

# CREATION FEST PRIVACY POLICY 2024

Creation Fest Limited is a Registered Charity No. 1121924 and a Company limited by guarantee registered in England & Wales No. 05824431

The document explains what to expect when Creation Fest collects and uses your personal information. We encourage you to carefully read this notice. If you need more information or further clarification, please contact us.

Postal address: Creation Fest Limited, The Good Shed, Southern Way, Wadebridge, Cornwall PL277BX

Phone: 0844 8794 703

Email: [office@creationfest.org](mailto:office@creationfest.org)

## Our Promise

Creation Fest is committed to respecting your privacy and ensuring that the personal information you have entrusted to us is held securely. We process your data in accordance with the 2018 General Data Protection Regulations which give you more control over the personal information we hold about you.

### How we collect personal information:

#### Directly from you when you:

- Register to be a volunteer
- Register to camp at the festival
- Donate
- Contact us with an enquiry
- Sign up to receive our newsletter
- Are a Church Leader or have a key role within a church that works in partnership with Creation Fest UK
- Apply to perform as an artist or speaker at one of our events
- Apply to exhibit or be a food vendor at one of our events

### Third Party Data

In our day-to-day operations, we use a variety of third-party providers. All these have been chosen with consideration of how they store and process their data.

- Dropbox (Data storage): <https://www.dropbox.com/privacy>
- Google (Website analytics): <https://support.google.com/analytics/answer/6004245?hl=en>
- Google Drive (Data storage): <https://policies.google.com/privacy/update?hl=en-GB&gl=uk>

- Type Form (Applications (Band, venders, speakers) and feedback services): <https://admin.typeform.com/to/dwk6gt>
- Office 365 (Email, Storage, Software, Surveys): <https://products.office.com/en-gb/business/office-365-trust-center-privacy>
- Unfold Studio (website) <https://unfoldstudio.com/privacy-cookies/>
  - Financial
- Full time volunteer sponsorship (Pushpay <https://pushpay.com/legal-center/privacy/>) (Stewardship <https://www.stewardship.org.uk/privacy/privacy-notice>)
- Total Giving (External Giving) <https://www.totalgiving.co.uk/privacy>
- Square up: <https://squareup.com/gb/en>

### **Types of personal information we collect**

We collect a variety of diverse types of personal information, including the following:

- Personal identifiers such as your title, name, and year of birth
- Contact details including postal address, post code, email, and telephone number
  - Financial information such as your bank details
    - Whether you are a UK taxpayer
    - Records of your contact with us

### **Sensitive personal data**

The Data Protection Act recognises some information as 'sensitive personal data.' This includes, but is not limited to, information which reveals your religious beliefs, health issues, race, or ethnic origin.

Additionally, we may collect details about illnesses and/or additional needs as provided to us to make necessary arrangements for participation at the events through the year.