

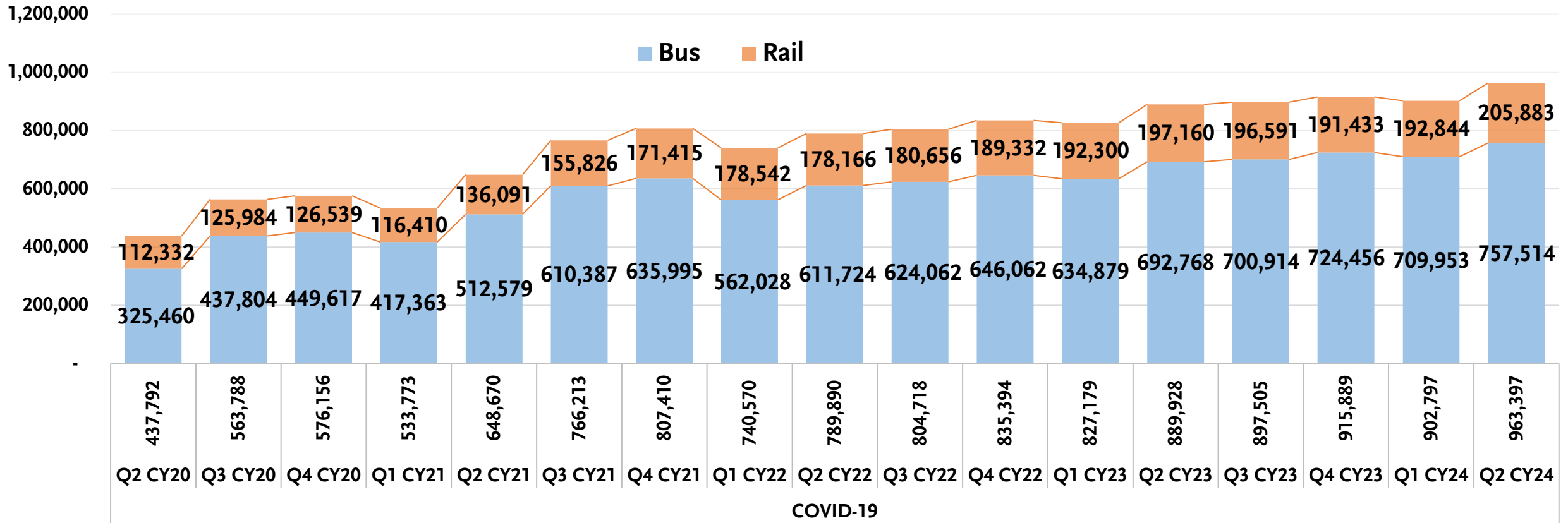


# Regional Updates

South Bay Cities Service Council

September 13, 2024

# Systemwide Average Weekday Ridership Update



## June Ridership Percentage of Pre-Pandemic Systemwide

	2024	2019	% Pre Covid
Daily	939,615	1,144,856	82.1%
Saturday	690,196	729,611	94.60%
Sunday	587,639	578,663	101.60%

## June Total Ridership Percentage Change of 2024 over 2023:

- Bus: 4.6%
- Rail: 4.0%

## Ridership Analysis Relative to Equity Focus Communities (Metro 2022 EFC Map):

- Bus – Percent of all weekday bus activity within Equity Focus Communities increased from 73% in Oct 2019 to 78.9% in June 2024 (bus stop data available month to month)
- Rail – Percent of all weekday rail activity within Equity Focus Communities increased from 51.7% to 68.6% from FY19 to FY23 (rail station data available Fiscal Year level)

# Cancelled Service

- Metro fully restored scheduled bus service to 7 million revenue service hours (annualized), effective December 11, 2022. This will help our riders receive more frequent and reliable service.
- Cancellation rates are now generally lower than or comparable to those for late 2022 and early 2023 when full service was first restored.

