Managed Services
FOR IBM i AND POWER SYSTEMS

Your legacy systems are stable and they are the cornerstone of information processing, but skills to manage and maintain the systems are scarce. Efficiently managing your Enterprise Systems is key to your budget and planning. Mainline Managed Services offers a customizable solution to optimize your resources.

Mainline Managed Services works in cooperation with your IT organization to give your core and legacy systems the daily attention they need. We prioritize responsiveness, clear communication, and best practices to make sure all bases are covered, from updates and patches to backups, system administration, and monitoring.

Leverage Mainline Managed Services to manage your IBM i, iSeries, System i, POWER and AIX Enterprise Systems so you can focus on your growth initiatives. With an average of 20 years of experience across our team, you can be confident that your IT environment will be managed efficiently.

Mainline Managed Services

- IT Systems Management and Administration
    - IBM i, iSeries, System i, POWER, AIX
    - Open, Distributed, Mainframe, Linux, Hyperconverged, Legacy systems and Storage
- OS, DB, Tools, Middleware and Virtualization
- Virtual systems support

- Proactive services
- Multiple HW products and OS types on one contract
- Partial or multiple resources
- Backup and DR assistance/management
- Networking
- Reporting & monitoring

A Flexible Team on Flexible Terms

Mainline Managed Services allow you to mix and match skillsets to form a virtual dream team, freeing you from the restrictions and risk associated with a single outsourced provider or employee. Our engineers can augment, cross-train, or lead your IT support team. Take control of operational costs and fill personnel gaps by selecting the skills, commitment level, and duration that works for you.

Consider Mainline Managed Services if you are experiencing:

- Skill gaps due to disparate systems
- Transition to new technology
- Diminishing legacy systems skills
- Increasing compliance requirements

- Resource and budget constraints
- Short-term needs due to strategic projects, retirement, or turnover
- Performance challenges or audit failures

Remote Technical Support
(REACT)

Remote Systems Administration
(SUPPORT)

Enhanced Systems Management
(MAINTAIN)

Why Mainline?

Mainline's dedicated Managed Services team is made up entirely of U.S.-based engineers who have passed comprehensive background checks and skill tests. Mainline's services organization further extends our skill sets across multi-disciplined solution areas. Should your project call for offshore resources to reach your budget goals, Mainline's stateside leadership will remain involved to ensure your project runs smoothly.

Do you have multiple platforms and operating system types?

Mainline Managed Services can handle it all with a single contract.

Also Available to Our Managed Services Clients

- Cloud and hosting migration and management.
- 24x7 support for operating systems and middleware with access to our web ticketing system and toll-free help line.

Missed details could leave your organization paying the price in terms of poor performance, outages, and even security breaches. Don't sacrifice operations for innovation when you can have both.

To learn more, call us toll-free at 866.490.MAIN(6246) or speak with your Mainline Account Executive.