



March 19, 2020

Dear Interpreter Community,

Due to a number of internet scams, the National Board has implemented elevated security measures for the NBCMI Interpreter Registry. The new interface will allow employment agencies to contact interpreters through a secure platform that doesn't disclose your email address.

The email inquiry will originate from: *NBCMI Contact Request* or info@certifiedmedicalinterpreters.org

As COVID-19 continues to affect us, cyber criminals are creating new scamming and phishing techniques designed to exploit people. When anxiety builds, individuals are caught off guard and can fall prey to email scams promising employment or financial incentives. These scams look very real.

KNOWN SCAMS

- An email scam sent to the interpreter's community, using the NBCMI logo and requesting a donation for a member's son in desperate need for help.
- A job possibility from a pharmaceutical company recruiting interpreters for a job interview. The cybercriminal impersonates a real company and real employees that work for the company. They then ask you to cash a check that is sent as an employment deposit. Once the check is cashed the funds are withdrawn from YOUR bank account.
- Cyber criminals may send phishing emails claiming to be from the Centers for Disease Control and Prevention (CDC), the Food and Drug Administration (FDA), or the World Health Organization (WHO). These organizations will never contact end users asking for personal information such as usernames or passwords.
- Cyber criminals may send phishing emails claiming to be from insurance companies or healthcare organizations. These emails may convince users to login to portals, reset credentials, or divulge other sensitive information. Be vigilant when viewing, responding to, following links, or opening attachments.
- Cyber criminals may seek to defraud users wishing to donate money by creating fake charity organizations. These fake organizations will claim to assist COVID-19 victims or response efforts.

You may also familiarize yourself with the new security features on the NBCMI registry by visiting: <https://www.certifiedmedicalinterpreters.org/search-cmi-registry>

The National Board and Staff