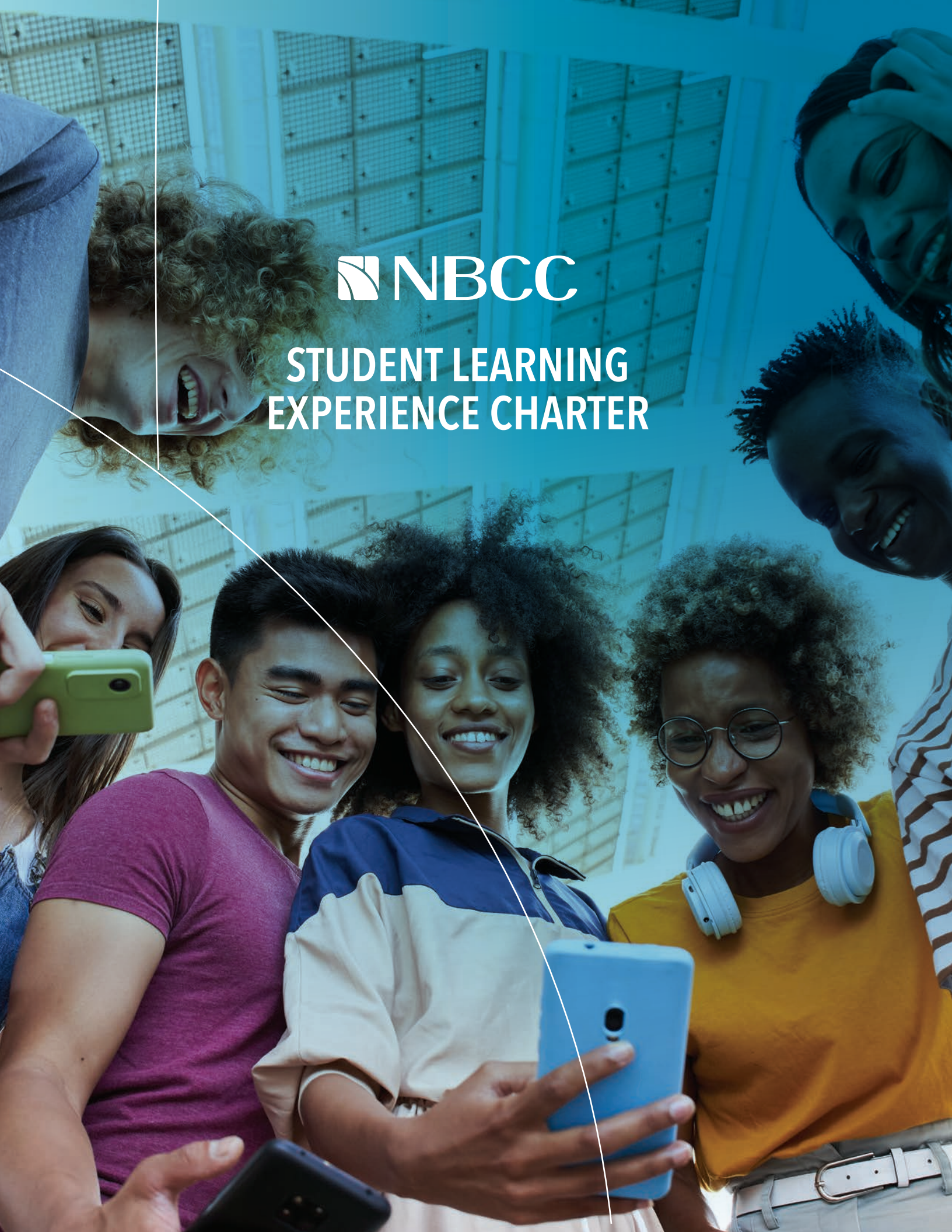




STUDENT LEARNING EXPERIENCE CHARTER



At NBCC, you are part of a vibrant, diverse and inclusive learning community.

Academic excellence is at the heart of everything we do. We are committed to providing every student with an engaging, quality learning experience, preparing you for a rewarding career in your chosen field.

