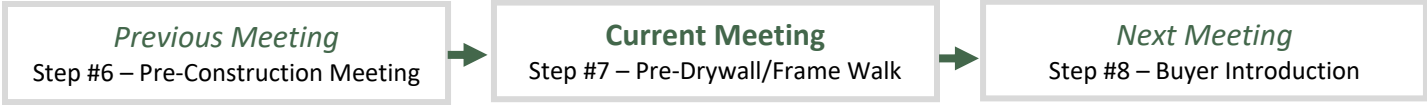




# Customer Frame Walk



## Who Attends Your Customer Frame Walk?

- Customer(s): Individuals on the Sales Agreement.
- Esperanza Homes Superintendent

## What’s the Purpose of the Customer Frame Walk?

- Conduct an in-depth walk of your future home pre-drywall.
  - View your home in open stud phase with all mechanicals.
  - Confirm all Structural, Flex, Electrical, Plumbing, & Special Requests selected.
- Your Superintendent will bring a copy of the Frame Walk Checklist that you will review, and sign once the walk through is completed.

## How Long is the Customer Frame Walk?

- The Pre-Drywall/Frame Walk will take approximately 30-60 minutes to complete.

## How Do You Prepare?

- Keep an eye out on your *Esperanza Homes Bi-Weekly Updates* for a projected Frame Walk as your home progresses.
- Bring your *Esperanza Homes Homeowner Orientation Manual* with you to the Frame Walk, which has the *Frame Walk Checklist*. We will have an extra copy just in case!
- Jot down a list of any questions you may have since your Pre-Construction Meeting so that your Superintendent can address those during the walk.

## What’s Next?

- Construction Stages – Insulation & Drywall
- Continue to monitor your Homeowner Portal and *Esperanza Homes Bi-Weekly Updates*.
- Next meeting will be Step #8 - Buyer Introduction which will be the official introduction to your new home!
- We will have approximately 2-3 weeks of final review with inspections and our internal Quality Walk prior to your Buyer Introduction.

## Customer Frame Walk Notes:

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