Managed Services
SYSTEMS MANAGEMENT

Mainline Managed Services is designed to augment and/or limit the need for IT and management staff to handle the day-to-day systems management functions, allowing staff to focus on new initiatives and business goals.

- Are your operations and maintenance costs increasing?
- Do you have skill or personnel gaps?
- Are you experiencing outages or missing SLAs?
- Are your OS levels and SW Tools current and being used effectively?
- Would your operation benefit from receiving support from a virtual consultant who is familiar with your environment?

Mainline Managed Services offers a solution to help you maintain efficient and reliable operations and use your resources wisely.
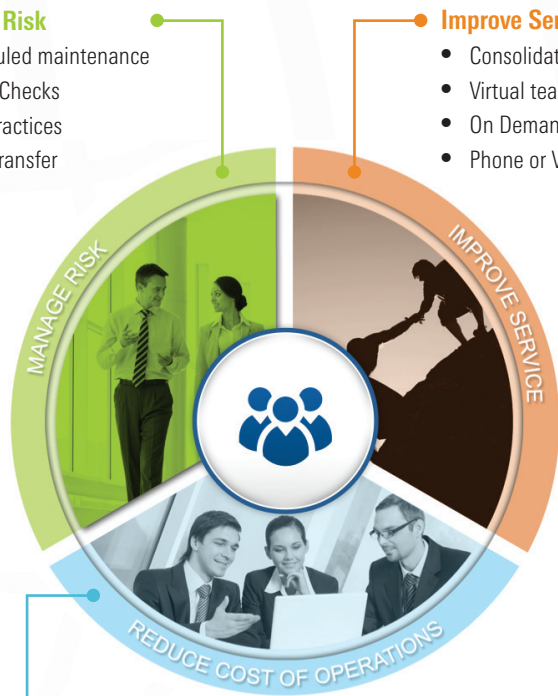
- Remote Technical Support - REACT
- Remote Systems Management - SUPPORT
- Enhanced Systems Management - MAINTAIN

Advantages of using Mainline Managed Services:

- Resource optimization: Having the right skills when you need them
- Employees can focus on key initiatives and business goals
- Access to US-Based Subject Matter Experts
- Cost flexibility; reduce capex and infrastructure costs
- Reduce risk by having experts manage the IT infrastructure to a consistent standard
- Flexible support levels - choose what you need

Manage Risk
- Scheduled maintenance
- HealthChecks
- Best practices
- Skills transfer

Improve Service
- Consolidated support
- Virtual team member
- On Demand
- Phone or VPN

Environments Supported:

- Open, Distributed, Mainframe, Linux, AIX, Hyperconverged, Legacy systems and Storage
- OS, DB, Tools, Middleware and Virtualization

To learn more, call us toll-free at 866.490.MAIN(6246) or speak with your Mainline Account Executive.

Reduce Cost of Operations
- Efficient use of resources
- Customized to requirements
- Agile systems management
- Long term solution
- Alternative to outsourcing