; 4.Non applicable)?			
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**Expired reagents**

5.24	Are expired reagents used (1.Never; 2.Sometimes; 3.Regularly; 4.Non applicable)?			
5.25	If sometimes or regularly, is quality control performed on these expired reagents?			
5.26	If sometimes or regularly, does quality control testing demonstrate that the quality of reagents is still acceptable?			

**Comments**

## 6. Equipment

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Documents  
to be  
collected

1; 2; 3; 4

Provide here the answer to the open question/s and/or insert any additional information

### Equipment inventory

6.1	Is there an equipment inventory?			
6.2	If yes or partial, is each equipment recorded with a paper or electronic equipment form?	X		
If yes or partial, does this form include:				
6.3	Name of the equipment?			
6.4	Serial number?			
6.5	Name and contact details of manufacturer (or local supplier)?			
6.6	Date of receipt?			
6.7	Date of first use?			

6.8	Location in the laboratory?			
6.9	Condition (i.e. new, used)?			
6.10	Maintenance activities?			
6.11	Damage and repairs?			
6.12	The individual primarily responsible for this equipment?			

### **Equipment maintenance, calibration and monitoring**

6.13	Are results validated against reference materials and/or methods when new equipment is introduced?			
6.14	Is the equipment maintained in a safe working condition (including electrical safety)?			
6.15	Is there daily monitoring and recording of temperatures for temperature-dependent equipment?	X		
6.16	Is the staff duly trained and authorized before first using equipment?			

6.17	Do only authorized personnels use the equipment?			
6.18	Does the laboratory have a dedicated person in charge of the equipment (maintenance management, etc.)?			
6.19	Is a preventive maintenance programme in place?			
6.20	Does the laboratory have contracts with external maintenance and repair services?			
6.21	Are data from equipment maintenance recorded and used?			
6.22	Is there a defined protocol and time period for pipette calibration?			
6.23	Is calibration of other equipment performed and checked regularly (pH meter, spectrophotometer, etc.)?			
6.24	Are results validated against gold standards after equipment maintenance or repair?			
6.25	Are there user manuals for most of the equipment?	X		
6.26	If yes, are these manuals available in the language commonly used by the staff?	X		

6.27	Are there sufficient spare parts for quick repairs (lamps, fuses, filters, etc.)?			
6.28	Is defective equipment (waiting for repair or obsolete to be removed) labelled appropriately?			
6.29	Are procedures available for the disposal of equipment?			

**List of FUNCTIONING and USABLE equipment**

	Number	Is it registered?	Is it maintained (including calibration if applicable)?	Is it certified?
Atomic Absorption Spectrometer				
Autoclave (clean)				
Autoclave (dirty)				
Automated microbial identification and susceptibility testing systems				
Automatic pipette (other than micropipettes)				
Basic scale				
Beta and gamma (scintillation) counters				
Binocular microscope				
Biosafety Cabinet (BSC) class I				
Biosafety Cabinet class II				
Biosafety Cabinet class III				



<b>List of FUNCTIONING and USABLE equipment</b>	Number	Is it registered?	Is it maintained (including calibration if applicable)?	Is it certified?
Blood culture automated incubator				
Bunsen burner + gas bottle				
Candle jar				
Centrifuge, cooled				
Centrifuge, simple				
Chemistry analyser				
CO2 incubator				
Coagulometer				
Colorimeter				
Computer for laboratory work				
Computer for office work				
DNA automated extractor				
Dry ice machine				
Electrophoresis equipment				
ELISA equipment (Washer/Incubator/Reader)				
Flame photometer				
Flow cytometer				

<b>List of FUNCTIONING and USABLE equipment</b>	Number	Is it registered?	Is it maintained (including calibration if applicable)?	Is it certified?
Fluorescence microscope				
Fluorimeter				
Freezer -20°C				
Freezer -70°C				
Gas Chromatography with any detection system				
Gel electrophoresis for nucleic acids and peptides				
Glassware kit				
Haematology automated analyser				
Heated magnetic agitator				
Haematocrit centrifuge				
High Performance Liquid Chromatography with any detection system				
Immunoassays automated analyser				
Incubator				
Lyophilizer				
Manipulation box (chemical hood)				
Mass Spectrometry (with or without Liquid Chromatography)				
McFarland photometer				

