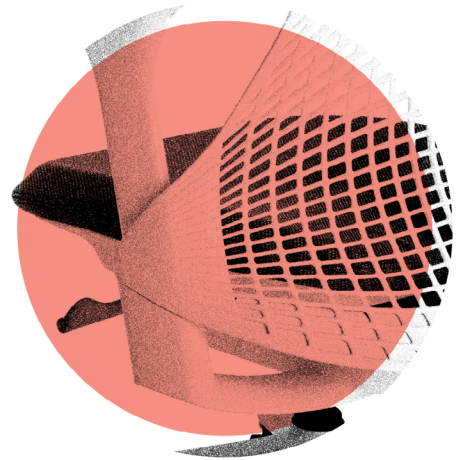
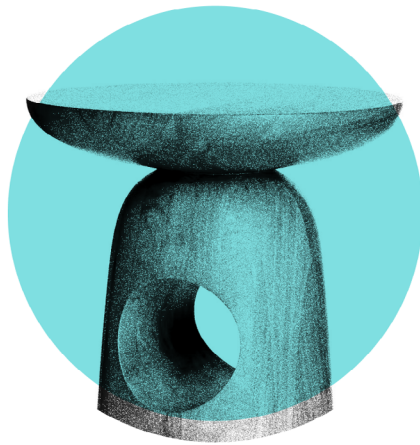


# MillerKnoll™ U.S. and Canada Limited Warranty



**MillerKnoll**

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# MillerKnoll® U.S. and Canada Limited Warranty

When you choose MillerKnoll, you're not just buying quality products. You're investing in a relationship and the peace of mind that our commitment to you extends well beyond the moment that your product leaves the factory. While the length of warranty coverage varies by brand and by product, our dedication to quality is unwavering.

All products of those certain brands identified in a schedule attached to this limited warranty, including all Herman Miller- and Knoll-branded products, that are sold in the U.S. and Canada, with limited exceptions, are covered by our 12-year warranty, which includes parts and labor to repair.

Exceptions are listed below, and detailed limited warranties for the rest of the MillerKnoll collective of brands can be found on their respective brand websites.

Click the links below for more information:

- [Warranty details for Herman Miller-branded products](#)
- [Warranty details for Knoll-branded products](#)
- [Warranty details for other MillerKnoll brands and subsidiary products](#)

**Provisions that apply to all products of those certain brands identified in a schedule attached to this limited warranty, including all Herman Miller- and Knoll-branded products and services:**

MillerKnoll, Inc. ("MillerKnoll"), 855 East Main Avenue, PO Box 302, Zeeland, Michigan 49464-0302, USA, warrants the products covered by this limited warranty and sold by it and its subsidiaries to be free from defects in material and workmanship, regardless of the number of shifts during which the products are used, for the warranty periods specified.

This limited warranty covers the sale of such specified products in the U.S. and Canada. Not all of the product lines appearing on this list are marketed by MillerKnoll in all countries, and appearance on this list does not imply an offer for sale of a product line in a particular place. Product line availability is defined in current price lists applicable to different regions.

During the applicable warranty period, MillerKnoll, as its sole obligation, will repair or replace, at its sole option, any product, part, or component covered by this warranty and sold after the effective date of this warranty, which fails under normal use as a result of a defect in material or workmanship. MillerKnoll will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This warranty is non-transferable and extends only to the original end-user purchasers who acquire new product from MillerKnoll, its subsidiaries, or its authorized resellers. Any product, part or component must have been used according to MillerKnoll's published instructions and installed and maintained by a MillerKnoll factory-trained technician or an authorized MillerKnoll dealer installer. If these requirements are met, warranty coverage will be extended.

Any misuse, abuse, or modification to the original product voids the warranty. MillerKnoll does not warrant the performance of the product when used in combination with anything other than original MillerKnoll product.

The warranty period starts from the date of purchase. For warranty questions or claims, please contact the original point of purchase.