## June 2024

### Top Five Highest Service Cancellations by Line

Division	Line	Name	Jun-24	Jun-23	% of Line Miles in EFC
1	18	Whittier Bl/W 6 <sup>th</sup> St	7.7%	1.5%	83%
5, 18	207	Western Av	7.2%	2.7%	89%
1	53	Central Av	6.0%	1.2%	82%
5	108	Slauson Av	5.4%	2.0%	55%
3, 5	206	Normandie Av	5.3%	1.0%	99%

% Cancelled Service	Weekday	Saturday	Sunday
Pre-Dec 2022 service change 4-week average	3.2%	3.9%	7.4%
One year ago week ending 7/15/23	1.0%	1.2%	2.7%
Week ending 7/13/24	2.8%	1.6%	5.8%
Week ending 7/6/24	1.0%	0.9%	2.0%
June 2024	1.7%	2.5%	5.4%
May 2024	1.8%	1.8%	4.7%
April 2024	1.0%	1.0%	3.2%
March 2024	1.1%	0.9%	2.5%
February 2024	1.2%	0.7%	2.7%
January 2024	1.0%	0.8%	1.7%
December 2023	1.3%	1.0%	2.5%
November 2023	0.8%	0.9%	1.5%
October 2023	0.7%	0.8%	2.4%
September 2023	0.6%	0.5%	1.6%
August 2023	0.7%	0.9%	2.5%
July 2023	0.7%	0.7%	2.4%
June 2023	0.9%	1.0%	2.9%
May 2023	1.4%	1.9%	5.0%
April 2023	1.9%	1.9%	5.8%
March 2023	2.0%	1.3%	4.5%
February 2023	3.2%	3.1%	5.0%
January 2023	3.8%	3.2%	6.7%
December 2022 (from 12/11 service change)	4.2%	3.4%	11.4%

# Bus Barrier Installation Update

## Design/Engineering

- New Flyer 40' buses (900 buses) – 100% complete
- El Dorado, NABI, BYD, and 60' buses - in process

## Procurement of Glass Kits

- Scheduled delivery of 500 glass kits by end of July
- Delivery of 1,200 glass kits expected by the end of summer
- Delivery of glass kits for entire fleet by end of October

## Project Preparation Activities

- CMF producing bracketry, sheet metal and misc. hardware to complete barrier retro-fit kits
- Technical training bulletin developed
- In-person training for mechanics completed in early June
- Installation at all divisions began in late June

## Installation

- Enclosed/extended barriers installed – 556 as of 8/23/24 (29% of fleet)
- Installation of 300 fully enclosed/extended barriers in July

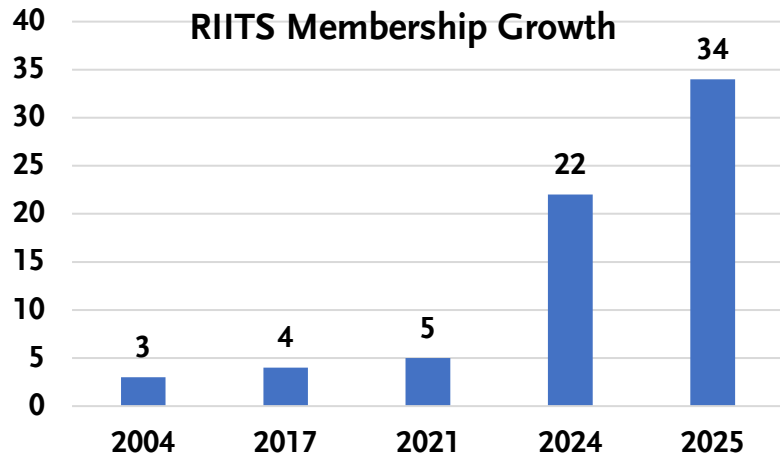
## Deployment

- Priority bus lines for deployment - 207, 2, 81, 111, 115, 117
  - Identified by SSLE using 12-month historical assault data



# Regional Integration of Intelligent Transportation Systems (RIITS)

A partnership established in 2004 by Metro, Caltrans, and LADOT to promote the sharing of transportation data, support collaboration, and promote interoperability in LA County



The value of RIITS is not the technology, but its partnerships

- 2017-2021: LA SAFE, Santa Clarita
- 2024: Compton, El Monte, Hawthorne, Huntington Park, Monterey Park, Pasadena, Rosemead, South El Monte, LA County, Commerce, Cudahy, Glendale, Inglewood, Maywood, Pico Rivera, South Gate, Vernon
- 2025: Alhambra, Bell, Bell Gardens, Lynwood, South Pasadena, West Hollywood, Long Beach, Paramount, El Segundo, Gardena, Lawndale, Manhattan Beach