This Charter outlines our commitment to you on delivering a quality learning experience, and sets out expectations for our learners to ensure they make the most of their NBCC experience.

Our six campuses are located on Mi'kmaq, Wolastoq and Peskotomuhkati homelands. Since 1726 this land has been subject to treaties that are still in effect today. We are grateful to learn together on this land and do so guided by the original spirit of those treaties - peace, respect and friendship.

A meaningful learning experience is one that is truly transformative; it must be both effective and enjoyable, nurturing curiosity and promoting a passion for future learning, the desire to know and do more. We achieve this in partnership with you!



OUR VALUES

AT NBCC OUR WORK IS GUIDED BY OUR VALUES. TOGETHER, WE WILL:



NURTURE A CULTURE OF BELONGING.

We embrace diversity and inclusion. We welcome the individual experiences and perspectives of our learners, our staff and our partners. We aim to ensure that everyone feels valued and has opportunities to add value.



ENCOURAGE, ENGAGE AND INSPIRE.

We love what we do. We create collective pride in and for our college as we build our reputation for life-changing learning experiences. We lead with respect, courage and empathy.



EMBRACE INNOVATION.

We know the value of curiosity and creativity. We strive to unleash it in our students, and we expect it of ourselves. We value new ways of meeting challenges and seizing opportunities.



DEVELOP STRONG RELATIONSHIPS.

We create new opportunities to serve learners, communities and each other. We are integral to the success of New Brunswick and beyond. We encourage extraordinary collaboration throughout our college and with our broader communities.



LEAD WITH INTEGRITY.

We take pride in our collective accountability. We do what we say we will do. We are never satisfied. We constantly strive to exceed expectations.



YOUR EXPERIENCE AT NBCC

The NBCC Student Experience Framework has been designed with input from faculty, staff, students and alumni. We hope that you will make the most of your time with us, immersing yourself in your studies but also taking advantage of all that NBCC has to offer in applied research and experiential learning opportunities, leadership development, volunteerism and service learning, as well as of course extracurricular activities because everyone needs to have a little fun!

THEMES OF THE NBCC STUDENT LEARNING EXPERIENCE

AFFORDABILITY & ACCESS

Our learners may experience barriers to education, some of which they need help in overcoming. We are here to help.

FLEXIBILITY & CHOICE

NBCC learners value flexibility and choice as they incorporate full or part time studies into their already busy lives.

THE CONSISTENT DELIVERY OF QUALITY PROGRAMS

Our learners expect and deserve excellence in program delivery.

A SENSE OF BELONGING

Our learners want to feel a connection with their instructors and classmates, and a sense of belonging to their program, NBCC, and their campus community

EMPLOYABILITY

Our learners are focused on employment - that is why they came to NBCC! We will help you launch your career and be here to support you as you advance and grow.

1

AFFORDABILITY AND ACCESS

WE WILL:

- Make sure that whatever your background is, you can access the NBCC program of your choice.
- Provide detailed and clear information on programs and services.
- Help you find ways to overcome financial barriers.
- Provide an accessible learning environment for all students.
- Support the wellbeing and mental health of our learners through a comprehensive mental health strategy.

IN RETURN WE ASK THAT YOU:

- Talk to us and help us understand barriers that you are facing.
- Learn about the supports and services we offer.
- Reach out when you need help.

Being an adult learner with children at home, I was so scared to embark on this new journey in a new program, Social Service Community Worker. Although it is challenging at times, NBCC's incredible staff and instructors have provided me with all the resources I need to succeed. I appreciate that NBCC values their student's mental health by providing free on-site access to a counsellor as well.

KENDRA CURTIS
(SSCW 2021-2023)

2

FLEXIBILITY AND CHOICE

WE WILL:

- Strive to offer flexible options in both full and part time programs that are delivered on campus, virtually, online or through a blended delivery.
- Assist you in mapping out your path to graduation.
- Provide you with supports and services that can be accessed both virtually and on your NBCC home campus.