**Disclaimers and Exclusions:**

**This document inclusively describes all of the warranties given and remedies available with respect to MillerKnoll's products and services, all of which are non-transferrable. MillerKnoll and its subsidiaries disclaim any other warranty where expressed or implied, statutory or otherwise, in relation to the products.**

**MillerKnoll does not warrant:**

- Natural variations in wood grain or figure or presence of character marks
- Changes in surface finishes, including colorfastness, due to aging, exposure to light, or direct sunlight
- Marks, scars, or wrinkles occurring naturally in leather
- Veins, marks, voids, fissures, or cracks found naturally in stone
- Failure resulting from normal wear and tear
- Pilling of textiles
- Matching of colors, grains, or textures of natural materials
- Colorfastness or the matching of colors of textiles or surface finishes, including an exact match to cuttings samples or swatch cards
- Damage, marking, or staining of veneer surfaces due to contact with rubber or similar compounds, or damage from sharp objects or imprinting from writing instruments
- Damage or marking of materials or abrading of textiles over time caused by sharp or foreign objects
- Changes in the decibel level of motors or mechanisms utilized in height-adjustable products
- Discoloration of textiles and surface materials due to soiling, stains, or dye transfer from clothing, including denim
- Discoloration or deformity of surfaces due to temperature-related issues

MillerKnoll does not provide any warranty whatsoever with regard to Customer's Own Materials (COM), third party materials applied to products, and other customer-supplied items.

**TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED AND TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.**

**MILLERKNOLL AND ITS SUBSIDIARIES SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Applies in U.S. only: Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in the two preceding paragraphs may not apply. This warranty gives the purchaser specific legal rights; however, the purchaser may also have other rights that may vary from state to state.

Applies outside U.S.: Except as stated above, MillerKnoll and its subsidiaries will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products, but nothing contained herein will or will be considered to exclude or restrict any liability on MillerKnoll's or its subsidiaries' part for death or personal injury resulting in negligence.

Effective: For covered products purchased on and after June 2, 2024.

For more information about our products and services or to see a list of dealers, please visit us at [MillerKnoll.com](http://MillerKnoll.com).

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Action Office® System	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
Canvas Office Landscape®	Lifetime*	<ul style="list-style-type: none"> <li>• Canvas Channel™</li> <li>• Canvas Dock</li> <li>• Canvas Metal Desk</li> <li>• Canvas Private Office</li> <li>• Canvas Vista</li> <li>• Canvas Wall</li> </ul>
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
Exclave	5 year	<ul style="list-style-type: none"> <li>• Whiteboards, tackboards, and accessories</li> </ul>
	No warranty	<ul style="list-style-type: none"> <li>• Ecoboard</li> </ul>
Eames Tables	5 year	<ul style="list-style-type: none"> <li>• Power modules</li> </ul>
Eames Tandem Seating	5 year	<ul style="list-style-type: none"> <li>• Power modules</li> </ul>
Healthcare	10 year	<ul style="list-style-type: none"> <li>• Nemschoff Ava® Recliner mechanism</li> <li>• Nemschoff Consoul™ Recliners               <ul style="list-style-type: none"> <li>• Recliner reclining mechanism</li> <li>• Reclining Glider reclining mechanism</li> </ul> </li> <li>• Nemschoff Pristo® Recliner mechanism</li> <li>• Nemschoff Sahara™ Recliner mechanism</li> <li>• Nemschoff Serenity® Recliner mechanism</li> </ul>
	5 year	<ul style="list-style-type: none"> <li>• Compass™ Carts keyless lock</li> <li>• EZ-123 Overbed Table</li> <li>• Intent® Solution</li> <li>• Lab Stool</li> <li>• Mirage Overbed Table</li> <li>• Physician Stool</li> <li>• Procedure/Supply Carts keyless lock bars</li> <li>• Nemschoff Beaumont Sleep Chair and Settee sleeper mechanism</li> <li>• Nemschoff Brava Glider mechanism</li> <li>• Nemschoff Culla Reclining Glider recliner mechanism</li> <li>• Nemschoff Palisade™ Flop Sofa Table mechanism</li> <li>• All other Nemschoff mechanical components</li> </ul>

\*Lifetime duration of the limited warranty means the ordinary useful life of the product given normal wear and tear; all limited warranties are non-transferrable.