How is the RIITS Partnership being leveraged:

1. RIITS supports Metro's Measure Up! Program which was heavily leveraged to provide traffic analysis during the I-10 freeway closure in 2023.
2. RIITS is connecting local traffic control systems throughout Los Angeles to ensure traffic operations can be coordinated beyond jurisdictional boundaries, especially to address non-recurring and special event congestion.
3. RIITS partnership agencies are collectively engaged in the largest upgrade of transit signal priority technology in the country to support speed improvements on Metro's Tier 1 bus network.

# C Line Overhead Work Service Impacts



For More Information: <https://thesource.metro.net/>

Phase 2 Overhead Wire Replacement continues between Willowbrook/Rosa Parks and Norwalk Station

**Sunday, September 1 through Sunday, October 27, 2024**

- C Line service will operate every 16 minutes on weekdays, Saturdays, and Sundays between Norwalk Station and Redondo Beach Station.
- Additional trains will operate between Willowbrook/Rosa Parks Station and Redondo Beach Station weekdays between 5:30am and 8:30am and between 2pm and 6:30pm.

**Monday, October 28, 2024, through Monday, January 27, 2025**

- Normal 10-minute C Line service frequency will operate between Norwalk Station and Redondo Beach Station. At a date yet to be confirmed, a new structure for the C and K Lines will be launched as Metro prepares to open the new LAX/Metro Transit Center Station.
- Work on phase 2 of the C Line overhead wire replacement program will continue in 2025.

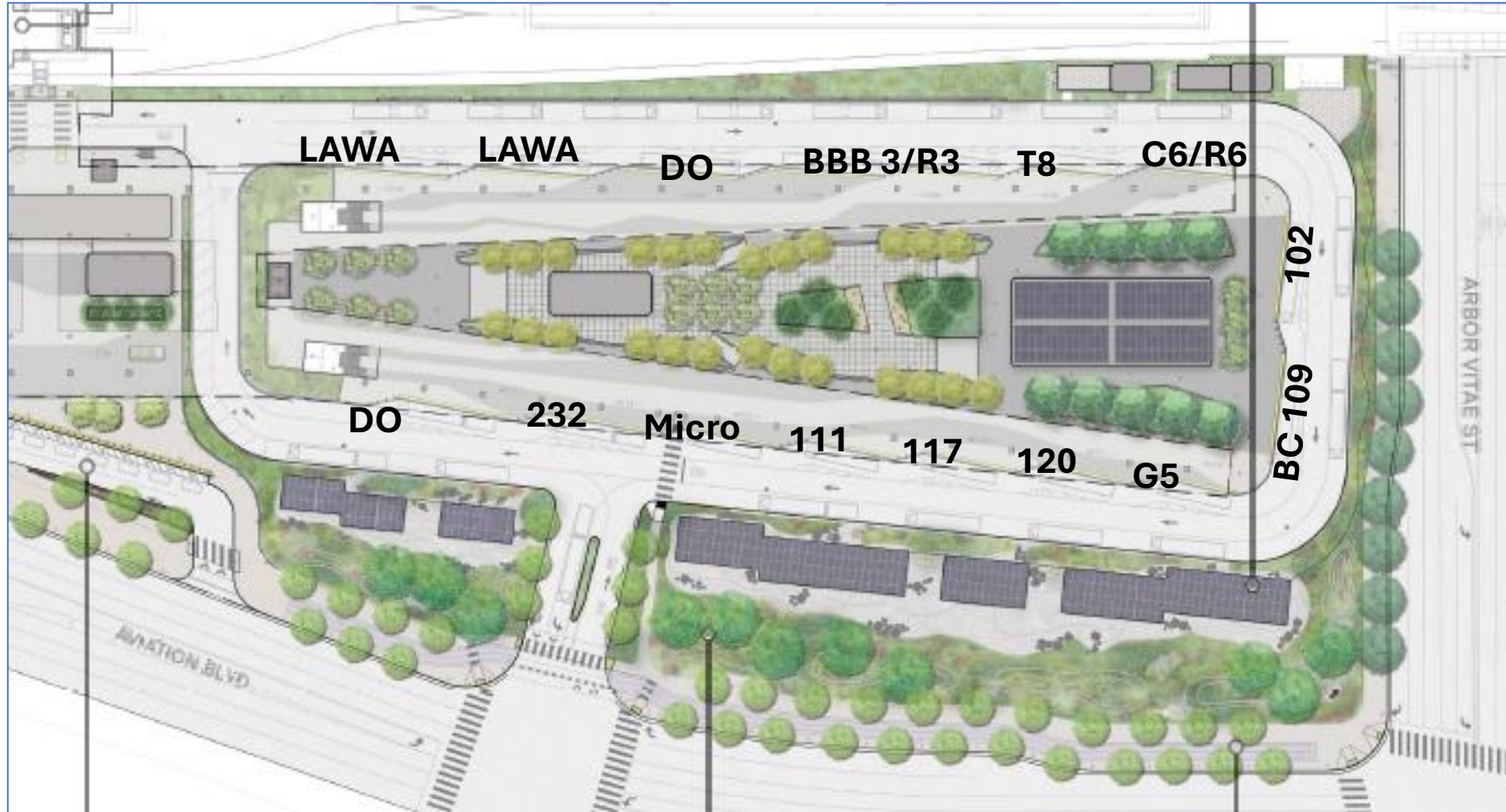
# C & K Line Realignments for Aviation/Century and AMC Stations