IN RETURN WE ASK THAT YOU:

- Let us know about your prior learning, from both inside and outside the classroom.
- Help us understand what works best for you and how you like to learn.
- Reach out to faculty and staff when you need to make a change to your program or have questions about your pathway to graduation.

“

Taking the Resident Attendant Worker to Personal Support Worker bridging program online has allowed me to continue working while furthering my education. It has not only given me more knowledge about health care, but also improved my computer skills!

XIAOHUI JIN
(RAW TO PSW, 2022-2023)



”

3

CONSISTENT DELIVERY OF QUALITY PROGRAMS

WE WILL:

- Provide professional learning environments that replicate industry settings.
- Use technology in innovative ways to enhance the learning environment.
- Provide appropriate and accessible learning resources.
- Offer engaging experiential learning opportunities throughout your studies.
- Offer different ways for you to demonstrate your knowledge and skill.
- Provide you with timely and meaningful feedback.

IN RETURN WE ASK THAT YOU:

- Actively participate in your classes.
- Take responsibility for your personal growth and development.
- Communicate with your instructors.
- Provide useful and constructive feedback.



My experience with the pre-employment plumbing program is that it focuses on real world skills and problem solving. The combination of shop time to develop and sharpen hand skills and the experience of our instructors in-class is invaluable to the understanding of complex systems and fine details.

SHAWN GREER
PLUMBING, 2022-2023



4

SENSE OF BELONGING

WE WILL:

- Welcome you to NBCC through a flexible and comprehensive onboarding program.
- Provide a safe and supportive learning environment for every student.
- Reflect the diversity of our learner population in program and course resources.
- Involve you in shaping your learning experience.
- Engage you in social issues that are important to you.
- Recognize and celebrate your academic achievements!

IN RETURN WE ASK THAT YOU:

- Help us get to know you.
- Take advantage of social and extra-curricular opportunities.
- Immerse yourself in the NBCC experience. Get involved!



As an NBCC electrical student I was initially worried that I may be the odd one out when it comes to my fellow classmates. Fortunately, all my classmates along with teachers made me feel like one of their own. NBCC has aided in my sense of belonging in the electrical field. I know I will become a red seal electrician someday soon!

BRITTANY MURRAY
ELECTRICAL, 2022-2023

5

EMPLOYABILITY

WE WILL:

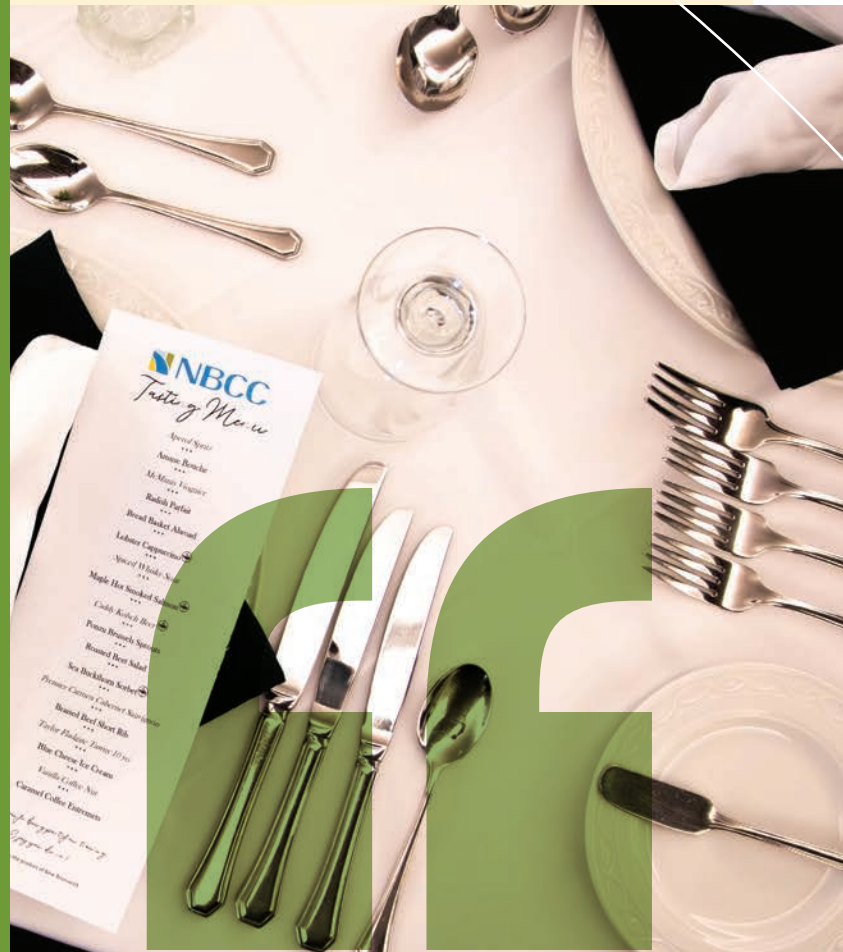
- Offer hands-on experiences to connect you with employers such as work integrated learning or co-op placements.
- Guide you as you explore entrepreneurship or self-employment.
- Help you develop your "Skills for Success".
- Provide Employment and Career Services to support your journey.
- Share information on accreditations, pathways, and future learning opportunities in your field of study.

