

Best Practices Checklist: Single-Cell RNA-Seq

Review the GENEWIZ cell freezing protocol (provided after order confirmation) and follow the steps carefully when preparing your samples.
Use an appropriate cryopreservation media , such as cell culture media supplemented with 20% FBS and 10% DMSO.
Supply ≥50,000 cells for each sample.
Submit samples in duplicate and specify which sample to process first in each pair.
Validate that ≥90% cells are viable after thawing prior to submission. If we determine that cells are <70% viable post-thaw, we may have to perform a dead cell removal step.
Upload the electronic version of the Sample Form through your online account or email it to MSS@genewiz.com .
Print out your order receipt and include it with your samples.
Label each tube clearly with the sample name as it appears on the Sample Form. Also, ensure the total number of samples matches the Sample Form.
Arrange samples in a tube rack or holder in the order listed on the Sample Form.
Submit your samples to GENEWIZ by shipping directly to our facility via overnight service on dry ice. Use the shipping address listed on the order receipt.
Track the status of your project online through your GENEWIZ account. The Order Summary page will show the latest status information and the estimated delivery date.