# C & K Line Realignment for Aviation/Century and AMC Stations

LAX/Metro Transit Center Interim Bus Bay Assignments – LAWA M Shuttle temporary

N →



DO = Discharge Only Bay 3 and Bay 16



# September is Rail Safety Month

Metro Safety Kid videos will be promoted throughout the month of September to remind everyone of these safety tips:

- Always stay behind the yellow line
- Look both ways
- Never walk on train tracks
- No bike riding on the platform
- Never go around lowered gates
- Don't jump from platform

metro.net/railsafety



## September is Rail Safety Month.

**SAFETY BEGINS WITH YOU.**



Metro

Scan here for more info.



# I-405 from Wilmington Av to Main St Improvements Project




This project is proposed to improve congestion and traffic safety on the I-405 between Wilmington Av to Main St in the City of Carson. Three alternatives are being evaluated as part of the proposed project.

- No Build
- Add two auxiliary lanes to both the northbound and southbound I-405. Add Complete Streets enhancements and Transportation Systems Management (TSM) and Transportation Demand Management (TDM) strategies where feasible.
- Construct and Implement TSM and TDM elements.

Upcoming scoping meetings:

- Tuesday, Sept. 17, 12-1:30 p.m. (virtual)
- Thursday, Sept. 19, 6-7:30 p.m. (Carson Event Center)

