



## **North Texas Conference Privacy Policy**

### Purpose of this policy

The purpose of this policy is to explain the types of information The North Texas Annual Conference of The United Methodist Church may gather about you, how we may use that information, whether we disclose it to anyone and the choices you have regarding our use of, and your ability to change or correct, the information.

You can always browse our sites without providing personal information. It is your decision whether to provide the information that we request. Please know that, if you choose not to do so, we may not be able to provide you with a relevant service or feature of our site.

### Cookies

The North Texas Conference of The United Methodist Church uses measurement tools that employ the use of cookies to collect information about user activity on the conference website. Information that may be collected through the use of these technologies includes the Internet Protocol address automatically assigned to your computer, your browser type, the date and time of your visit, the pages you visit and the amount of time spent on each, your device's operating system, your mobile device identifier, your geographical area, referring URLs and other information on your interaction with our site. Cookies, by themselves, do not allow us to identify you. We rely on data from cookies to evaluate our web design and to effectively craft and promote future offerings.

### Credit card transactions

For your convenience, The North Texas Annual Conference of The United Methodist Church is pleased to accept a number of major credit cards for the purchase of materials, payment for services and event registrations and charitable contributions in support of our ministry.

We take reasonable precautions to ensure that all credit card transactions that occur through our website are secure. We use Vanco Payment Solutions, a certified Level 1 PCI 3.2 Service Provider, for all credit card transactions. For more information on Vanco's security protocols, please visit <https://www.vancopayments.com/security>.

### Refund policy

As a nonprofit organization, donors who make gifts to The North Texas Annual Conference of The United Methodist Church may request refunds for donations. They will be processed if requested within 30 days of the donation. To request a refund, please call 972-526-5000 or email [info@ntcumc.org](mailto:info@ntcumc.org).

### Safeguarding your personal information

Some pages on our website request and collect information that personally identifies you or allows us to contact you personally. Although we may provide aggregate data for the purposes of reporting and/or compliance with nonprofit industry standards or government requirements, your personal information will not be identifiable in such data. The North Texas Annual Conference of The United Methodist Church will not share any of your personal information with any third parties, except as required by law. We do not rent, sell, lend or otherwise provide mailing lists, telephone numbers, mailing addresses or email addresses to other individuals or organizations.

The North Texas Annual Conference of The United Methodist Church website will only collect personal information that you knowingly and voluntarily provide. Although the information collected is used primarily for purposes specified on the submission page, we may add that information to our records and use it to enhance our future contact with you.

We will use your information to respond to you, regarding the reason you contacted us. We may also contact you in the future to provide information about activities, programs or special events we believe may interest you. When we send you such information by email, you will always have an immediate opportunity to modify the frequency of or decline any further such communication.

### Information access and control

You can do the following at any time by contacting us at [info@ntcumc.org](mailto:info@ntcumc.org) or by phone at 972-526-5000:

- Confirm what data we have about you, if any.
- Change/correct any of your data.
- Express any concern you have about our use of your data.

### Updates and additional information

Our Privacy Policy is subject to change, and all updates will be posted on this page.

If you have any questions or concerns about this privacy policy, please contact us at [info@ntcumc.org](mailto:info@ntcumc.org).