<b>List of FUNCTIONING and USABLE equipment</b>	Number	Is it registered?	Is it maintained (including calibration if applicable)?	Is it certified?
Media dispenser				
Micropipette 1-5ml				
Micropipette 20 µl				
Micropipette 200- 1000µl				
Micropipette 5- 50µl				
Micropipette 50- 200µl				
Oven				
pH meter				
Photographic equipment				
Plexiglass screen				
Precision scale				
Printer for laboratory work				
Printer for office work				
Pulsed Field Gel Electrophoresis				
Refrigerator				
Rotary agitator				
Semi-automated microbial identification or susceptibility testing systems				

<b>List of FUNCTIONING and USABLE equipment</b>	Number	Is it registered?	Is it maintained (including calibration if applicable)?	Is it certified?
Slide dryer				
Thermal cycler (Thermocycler, PCR Machine or DNA Amplifier), Conventional				
Thermal cycler (Thermocycler, PCR Machine or DNA Amplifier), Real Time				
Thin Layer Chromatography (with/without scanning device)				
Turbidimeter				
UV light table				
UV/visible spectrophotometer				
Vacuum pump				
Vortex				
Washing machine for glassware				
Water distiller				
Water bath				

**Comments**

## 7. Laboratory testing performance

Reference number to be entered under  
"Discipline #" in the answer table  
below

Disciplines	#
Clinical chemistry	1
Haematology and haemostasis	2
Parasitology	3
Mycology	4
Bacteriology (except serology)	5
Virology (except serology)	6
Viral serology	7
Bacterial serology	8
Toxicology	9
Histopathology	10
Cytology	11
Human genetics	12
Transfusion medicine	13
Food testing (microbiology)	14
Food testing (chemicals and others)	15
Water testing	16
Veterinary testing	17
Environmental testing (air, soil)	18
Other	19

Specimen to be entered under  
"Specimen type" in the answer table  
below

Specimen type
Blood
Stool
Urine
CSF
Sputum
Lymph nodes
Bone marrow
Pus
Pharyngeal/nasopharyngeal swab
Urethral/vaginal swab
Other

Enter all relevant tests performed in the laboratory (one test/line) and provide requested details for each test

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Test type/Name	Discipline #	Specimen type	Method/s and Instrument/s	Frequency		Staff		SOPs		Equipment		Reagents/Test kits		Quality Control			External Quality Assessment		
				Average number of tests performed monthly	Is staff competent to perform the test?	Is SOP available for this test?	Is the SOP adequate/u p-to-date?	Is equipment appropriate for this test?	Is equipment adequately maintained ?	Are adequate reagents for this test available?	Are the reagents in-date?	Are IQC specimens included when performing this test?	Are IQC results acceptable ?	Are corrective actions implemented if IQC results are not acceptable?	Does the laboratory participate in EQA for this test?	Are EQA results acceptable?	Are corrective actions implemented if EQA results are not acceptable?		
e.g. Cytobacteriological examination of urine	5	Urine	Microscopy, Gram, Culture	45	1	1	1	1	1	1	1	2	3	4	4	1	1	2	











Test type/Name	Discipline #	Specimen type	Method/s and Instrument/s	Frequency	Staff	SOPs		Equipment		Reagents/Test kits		Quality Control			External Quality Assessment		
				Average number of tests performed monthly	Is staff competent to perform the test?	Is SOP available for this test?	Is the SOP adequate/up-to-date?	Is equipment appropriate for this test?	Is equipment adequately maintained?	Are adequate reagents for this test available?	Are the reagents in-date?	Are IQC specimens included when performing this test?	Are IQC results acceptable?	Are corrective actions implemented if IQC results are not acceptable?	Does the laboratory participate in EQA for this test?	Are EQA results acceptable?	Are corrective actions implemented if EQA results are not acceptable?
7.37																	
7.38																	
7.39																	
7.40																	

**Comments**

## 8. Facilities

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Documents to  
be collected

1; 2; 3; 4

Provide here the answer to the open question/s and/or insert any additional  
information

### Infrastructure

What is the general condition of laboratory building and infrastructure? For the following questions, choose one of the following answers: 1.Good; 2.Medium; 3.Bad; 4.Non applicable			
8.1	Walls, floors and roofs?		
8.2	Windows and doors?		
8.3	Benches?		
8.4	Heating / air conditioner / ventilation?		
8.5	Lighting?		
8.6	Waste disposal?		