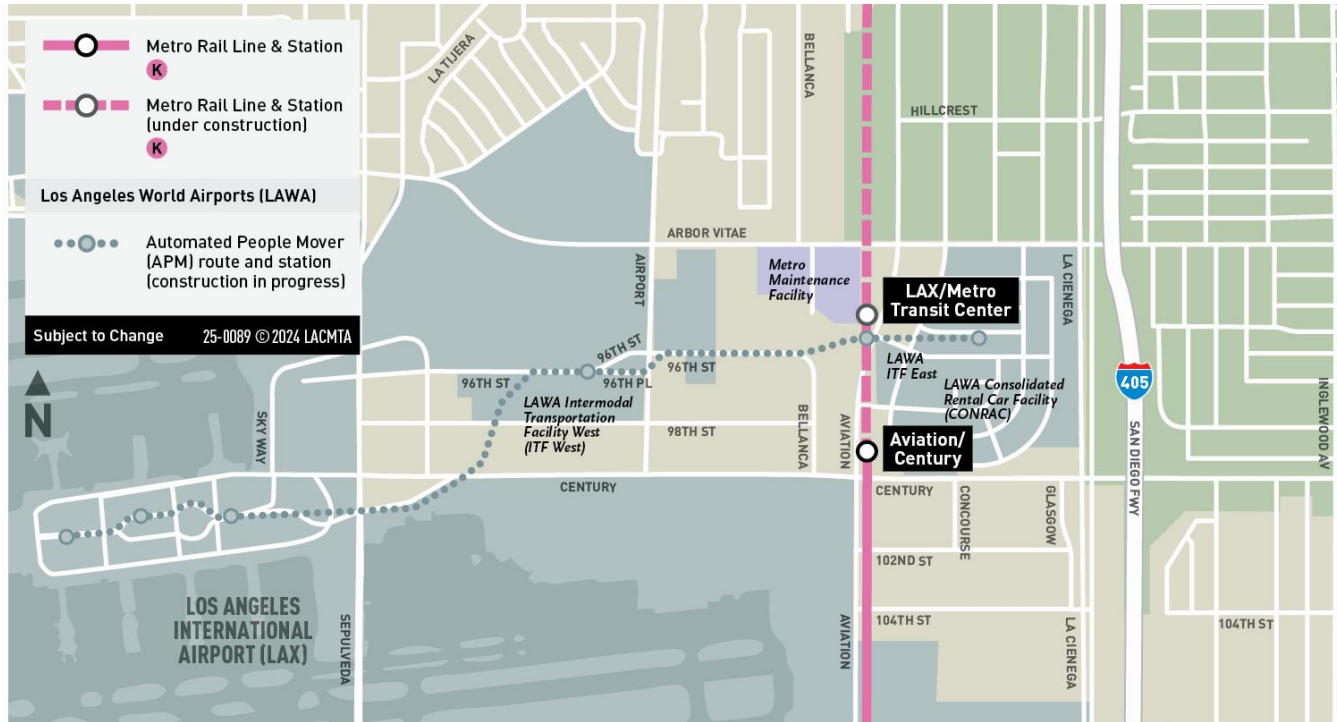
Stay Informed!

 310-854-3196

 [wilmington@metro.net](mailto:wilmington@metro.net)

 [metro.net/projects/i-405-Wilmington/](https://metro.net/projects/i-405-Wilmington/)

# Airport Metro Connector Community Meeting



Please join an upcoming virtual community meeting to receive the most current updates on the status of the Airport Metro Connector Project.

**Date:** September 25, 2024

**Time:** 5:00 pm – 6:00 pm

**Zoom:** <https://us02web.zoom.us/j/92426099853>

**Meeting info:** [metro.net/calendar/airport-metro-connector-community-meeting-4/](https://metro.net/calendar/airport-metro-connector-community-meeting-4/)

**Project website:** [metro.net/projects/airport-metro-connector/](https://metro.net/projects/airport-metro-connector/)

**Project phone number:** 213-922-4998

**Project email:** [laxconnector@metro.net](mailto:laxconnector@metro.net)

# On the Move Travel Buddy Information Session



Are you an older adult who is an experience transit user? Learn how you can empower the older adults in your community by leading an On the Move Riders Club.

On the Move Riders Program will host a virtual meeting on September 27th outlining the duties and responsibilities of a volunteer Travel Buddy.

To learn more or get connected with one of our peer-to-peer travel training clubs, contact Lilly Ortiz at [213.922.2299](tel:213.922.2299) or email [onthemove@metro.net](mailto:onthemove@metro.net) to join this 1-hour session and learn how you can get ON THE MOVE.

# GoPass Holders Save at Grand Central Market This Summer!



<https://thesource.metro.net/2024/08/05/attention-gopass-holders-save-at-grand-central-market-this-summer/>

This summer, Metro wants to make it easier for our student riders to visit the market and save on a meal! How? Show your GoPass TAP card at the market's information booth on Monday – Thursday from 10 a.m. to 6 p.m. and Friday from 10 a.m. to 9 p.m. to receive \$5 in GCM dollars — redeemable at any of the market's 40 vendors.

This offer is available to K-12 and community college students who are a part of the GoPass program and will run through the end of September. (Please note that there's a limit of one \$5 voucher per person.)

Wondering what GoPass is and how to sign up? Students at participating K-12 schools and community colleges can enroll in the program, which provides free rides on Metro, as well as 16 additional transit agencies. Find out more at [metro.net/gopass](https://metro.net/gopass).

