

Disney's Magical Express



Disney's Magical Express® is included in your **Walt Disney Travel Company** package and provides complimentary round-trip transportation and luggage delivery service between Orlando International Airport and **Disney Resort** hotels.

BEFORE YOU LEAVE HOME

- Be sure to pack any medications, essential items, valuables and this booklet in your carry-on bag and confirm your arriving and departing flights with your airline.
- If you would like to participate in the luggage delivery service from the airport to your *Disney Resort* hotel room, please attach the enclosed yellow luggage tags to each item that you will be checking with your airline using the instructions located on the back of the tag. If you only reserved *Disney's Magical Express* from your *Disney Resort* hotel to the airport, yellow luggage tags are not enclosed.
- Please do not cut the yellow luggage tags. If you need additional *Disney's Magical Express* luggage tags, please call 1-866-599-0951 at least two weeks prior to arrival.
- The luggage delivery service is available on flights that arrive between 5 a.m. and 10 p.m.
- Your luggage will travel separately from you and may take up to three hours after you arrive at your Resort hotel to be delivered to your room. You do not need to be present in your *Disney Resort* hotel room for your luggage to be delivered.
- Car seats are not permitted on the motorcoach but may be transported.

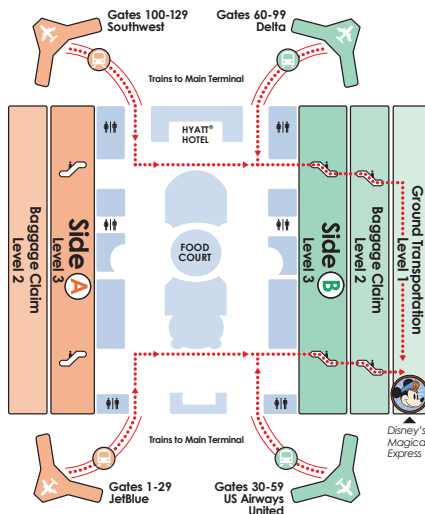
Shown below: Sample Disney's Magical Express luggage tag



ARRIVAL AT ORLANDO INTERNATIONAL AIRPORT

- Take the train from your gate to the main terminal. You will be on Level 3.
- If you arrive before 10 p.m., please proceed to *Disney's Magical Express*® located on B side on Level 1.
- If you arrive after 10 p.m., please claim your luggage at baggage claim located on Level 2 before proceeding to *Disney's Magical Express*.
- Please have this booklet ready to check in for your *Disney's Magical Express* transportation to the Resort hotel.
- You will be asked to confirm your return flight information.
- Let us know if you need assistance in boarding the motorcoach.

Orlando International Airport



FLIGHT ARRIVAL INFORMATION

If the flight information is incorrect or does not appear below, please contact your booking agent for your *Walt Disney World*® reservation or call 1-866-599-0951. *Disney's Magical Express* is not responsible for airline schedule changes. Please reconfirm flights directly with your airline.



DEPARTURE FROM WALT DISNEY WORLD® RESORT

- The day prior to checkout, you will receive a Transportation Notice in your room with your motorcoach pickup time and location.
- To ensure that you do not miss your flight, motorcoach pickup times are scheduled approximately three hours prior to your flight departure time for domestic flights and four hours prior for international flights.
- If you choose not to check your luggage with Resort Airline Check-In, please have your luggage loaded on the motorcoach that you will be using for transportation to the airport. Bell service luggage assistance is available upon request.

RESORT AIRLINE CHECK-IN SERVICE

This complimentary service allows you to check your luggage and receive your airline boarding pass at your *Walt Disney World* Resort so that there is no need to check in at the airport.

If you are flying on one of the participating airlines listed below, you are automatically enrolled in this service when you arrive through *Disney's Magical Express*®.

**Alaska Airlines Delta Air Lines Southwest Airlines US Airways
American Airlines JetBlue Airways United Airlines**

- If your flight is eligible, your boarding pass will be delivered to your room the morning of your departure. Otherwise, you may pick up your boarding pass at the Resort Airline Check-In Desk no less than three hours prior to your flight.
- Guests with a flight departure time before 8 a.m. must check in at the airport.
- Some Guests may be required to check in at the airport and will be unable to use this service.
- Please note that restrictions and airline baggage fees apply.
- Additional information about this service will be provided in your Transportation Notice.



FLIGHT DEPARTURE INFORMATION

If the departing flight information is incorrect or does not appear below, please contact your booking agent for your *Walt Disney World*® Resort reservation or call 1-866-599-0951. *Disney's Magical Express*® is not responsible for airline schedule changes. Please reconfirm flights directly with your airline.

Important Terms and Conditions

- Consistent with airline baggage policies, Disney's Entities' (as defined in this paragraph below) liability for loss of or damage to Guest baggage or property arising out of transportation is limited to a maximum of \$3,300 per Guest regardless of the number of bags or amount of property (however, this policy shall not affect the applicability of Fla. Stat. Section 509.111 relating to loss of or damage to Guest property at hotels). Disney's Entities shall have no liability for the loss of or damage to cash, financial instruments, precious metals, silverware, jewelry, works of art, medicine, computer/photographic/video/audio equipment, cell phones or other valuables. "Disney Entities" means *Walt Disney World Resort*, a division of Walt Disney Parks and Resorts U.S., Inc., its parent, affiliated and related companies, and the directors, officers, employees, subcontractors, agents, and representatives of each.
- Pets will not be transported by *Disney's Magical Express* except for service animals.
- Any dispute or claim arising out of or related to *Disney's Magical Express* service shall be governed by the laws of the State of Florida. Any action or proceeding regarding *Disney's Magical Express* service must be commenced and maintained in any court located in Orange County, Florida, having jurisdiction.
- Complimentary transportation services provided by *Disney's Magical Express* are associated with a *Walt Disney World Resort* room reservation and include a one-way ground transfer between Orlando International Airport and your *Disney Resort* hotel on the day you check in and a one-way ground transfer from your *Disney Resort* hotel to Orlando International Airport on the day you check out.