

Tackle Warehouse Return Shipping & Exchange Instructions

Thank you for your purchase. We appreciate the opportunity to provide you with high quality products and excellent customer service. For your convenience, if you have any questions, please call our customer service department at 1-800-300-4916 or email info@tacklewarehouse.com.

Tackle Warehouse will not accept items that have been used, worn, washed, torn, or abused. Please use the original packaging that rods, reels or items were shipped in to return them. Please make sure apparel does not have any sock fuzz/lint, human or pet hair, dirt or any other foreign substances on them before returning.

If you wish to return a product that you have purchased, please follow the instructions listed below:

1. Complete the return form on the bottom of this page. If you wish to exchange a product, please list the items you are requesting.
2. Return your product in original packaging. Properly tape or seal package for shipment. Please include a copy of original invoice. Address package to:

Tackle Warehouse
 Attn: Returns Department
 181 Suburban Road
 San Luis Obispo, CA 93401

Please use the pre-paid return shipping label included with your order (only included with orders shipped within the contiguous United States). All other customers will be responsible for shipping charges on returned product.

*****Please make sure to record your tracking number.*****

Before calling to check the status of your return, please allow 7 working days for your package to be delivered to Tackle Warehouse.

Return Form

To enable us to improve the quality of the products and services we offer you, please indicate your reason(s) for returning the merchandise in the Return Code section below, using the return codes provided. This information will help us process your return more efficiently.

Return Codes

Size/Fit

TB Too Big/Long
TS Too Small/Short

Preference/Choice

WO Ordered wrong item
CM Changed Mind

Service/Quality

WI Wrong item shipped
WD Item not as described or pictured
DQ Defective/Damaged

Returns				
Return Code	Product Name	Color	Size	Qty

Exchange Items Requested			Shipping Method
Product Name	Size	Qty	
			<input type="checkbox"/> Ground <input type="checkbox"/> 2nd Day Air <input type="checkbox"/> Other *Shipping charges will be added to your order

Account Information

Original Invoice Number: _____

Action Step Requested: Exchange Refund Original Credit Card

If we are unable to supply the items you are requesting in exchange, should we:
 Backorder the merchandise Contact you via phone Contact you via email

Your daytime phone number: _____ Your email address: _____