# Metro Free Ride Day – Clean Air Day - October 2

Metro is encouraging the public to “Go Metro” on California Clean Air Day, Wednesday, October 2!

Metro will offer free rides on all Metro-operated services: trains, buses, Metro Micro, and Metro Bike Share as part of a statewide effort to encourage people to do their part to help clean the air. When Angelenos leave their cars at home and ride Metro instead, we can all breathe easier.

- All train turnstiles will be unlocked and bus operators won't be collecting fares. No tapping required!
- For additional information on Clean Air Day promotions and events, check Metro's blog, [The Source](#).

Go to [CleanAirDay.org](http://CleanAirDay.org) to view the Clean Air pledge and see how everyone can be part of this statewide day of action that is easy, fun, and totally California.



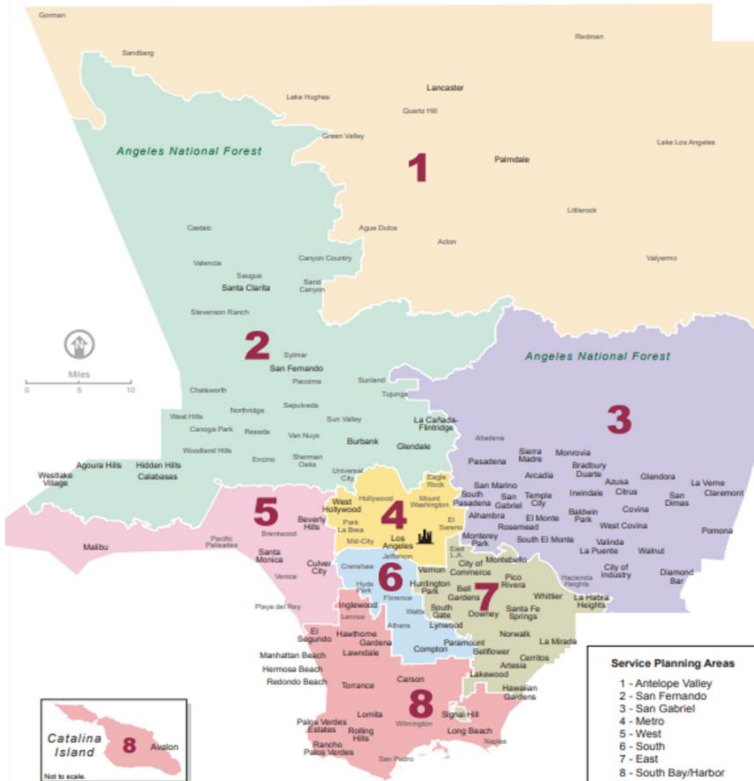
# LA County Homeless Initiative



Beginning Monday, August 19, the Los Angeles County Homeless Initiative is holding a series of virtual community listening sessions to gather feedback and strengthen strategies for addressing and preventing homelessness. Feedback from the community will help the county shape funding recommendations for homeless services and housing in fiscal year 2025-26.

Sessions will primarily be held virtually via Zoom, with one in-person sessions for Spanish speakers. Remaining sessions will be held as follows:

<p><b>SPA 6</b> South Los Angeles</p>	<p>September 13<sup>th</sup> 10 a.m. – 12 p.m.</p>	<p><a href="#">Register Here</a></p>
<p><b>SPA 5</b> West Los Angeles</p>	<p>September 19<sup>th</sup> 9 a.m. – 10:30 a.m.</p>	<p><a href="#">Register Here</a></p>
<p><b>SPA 3</b> San Gabriel Valley</p>	<p>October 9<sup>th</sup> 9 a.m. – 10:30 a.m.</p>	<p><a href="#">Register Here</a></p>