Healthcare, cont.	3 year	<ul style="list-style-type: none"> <li>• Compass System faucet</li> <li>• Co/Struc® System height-adjustable tables electric motors</li> </ul>
	1 year	<ul style="list-style-type: none"> <li>• Compass System faucet sensors and control box</li> <li>• Nemschoff Palisade™ Privacy screens</li> </ul>
Herman Miller Ancillary	5 year	<ul style="list-style-type: none"> <li>• Herman Miller Ancillary products (refer to price book for products included)</li> </ul>
	3 year	<ul style="list-style-type: none"> <li>• Herman Miller ancillary outdoor products (refer to price book for outdoor products included)</li> </ul>
	1 year	<ul style="list-style-type: none"> <li>• Eames solid wood tops</li> <li>• Herman Miller archival posters and panels</li> <li>• Nelson® Bubble Lamps</li> </ul>
	No warranty	<ul style="list-style-type: none"> <li>• Girard Throw</li> </ul>
Layout Studio®	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
Materials	12 year	<ul style="list-style-type: none"> <li>• Ace</li> <li>• AireWeave™ 2</li> <li>• Aristo</li> <li>• Balance</li> <li>• Crepe</li> <li>• Dex(TM)</li> <li>• Duo</li> <li>• Epic</li> <li>• FLEXNET™Ace</li> <li>• Intercept</li> <li>• Interweave 2</li> <li>• Leather</li> <li>• Lyris 2™</li> <li>• Monologue</li> <li>• 8Z Pellicle®</li> <li>• Rhythm</li> <li>• Scatter</li> <li>• Sequel</li> <li>• Summit</li> <li>• Sync</li> <li>• Whisper</li> <li>• Proprietary textiles applied to Workspace products</li> </ul>

\*Lifetime duration of the limited warranty means the ordinary useful life of the product given normal wear and tear; all limited warranties are non-transferrable.

Materials, cont.	5 year	<ul style="list-style-type: none"> <li>All other Herman Miller Textiles proprietary fabrics applied to seating products not listed above</li> <li>Nemschoff Performance Fabrics (NPF textiles)</li> </ul>
Nevi Link	7 year	<ul style="list-style-type: none"> <li>Base, mechanical, and electrical components</li> </ul>
Motia® Sit-to-Stand Tables	10 year	<ul style="list-style-type: none"> <li>Base, mechanical, and electrical components</li> </ul>
Nevi™ Sit-to-Stand Tables	7 year	<ul style="list-style-type: none"> <li>Base, mechanical, and electrical components</li> </ul>
OE1 Workspace Collection™	5 year	<ul style="list-style-type: none"> <li>Agile Wall monitor mount</li> <li>Energy distribution</li> <li>Markerboards</li> <li>Micro Pack mechanical and electrical components</li> <li>Micro Pack screen liner</li> <li>Nook liner</li> <li>Storage Trolley liner</li> <li>Freestanding screens</li> <li>Curtains</li> <li>Shroud</li> <li>Battery pack</li> </ul>
	No warranty	<ul style="list-style-type: none"> <li>Expo markers</li> <li>Microfiber towel</li> </ul>
Overlay™	5 year	<ul style="list-style-type: none"> <li>Linear Light</li> <li>Trellis</li> </ul>
Thrive™ Portfolio Ergonomic Accessories	5 year	<ul style="list-style-type: none"> <li>Connect™ power and data</li> <li>Flute™ personal light</li> <li>Formwork® liners</li> <li>Logic Power Access Solutions™</li> <li>Logic Reach™</li> <li>Monto™ Sit-Stand Riser</li> <li>Ode lamps</li> <li>Ondo® Connectivity Module</li> <li>Oripura® Laptop Stand</li> <li>Tone personal lights</li> <li>Twist LED Task Light</li> <li>Ubi liners</li> <li>Ubi USB power module</li> </ul>
	2 year	<ul style="list-style-type: none"> <li>Logic Micro Tower</li> </ul>
	1 year	<ul style="list-style-type: none"> <li>Formwork stackable desktop storage</li> </ul>

\*Lifetime duration of the limited warranty means the ordinary useful life of the product given normal wear and tear; all limited warranties are non-transferrable.