Documents to  
be collected

1; 2; 3; 4

Provide here the answer to the open question/s and/or insert any additional  
information**Work conditions**

8.7	Does the laboratory face electricity interruption (1.Never; 2.Sometimes; 3.Regularly; 4.Non applicable)?			
8.8	If applicable, do you have an emergency electric generator or other backup power source?			
8.9	Is key/sensitive equipment protected by a UPS (Uninterruptable Power Supply)?			
<i>i.e. photometer/spectrophotometer, thermal cycler, BSC, or any other equipment that can be damaged by sudden interruptions in electricity</i>				
8.10	Does the laboratory face water shortages (1.Never; 2.Sometimes; 3.Regularly; 4.Non applicable)?			
8.11	Is the space allocated sufficient to perform the work without compromising the quality and safety of patients and personnel?			
8.12	Are work areas clean and well maintained?			
8.13	Is sample collection carried out in room(s) separated from the laboratory examination room(s)?			
8.14	Is there an effective separation between adjacent laboratory sections in which there are incompatible activities (e.g. nucleic acid extraction vs amplification)?			

Documents to  
be collected

1; 2; 3; 4

Provide here the answer to the open question/s and/or insert any additional  
information

8.15 Are there designated rooms for specialized testing (TB, brucellosis, etc.)?			
8.16 If applicable, is there a negative pressure room?			
8.17 Are there appropriate storage areas?			

**Comments**

## 9. Human resources

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Documents to  
be collected

1; 2; 3; 4

Provide here the answer to the open question/s and/or insert any additional  
information

### Staff number

<i>Number of:</i>			
9.1	<i>Managers/senior staff (postgraduate degree)</i>		
9.2	<i>Laboratory technologists or technicians (performing tests)</i>		
9.3	<i>Laboratory assistants/medical aides (not doing tests)</i>		
9.4	<i>Support/administrative staff</i>		
9.5	<i>Phlebotomists</i>		
9.6	<i>Other staff</i>		
9.7	<i>For other staff, please specify:</i>		

Documents to be collected      1; 2; 3; 4      Provide here the answer to the open question/s and/or insert any additional information

9.8	<i>Total number of persons working in the laboratory</i>		<del>X</del>	
9.9	Is the staff number adequate to undertake the required work?			
If no or partial:				
9.10	Is trained manager/senior staff missing?			
9.11	Is technical staff missing?			
9.12	Is assistant/medical aide staff missing?			
9.13	Is support/administrative staff missing?			
9.14	Is phlebotomist missing?			
9.15	Is other staff missing?			

Documents to be collected 1; 2; 3; 4 Provide here the answer to the open question/s and/or insert any additional information

9.16 <i>For other staff, please specify:</i>		<del>X</del>	
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**Qualifications**

9.17 Are qualifications, training and experience of staff recorded?	X		
9.18 Are job descriptions defining qualifications and duties available?	X		
9.19 Are lines of authority and responsibility clearly defined for all laboratory staff?			
9.20 Has a quality manager been designated?			
9.21 Does the staff have appropriate qualifications or competences to perform laboratory work?			
If no or partial:			
9.22 Do managers/senior staff have appropriate qualifications or competences?			
9.23 Do laboratory technologists have appropriate qualifications or competences?			



Documents to be collected      1; 2; 3; 4      Provide here the answer to the open question/s and/or insert any additional information

9.24	Do assistants/medical aides have appropriate qualifications or competences?			
9.25	Do support/administrative staff have appropriate qualifications or competences?			
9.26	Do phlebotomists have appropriate qualifications or competences?			
9.27	Do other staff have appropriate qualifications or competences?			
9.28	<i>For other, please specify:</i>		X	

**Continuous education**

9.29	Is there a professional development programme in place for the staff?			
9.30	Is continuing education (training, workshop, conference, etc.) provided to staff members?			
9.31	Is "in-house" education (on-site training, journal club, etc.) provided to staff members?			