IN RETURN WE ASK THAT YOU:

- Explore employment options that interest you.
- Engage in networking opportunities both on and off campus.
- Stay connected as alumni.

My transition to Canada as an international student came with many questions: will I get a good job, or will I be able to run a successful business here one day? It didn't take long before I got answers because my program at NBCC prepared me for employment and entrepreneurship in my first year. I have applied skills and knowledge from the courses to my job, and I'm thriving and enjoying my career. I am even more confident about my entrepreneurial goals because I believe NBCC has prepared me for success in my field.

YENTIL HARRIS
HOTEL AND RESTAURANT
MANAGEMENT, 2021-2023



STUDENT LEADERSHIP

Who better to know what's important to students than students themselves? At each NBCC Campus, a Local Campus Union is elected by the student body. The Local Campus Union (LCU) operates independently, representing the students' voice on campus and academic related issues, organizing, and supporting extra-curricular activities for students, thereby ensuring an active student life on campus.

The NBCC Student Union (NBCCSU) is a provincially formed group consisting of representatives from each NBCC Local Campus Union. The NBCCSU meet as a province-wide collective to approach student governance issues ensuring consistency of Student Union services at all six campuses with one strong student voice.

PROVIDING FEEDBACK

There are multiple opportunities throughout the academic year for you to provide feedback on your learning experience. We encourage all learners to provide ongoing feedback to faculty and staff throughout the year. Representatives from the Local Campus Unions will also bring ideas and feedback from their classes directly to Academic Dean and Chairs.

You will be sent formal surveys throughout the year that help us know how we are doing:

- Course Evaluation Surveys (each term)
- NBCC Student Learning Experience Survey (once annually)
- Pulse Surveys (throughout the year)



Learning at NBCC is an exciting and rewarding experience. As students, we are provided with an exceptional environment in which we acquire the theoretical knowledge and the hands-on expertise needed in our field of study. Along with this, we develop excellent interpersonal skills that prepare us for a successful career and future. Countless resources and exceptional staff help us along the way. The NBCCSU and NBCC work hand in hand to create many fun events and provide services that enrich our student life. At NBCC, each of us is given an equal opportunity to be ourselves, learn, thrive, and succeed.

NANCY RODRIGUEZ
PRESIDENT, NBCCSU 2022-2023

Your feedback matters! We encourage you to take the time to engage in every opportunity. This is how we shape the NBCC Student Learning Experience, together!

QUESTIONS & COMMENTS

If you have any questions about the NBCC Student Learning Experience Charter, please get in touch with us: nbcc@nbcc.ca



 **NBCC**
**STUDENT LEARNING
EXPERIENCE CHARTER**

      @mynbcc