Anchor Storage™	10 year	
	2 year	<ul style="list-style-type: none"> <li>• Digital locks</li> </ul>
Antenna® Workspaces and Antenna Telescope	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
	3 year	<ul style="list-style-type: none"> <li>• Fabric boards</li> </ul>
AutoStrada®	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
	3 year	<ul style="list-style-type: none"> <li>• Fabric boards</li> </ul>
Calibre® Storage	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
Cove Collection by Knoll™	Lifetime*	<ul style="list-style-type: none"> <li>• Non-wood components</li> </ul>
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
	10 year	<ul style="list-style-type: none"> <li>• Cove height-adjustable desk</li> </ul>
	3 year	<ul style="list-style-type: none"> <li>• Fabric boards</li> </ul>
Currents®	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
	5 year	<ul style="list-style-type: none"> <li>• Hand crank</li> </ul>
Dividends Horizon®	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
	3 year	<ul style="list-style-type: none"> <li>• Fabric boards</li> </ul>

\*Lifetime duration of the limited warranty means the ordinary useful life of the product given normal wear and tear; all limited warranties are non-transferrable.



Islands Collection by Knoll®	Lifetime*	<ul style="list-style-type: none"> <li>• Table structures, legs, and laminate work surfaces</li> </ul>
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> </ul>
	5 year	<ul style="list-style-type: none"> <li>• Operational parts, wide grommet lid, castors, glides, and electrical</li> </ul>
k. base	3 year	<ul style="list-style-type: none"> <li>• Base, mechanical, and electrical components</li> </ul>
k.™ bench	7 year	<ul style="list-style-type: none"> <li>• Base, mechanical, and electrical components</li> </ul>
k. lounge	10 year	<ul style="list-style-type: none"> <li>• Structural components</li> </ul>
	5 year	<ul style="list-style-type: none"> <li>• Operational parts, controls, and electrical</li> </ul>
	1 year	<ul style="list-style-type: none"> <li>• Upholstery and fabric</li> </ul>
k. screens	10 year	<ul style="list-style-type: none"> <li>• Structural components</li> </ul>
	1 year	<ul style="list-style-type: none"> <li>• Cork and PET</li> </ul>
k. stand	10 year	<ul style="list-style-type: none"> <li>• Base, mechanical, and electrical components</li> </ul>
KnollExtra®	Lifetime*	<ul style="list-style-type: none"> <li>• WEXBY™ Mobile Bin</li> </ul>
	10 year	<ul style="list-style-type: none"> <li>• Communication Boards (except fabric textiles, cork and FilzFelt®, see below)</li> <li>• Orchestra® Universal Systems Accessories</li> <li>• Sapper™ Monitor Arm Collection</li> <li>• Sapper XYZ® Monitor Arm Series</li> <li>• Smokador™ Collection (except leathers, see below)</li> </ul>
	5 year	<ul style="list-style-type: none"> <li>• CPU holders</li> <li>• Inlet Screens</li> <li>• Power Collection</li> </ul>
	3 year	<ul style="list-style-type: none"> <li>• Communication Boards with fabric board textiles</li> <li>• Pop Up Screens</li> <li>• Smokador Collection™ leathers</li> </ul>
	2 year	<ul style="list-style-type: none"> <li>• All other KnollExtra product</li> </ul>
KnollStudio®	5 year	<ul style="list-style-type: none"> <li>• KnollStudio products (refer to price list for products included)</li> </ul>
	1 year	<ul style="list-style-type: none"> <li>• Textiles, leathers, and outdoor product finishes</li> </ul>

\*Lifetime duration of the limited warranty means the ordinary useful life of the product given normal wear and tear; all limited warranties are non-transferrable.

Lighting	5 year	
	1 year	<ul style="list-style-type: none"> <li>• Ballasts and power supply</li> </ul>
LSM Tables	5 year	
Materials	10 year	<ul style="list-style-type: none"> <li>• Cascade edge work surface</li> </ul>
	1 year	<ul style="list-style-type: none"> <li>• Knoll Textiles™</li> <li>• Spinneybeck® Filzfelt®</li> </ul>
Office Seating	3 year	<ul style="list-style-type: none"> <li>• Office seating upholstery, textiles, leather, and finishes; including applied KnollTextiles</li> </ul>
	1 year	<ul style="list-style-type: none"> <li>• Seating upholstered armpads and soft armpads</li> </ul>
Pixel™ Lounge	5 year	<ul style="list-style-type: none"> <li>• Lounge—upholstery (excluding fabric), structure, and electrical components</li> </ul>
	1 year	<ul style="list-style-type: none"> <li>• Lounge fabric</li> </ul>
Pixel™ Tables	10 year	<ul style="list-style-type: none"> <li>• Tables and storage</li> </ul>
	5 year	<ul style="list-style-type: none"> <li>• Electrical components</li> </ul>
Propeller®	10 year	
Quoin®	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
	3 year	<ul style="list-style-type: none"> <li>• Fabric boards</li> </ul>
Reff Profiles™	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
	3 year	<ul style="list-style-type: none"> <li>• Fabric boards</li> </ul>

\*Lifetime duration of the limited warranty means the ordinary useful life of the product given normal wear and tear; all limited warranties are non-transferrable.