Documents to be collected 1; 2; 3; 4 Provide here the answer to the open question/s and/or insert any additional information

9.32	Is there a library accessible by all staff in the laboratory?		
9.33	<i>Please list the educational activities in the last two years</i>	<del>X</del>	

**Comments**

## 10. Biorisk management

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Documents to  
be collected

1; 2; 3; 4

Provide here the answer to the open question/s and/or insert any additional  
information

### Biorisk management policy

10.1	Has a policy concerning the management of laboratory biorisk (biosafety and biosecurity) been written?	X		
10.2	Does this policy clearly state the biorisk management objectives and commitment to improve biorisk management performance?			
10.3	Is the policy appropriate to the nature and scale of the risk associated with the facility and associated activities?			

### Biorisk assessment and control

10.4	Have the hazards associated with proposed work been identified and documented?	X		
10.5	Have the biorisks been assessed and categorized?	X		
10.6	Are biorisk control measures described in an action plan?	X		
10.7	Are biorisk control measures documented?	X		

Documents to  
be collected

1; 2; 3; 4

Provide here the answer to the open question/s and/or insert any additional  
information

**Implementation and operation**

10.8	Are roles and responsibilities related to biorisk management defined and documented?	X		
10.9	Is a senior manager designated to oversee the biorisk management system?			
10.10	Has a biorisk management committee been established?			
10.11	Has a biorisk management advisor (or biological safety officer) been designated?			
10.12	Is this advisor providing advice and guidance on biorisk management?			
10.13	Has this advisor delegated authority to stop work if necessary?			
10.14	Does personnel have access to occupational health services?			
10.15	Has a facility manager been designated to manage facilities, containment equipment and buildings?			
10.16	Has a security manager been designated?			

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
10.17	Has an animal care manager been designated, in case the laboratory handles animals?		
10.18	Are qualifications, experience and aptitudes relating to biorisk considered as part of the recruitment process?		
10.19	Is there mechanism/s to ensure that personnel is competent (e.g. successful completion of training, ability to perform tasks under supervision)?		
10.20	Is personnel regularly trained on biorisk management?	X	
10.21	Is an up-to-date biological agent and toxin inventory established and maintained?		
10.22	Are disinfection and decontamination procedures implemented effectively?		
10.23	Are waste management procedures implemented effectively?		
10.24	Are personal protective equipment and clothing used appropriately?		
10.25	Can personnel access prophylactic or emergency treatment in case of exposure to contaminated materials?		

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
10.26	Is a vaccination policy defined and implemented?		
10.27	Is behaviour of personnel safe (e.g. no mouth pipetting, no recapping of needles, no smoking, no food stored in working areas)?		
10.28	Are the facilities designed to allow to work in a safe and secure way?		
10.29	Is there a formal commissioning process of new facilities?		
10.30	Are equipments and elements of the physical plant that may impact on biorisk identified?		
	If yes or partial, are these equipments and elements:		
10.31	Correctly certified or validated, in line with the manufacturer or regulations' requirements?		
10.32	Correctly maintained?		
10.33	Are appropriate security measures in place to minimize potential unappropriate removal or release of biological agents (e.g. theft, earthquake, flood)?		

## Annex 2: LAT/Facility - Biorisk management

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
10.34	Is access to sensitive information (e.g. inventory of agents and toxins) controlled by adequate policies and procedures?		
10.35	Are procedures for a safe and secure transport of culture, specimens, samples and other contaminated materials established?		
10.36	Are emergency plans available (e.g. in case of explosion, fire, flood, worker exposure, accident or illness, major spillage)?	X	
10.37	Are emergency situation simulation exercises including security drills conducted at regular intervals?		
10.38	Are contingency measures planned in the event of an emergency or unforeseen event (e.g. power failure)?	X	
10.39	Are biorisk documents and records controlled and managed as part of the laboratory document management system?		
10.40	Are accident/incident and nonconformities related to biorisk correctly managed (i.e. reported, recorded, investigated, and leading to preventive or corrective actions)?	X	
10.41	Do planned inspection or audit/s include assessment of the biorisk management system?		
10.42	Is there a regular review of the biorisk management system?		

