## **Instructions (VAT e-Payment)**

Please send an email to the following email with the following information given below in case of any problem getting the VAT e-Payment challan after your payment.

Helpline E-mail: epaysupport@vat.gov.bd

Hotline Number: 16555

## **Information to be sent:**

- 1. BIN Number:
- 2. Tax Payer Name:
- 3. E-mail Id:
- 4. Transaction Number:
- 5. Transaction Date:
- 6. Transaction Amount:
- 7. Payment By: RTGS Bangladesh Bank, Sonali Bank Account Transfer, Card (DBBL Nexus, American Express, VISA, Master Card), Mobile Banking (Rocket, Bkash, Ucash)

## **Instructions (Tax e-Payment)**

Please send an email to the following email with the following information given below in case of any problem getting the Tax e-Payment challan after your payment.

Helpline E-mail: support@nbr.gov.bd

Hotline Number: 09611-777111

## **Information to be sent:**

- 1. TIN Number:
- 2. Tax Payer Name:
- 3. E-mail Id:
- 4. Transaction Number:
- 5. Transaction Date:
- 6. Transaction Amount:
- 7. Payment By: Sonali Bank Account Transfer, Card (DBBL Nexus, American Express, VISA, Master Card), Mobile Banking (Rocket, Bkash, Ucash)