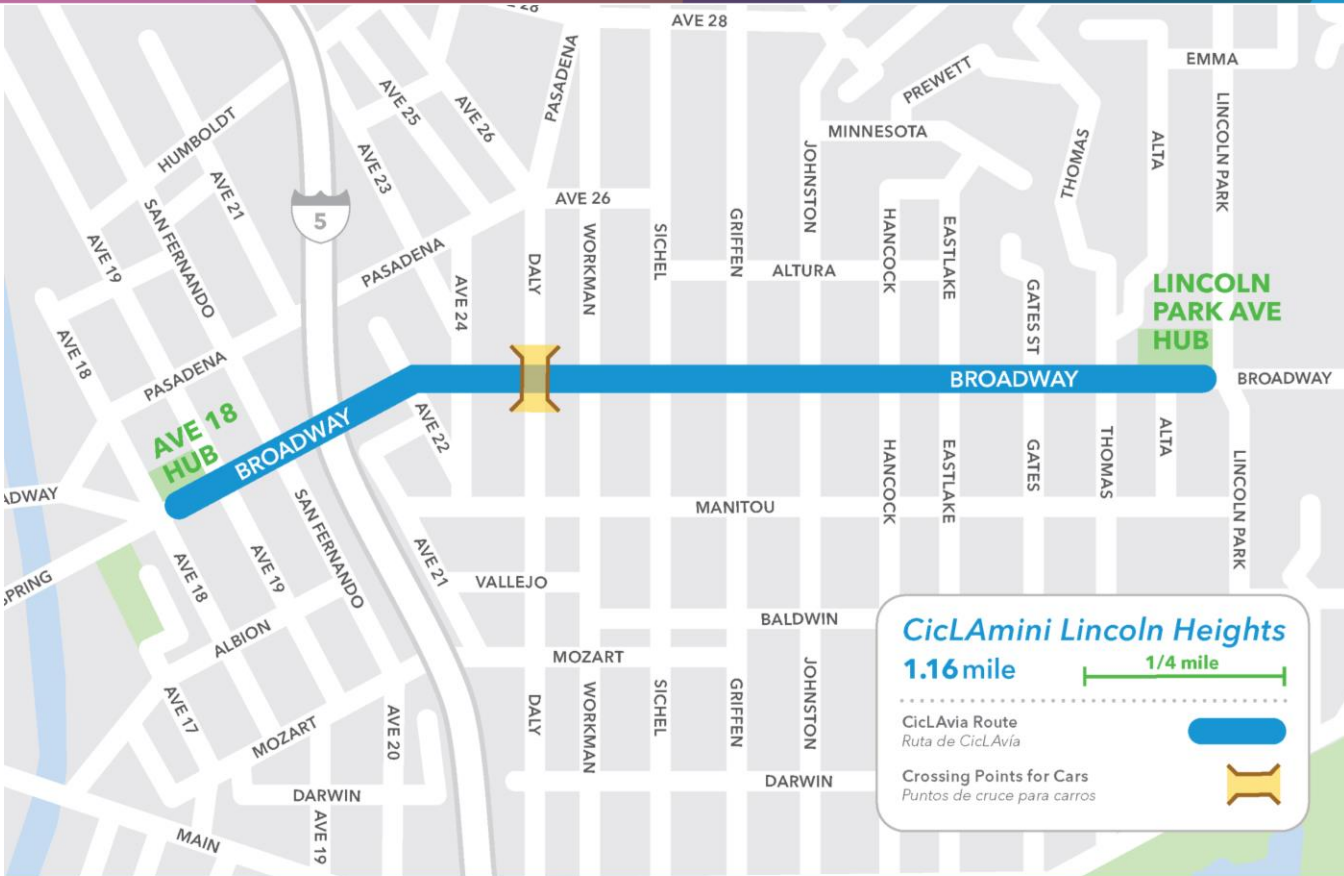
For more information, see:

<https://homeless.lacounty.gov/annual-funding-recommendations-fy-2025-26/>

If you are unable to attend any of the sessions or require accommodation, please email Danielle Zapata at [dzapata@ceo.lacounty.gov](mailto:dzapata@ceo.lacounty.gov).



# Sept 15 CicLAmini – Lincoln Heights, Oct 13 – CicLAvia Heart of LA



**CICLAmini LINCOLN HEIGHTS**

**Sunday, September 15, 2024**  
Domingo, 15 de septiembre de 2024  
10am-3pm



**CICLAVIA HEART OF LA**

**Sunday, October 13, 2024**  
Domingo, 13 de octubre 2024  
9am-4pm

Presented by Metro