





Certificate number: 2019-034

Certified by EY CertifyPoint since: July 25, 2019

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 20000-6:2017, the Information Technology Service Management System as defined and implemented by

Classmethod, Inc.*

located in Tokyo, Japan is compliant with the requirements as stated in the standard:

ISO/IEC 20000-1:2018

Issue date of certificate: July 14, 2022 Re-issue date of certificate: September 13, 2024 Expiration date of certificate: July 24, 2025 Last certification cycle expiration date: July 24, 2022

EY CertifyPoint will, according to the certification agreement dated April 28, 2022, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate,

DocuSigned by: Jatin Sehgal 3DADCF3CCF6943C...

J. Sehgal | Director, EY CertifyPoint

This certificate is not transferable and remains the property of Ernst & Young CertifyPoint B.V. located at Antonio Vivaldistraat 150, 1083 HP, Amsterdam, the Netherlands. Any dispute relating to this certificate shall be subject to Dutch law in the exclusive jurisdiction of the court in Rotterdam. The content must not be altered and any promotion by employing this certificate or certification body quality mark must adhere to the scope and nature of certification and to the conditions of contract. Given the nature and inherent limitations of sample-based certification assessments, this certificate is not meant to express any form of assurance on the performance of the organization being certified to the referred ISO standard. The certificate does not grant immunity from any legal/ regulatory obligations. All rights reserved. © Copyright

Classmethod, Inc.

Scope for certificate 2019-034

The scope of this ISO/IEC 20000-1:2018 certification is as follows:

The Information Technology Service Management System implemented in order to provide the Members' portal site of Members' Service

The Information Technology Service Management System is centrally managed out of Tokyo, Japan. The scope mentioned above applies to the following 5 locations. The scope includes approximately 50 people in the locations stated below.

- Hibiya Office HQ: 26F Hibiya Fort Tower 1-1-1 Nishishimbashi Minato-ku, Tokyo, Japan
- Sapporo Office: Sapporo Brick Cube 10F, 1-1-1, Kita-Sanjo-Nishi, Chuo-ku, Sapporo-shi, Hokkaido, Japan
- Joetsu Office: Furusatto, 5-1-5, Yamato, Joetsu-shi, Niigata, Japan
- Osaka Office: 8F Mitsubisi UFJ Trust and Banking Corporation Building 3-6-3 Fushimimachi Chuo Osaka-shi, Osaka, Japan
- Fukuoka Office: Dai Hakata Building 11F, 2-20-1, Hakata-Ekimae, Hakata-ku, Fukuoka-shi, Fukuoka, Japan

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The Information Technology Service Management System mentioned in the above scope is restricted as defined in "Management System Scope Document" version 2.0.7, signed on April 16, 2024.