Rockwell Unscripted®	Lifetime*	
	10 year	<ul style="list-style-type: none"> <li>• Veneer</li> </ul>
	5 year	<ul style="list-style-type: none"> <li>• Rockwell steps, wire bases, wood lets, operational parts, electrical components</li> </ul>
	3 year	<ul style="list-style-type: none"> <li>• Upholstery (except textiles, leather, felt)</li> <li>• Fabric board textiles</li> </ul>
	1 year	<ul style="list-style-type: none"> <li>• Fabric and accessories</li> </ul>
Series 2 Storage	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Veneer</li> <li>• Operational parts, controls, and electrical</li> </ul>
	10 year	<ul style="list-style-type: none"> <li>• Veneer front storage</li> </ul>
Template® Storage	Lifetime*	
	12 year	<ul style="list-style-type: none"> <li>• Operational parts, controls, and electrical</li> </ul>
	10 year	<ul style="list-style-type: none"> <li>• Veneer</li> </ul>
Wood Casegoods (The Graham Collection)	1 year	<ul style="list-style-type: none"> <li>• Wood casegoods upholstered surfaces</li> </ul>

\*Lifetime duration of the limited warranty means the ordinary useful life of the product given normal wear and tear; all limited warranties are non-transferrable.

# Herman Miller and Knoll

Product/Category	Warranty Duration	
Parts and Shared Components	5 year	<ul style="list-style-type: none"> <li>• Herman Miller c-style flipper door unit with lift-assisted mechanism</li> <li>• Herman Miller electronic ballasts used in task lighting</li> <li>• Herman Miller Keyless locks</li> </ul>
	3 year	<ul style="list-style-type: none"> <li>• All service parts</li> </ul>
	No warranty	<ul style="list-style-type: none"> <li>• Consumable products such as batteries, dry-erase markers, erasers, fans, light bulbs, and other electronic products for which no warranty is given</li> <li>• All other products parts, and any services not listed in this documents, sold or furnished by Herman Miller and Knoll</li> </ul>
MillerKnoll Custom Products	<p>The limited warranty and warranty period for customized products for the brands identified above will vary depending on the product. When a standard MillerKnoll product portfolio item is modified or customized, the applicable warranty of that item will carry through. Other custom products will have those limited warranties and warranty periods specified by MillerKnoll in writing. Unless otherwise specified by MillerKnoll, for the brands identified above, a 5-year limited warranty period will apply to those other custom products.</p>	

## Durations for other MillerKnoll brands covered by this limited warranty:

Product/Category	Warranty Duration	<b>MUUTO</b>
Muuto BIFMA strength and stability requirements certified furniture	10 years contract, 5 years wholesale	
Muuto non-BIFMA certified furniture, accessories, and lighting	5 years contract, 3 years wholesale	

## Other MillerKnoll subsidiary products are not covered by this limited warranty:

Limited warranty information for the following branded products can be found by visiting:

Geiger & DatesWeiser	<a href="http://geigerfurniture.com/customer-service/warranty">geigerfurniture.com/customer-service/warranty</a>
Maharam	<a href="http://maharam.com/site/terms">maharam.com/site/terms</a>
NaughtOne	<a href="http://naughtone.com/warranty">naughtone.com/warranty</a>
Knoll Textiles	<a href="http://knoll.com/shop/knolltextiles/terms-and-conditions">knoll.com/shop/knolltextiles/terms-and-conditions</a>
Spinneybeck	<a href="http://spinneybeck.com/selling-policy">spinneybeck.com/selling-policy</a> <a href="http://filzfelt.com/selling-policy">filzfelt.com/selling-policy</a>
Other Manufacturers' Products	MillerKnoll does not warrant other manufacturers' products but will pass through to the original purchaser any warranty supplied by other manufacturers to the extent possible, including, but not limited to, alliance textiles and open-line laminates.

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