

City of Linden  
Department of Parks and Recreation



# LEERS

## LINDEN EMERGENCY RESPONSE SYSTEM

The City of Linden subsidized a service called **LINDEN EMERGENCY RESPONSE SYSTEM (LEERS)**. It provides around-the-clock monitoring for **ANY** medical emergency. It functions as an electronic guardian for instant communication in emergency situations. Elderly, handicapped, disabled or anyone living alone is eligible. It's an excellent program for all ages.

For a nominal monthly monitoring fee, this program will enable Linden residents to continue living at home instead of facing the prospect of institution-oriented facilities. It will also provide the recipient and their family peace of mind knowing that help is on the way within minutes with just the press of a button!

Any Linden resident who knows of someone who could benefit from the program, or feels that they could benefit from this service, can contact Megan Martin-Ortiz at the John T. Gregorio Recreation Center at (908) 474-8627, Monday thru Friday between the hours of 9:00am - 4:00pm. You can also visit us on our website at [www.linden-nj.org](http://www.linden-nj.org).

### **INFORMATION REGARDING INSTALLATION OF THE LEERS UNIT**

1. All the information in the application belongs to you except for the last two pages. The application should be returned to the John T. Gregorio Recreation Center at 330 Helen St. in Linden, with a key that will go directly to the Linden Police Department. The key should specify if it is front, back or side door.
2. There is a one-time fee of \$125.00 for installation of a landline unit and monthly monitoring fee of \$12.00. That check will be given to the person that arrives to your home to install the unit. (For a cell phone it is \$150.00 for installation and a monthly monitoring fee of \$16.50). Monthly fees are payable to LEERS, PO Box 3030, Linden, NJ 07036.
3. You will have a choice of a bracelet or pendant.
4. An Amcest employee will contact you as to when it will be convenient to come out to your home to install the unit.

**\*Any questions you may have, please do not hesitate to contact (908) 474-8627\***

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## LINDEN EMERGENCY RESPONSE SYSTEM

**TO:** Linden Emergency Response System (LEERS) Participant  
**FROM:** Megan C. Martin-Ortiz  
**RE:** Policy & Testing the Unit

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This document is to explain the program and testing procedures for the LEERS unit. **AMCEST** is the company that handles all Linden Emergency Response System equipment and calls.

The console has a built in speaker-phone, which allows you to speak with the operator without the use of the telephone. After receiving the signal, AMCEST response personnel will speak with you through the console. If they are unable to make contact with you this way, they will call you back on the phone. This is done for two reasons:

1. They realize that occasionally these systems are activated by accident. They confirm that it is in fact an emergency and also if you are able to tell them the nature of the emergency so they can pass that information onto the responding parties.
2. If they are unable to contact you, they will assume that it's a real emergency and will contact the authorities, as well as, the individuals you placed on your call list.

Please keep in mind that the system you have received operates with a battery inside the pendant/bracelet. As with any battery-operated device, over the course of time the strength of the battery is diminished. Therefore, they want you to call once a month to test your system. Please call (908) 241-6500, have your account number ready to give the operator and let them know you wish to test your Emergency Response System Unit.

Your Emergency Response System Unit must be tested by you EVERY month! This is very important in determining whether or not your unit is working properly. It cannot be stressed enough the importance of testing the unit. Some suggestions for remembering when to test your unit might be the first day of the month, the 15<sup>th</sup> of each month or the last day of the month. Please pick a date and mark it on your calendar: TEST! It only takes a minute to test your unit and that minute could be a determining factor in a life or death situation.

## INSTRUCTIONS TO TEST LERS UNIT

1. Call **Amcest** at (908) 241-6500. Tell the dispatcher that you would like to test your unit. Have your account number handy as the dispatcher will ask for it. Your account number can be found in your coupon book or located on the unit.
2. Hang up the phone receiver.
3. Press the button on your pendant/bracelet. This will set off the unit and send a signal to the monitoring company.
4. Amcest will then contact you. When they do, tell them that "This is just a test".

**Just Remember:** It only takes a minute to test your unit and that minute may determine what may happen in a life or death situation. If you become familiar with your unit by testing it monthly, you will be more apt to use your unit in a real emergency.

Sincerely,

*Megan Martin-Ortiz*

**LEERS**  
**LINDEN EMERGENCY RESPONSE SYSTEM**

John T. Gregorio Recreation Center  
330 Helen St.  
Linden, NJ 07036  
(908) 474-8627

**PERSONAL QUESTIONNAIRE**

Date of Application: \_\_\_\_\_

First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_

Home Address: \_\_\_\_\_

Home Number: \_\_\_\_\_ Best Contact Number: \_\_\_\_\_

Do you have more than one telephone extension? \_\_\_\_\_

How long are you alone in a 24-hour period? \_\_\_\_\_

**EMERGENCY PHONE NUMBERS      911      -----      LINDEN POLICE DEPARTMENT**

Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Address: \_\_\_\_\_

Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Address: \_\_\_\_\_

**MEDICAL HISTORY**

Nature of Illness or Disability: \_\_\_\_\_

\_\_\_\_\_

Medication: \_\_\_\_\_

\_\_\_\_\_

Physician: \_\_\_\_\_ Phone #: \_\_\_\_\_

Hospital Preference: \_\_\_\_\_ Phone #: \_\_\_\_\_

Name of Preparer: \_\_\_\_\_ Phone #: \_\_\_\_\_

If preparer is other than recipient of system, do we need to contact you to set up installation appointment?  Yes       No

**When form is completed, please return to 330 Helen St., Linden, NJ 07036**

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**LINDEN EMERGENCY RESPONSE SYSTEM**

John T. Gregorio Recreation Center  
330 Helen St.  
Linden, NJ 07036  
(908)474-8627

**KEY RELEASE AUTHORIZATION FORM**

I, \_\_\_\_\_  
(Please **print** name)

hereby authorize the City of Linden Police Department to enter my home, with the key, which I have given to the Linden Police Department in the event that the LEERS unit in my home is activated and there is no telephone response.

I agree to release and hold the City of Linden employees, police officers and any representatives of same, harmless for such entry; and any and all claims resulting from participation in this service.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Home Address: \_\_\_\_\_

***If you wish to decline providing a key to the Police Department, please print and sign below.***

\_\_\_\_\_

(Please **print** name)

\_\_\_\_\_

(Please **sign** name)