

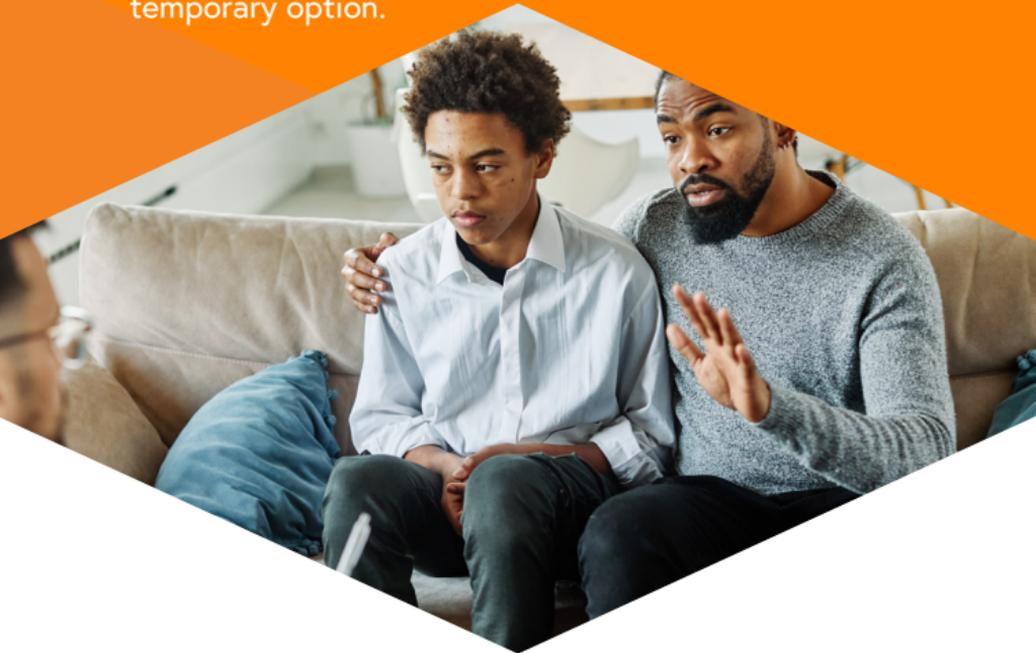
FAMILY CRISIS RESOURCES

If you or your child are experiencing a life-threatening emergency, please call 911.

There are community resources to help families in crisis and PREVENT child abuse and neglect.

TEEN/PARENT CRISIS

- **Risk of Harm to Self or Others** – Contact Mobile Crisis Child Response Team: 216-623-6888
- **Youth committed a delinquent or criminal act** – Contact Detention Center: 216-443-8400
- **Parents unable or unwilling to care for child** – Work with family, friends, or neighbors to locate a safe, temporary option.



BEFORE YOU DRIVE TO DCFS

COOLING OFF PERIOD- Spend a few hours apart in a safe location, with relatives, or with friends to calm down and gather your thoughts.

EXPLORE OPTIONS – Seek help from other safe adults for at least 24 hours to help you calm the situation and address immediate concerns.

BE AWARE – Bringing your child to DCFS will initiate an investigation, which could result in a possible neglect complaint and court involvement.

CONTACT – If there is no other option to keep the child and/or family safe, contact the 696-KIDS (5437) HOTLINE or local law enforcement.



Division of Children and Family Services

FAMILY CRISIS RESOURCES

Mobile Response and Stabilization Service

1-888-418-MRSS (6777)

Crisis response service to keep youth safe in their homes

Domestic Violence & Child Advocacy Center

216-391-HELP (4357)

Assess and offer shelter to battered women

Witness Victim Center

216-443-7345

Services for victims and witnesses of crime

Cleveland Rape Crisis Center

216-619-6192

24/7 Hotline for crisis counseling and assistance

Frontline Mobile Crisis Child Response Team

216-623-6888

24/7 Crisis and psychiatric services

Project CALM, Applewood

216-459-9827

Low-risk misdemeanors, mental and behavioral health needs

Westhaven Youth Shelter

216-941-0063

24/7 Emergency teen shelter

Bellefaire Missing & Runaway Youth

216-570-8010

24/7 Homeless and missing youth hotline

First Call for Help

211 or 216-436-2000

United Way Social service resources

Cuyahoga County Division of Senior & Adult Services

216-420-6700

Abuse, neglect & exploitation of older adults

Cleveland Animal Protective League

Animal abuse and cruelty hotline

216-377-1630

More resources and information
are available at
<https://bit.ly/FamilyCrisisResources>
or scan the QR code.



Cuyahoga County
Division of Children and Family Services
3955 Euclid Ave., Cleveland, OH 44115
216-431-4500

Child Abuse/Neglect Hotline: 216-696-KIDS (5437)