**Comments**

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## 11. Public health functions

Possible answers (unless otherwise advised): 1.Yes; 2.Partial; 3.No; 4.Non applicable

Documents to be collected      1; 2; 3; 4      Provide here the answer to the open question/s and/or insert any additional information

### Surveillance and response

11.1	Does the laboratory know the designated reference laboratories?			
11.2	Is the laboratory part of surveillance network/s for endemic communicable diseases (e.g. HIV, parasitic diseases, hepatitis)?			
11.3	<i>If yes, please specify:</i>			
11.4	Is the laboratory part of surveillance network/s for epidemic-prone diseases (e.g. measles, rotavirus, meningitis)?			
11.5	<i>If yes, please specify:</i>			
11.6	Is the laboratory part of surveillance network/s for non-communicable diseases (e.g. diabetes, cancer)?			

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
11.7 <i>If yes, please specify:</i>		<del>X</del>	
11.8 Has the laboratory defined responsibilities in national preparedness and response to public health emergencies like outbreaks?			
11.9 <i>If yes, please specify:</i>		<del>X</del>	
11.10 Are specific instructions or guidelines for laboratory investigation of public health events available?	X		

**Specimens**

11.11 Does the laboratory receive specimens from the field during the investigation of public health events or public health surveys?			
11.12 Does the laboratory give advice on specimen collection and transport practices from the field during the investigation of public health emergencies?			
11.13 Does the laboratory have a stock of emergency laboratory sampling kits (personal protective equipment, sample collection material, transport media)?			

		Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
11.14	Does the laboratory receive specimens or isolates from clinical laboratories for public health purpose (e.g. routine surveillance, outbreak investigation)?			
11.15	Does the laboratory refer specimens or isolates to reference laboratories for public health purpose (e.g. routine surveillance, outbreak investigation)?			

### Reporting

11.16	Is a list of notifiable diseases the laboratory must report available?	X		
11.17	Is reporting to public health authorities established and implemented?			
11.18	If yes, is there a standardized form/document to report notifiable diseases or other events?	X		
11.19	Does the laboratory send aggregated data on a weekly or monthly basis to public health authorities?			
11.20	Does the laboratory send aggregated data on a weekly or monthly basis to reference laboratory(ies)?			
11.21	If applicable, is information provided to clinicians about AST patterns?			

	Documents to be collected	1; 2; 3; 4	Provide here the answer to the open question/s and/or insert any additional information
11.22 If applicable, is information provided to epidemiologists about AST patterns?			

**Comments**

## 12. Gap analysis

What are the biggest needs/weaknesses in the laboratory?

*Score from 0 (no gap) to 5 (high gap) for the points below and please provide comments for the area/s that display the biggest weaknesses (scores 4 and 5)*

	0; 1; 2; 3; 4; 5	Comments
12.1 Financial resources for laboratory activities		
12.2 Human resources – qualifications and availability of suitable laboratory staff		
12.3 Equipment adequacy		
12.4 Equipment calibration and maintenance		
12.5 Reagent and consumable quality		
12.6 Reagent and consumable availability and delivery		

12.7	Specimen collection standardization and quality		
12.8	Guidelines on laboratory practices		
12.9	Transportation of specimens		
12.10	Laboratory organization, service delivery structure		
12.11	Regulatory framework		
12.12	Data management		
12.13	Laboratory safety or security		
12.14	Quality assurance		

12.15	Political commitment (national laboratory policies, budget, etc.)		
12.16	Other		
<i>For other, please specify:</i>		X	

**Comments**

# Laboratory Facility Assessment Questionnaire Report

**General comments on the assessment**

**Conclusions and recommendations**

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## Acronyms referred to in this document

AST	Antimicrobial Susceptibility Testing
BSC	Biosafety Cabinet
CO2	Carbon Dioxide
CSF	Cerebrospinal Fluid
DNA	Deoxyribonucleic acid
ELISA	Enzyme-linked immunosorbent assay
EQA	External Quality Assessment
HIV	Human Immunodeficiency Virus
HR	Human Resources
IQC	Internal Quality Control
ISO	International Organization for Standardization
IT	Information Technology
LIS	Laboratory Information System
NGO	Non-Governmental Organization
PCR	Polymerase Chain Reaction
TB	Tuberculosis
UPS	Uninterruptable Power Supply
UV	Ultraviolet
WHO	World Health Organization