

## INTRODUCTION

NYBLACKCAR has been servicing Fortune 1,000 companies in the greater NYC Tri-State area for over 35 years. Beyond taking you from Wall Street to Main Street, we can also handle your global travels with links to over 500 markets in 100 countries across six continents. Decades of experience haven't made us complacent: we strive to remain on the cutting-edge of technology to provide the connected experience clients expect in today's fast-paced world.



- Mobile Booking App: Available for iOS and Android, booking takes just seconds. Beyond oneway, hourly, and round trips, we accommodate special requests like package deliveries and more.
- **No Surge Pricing:** We have always offered fixed point-to-point pricing. While we've changed a lot over our decades in the business, that's one feature we've kept for the long haul!
- **24/7 Call Center:** Our dedicated customer service staff is available 365 days a year to handle any questions or concerns you may have as well as place worldwide orders.
- **Worldwide Service:** Our reach extends beyond NYC to hundreds of markets around the globe. Visiting Venice, Italy? Book a gondola taxi with us!
- **Custom Invoicing:** Our complete invoices contain every billable aspect of every trip made during the invoice period. We specifically design our formats to make each client's ground transportation costs easy-to-read in formats that specifically fit your accounting systems.
- Management Reports: As the industry's best innovator, NYBLACKCAR can and will provide any kind of management report which can be customized for the needs and goals of the client. Most of our advanced reporting systems were designed and refined to meet the needs of top companies in the New York City area.
- **nyblackcar.com:** Whether you arrange transportation for one or one hundred travellers, you can manage all of your reservations with our on-Line proprietary booking and reporting tool for administrators, supervisor and individual users.



## **A Certified Woman-Owned Business Enterprise:**

We know that a renowned company wants its suppliers to sustain a model diversity program; thus, it may please you to know that our subsidiary, Last Radio Group, is a 100% Certified Woman-Owned Business Enterprise.



## Why Choose Us?



Focus on Technological Advancements - We want to make booking, tracking vehicles, and reviewing reports easy. From quality control to customized management reports and invoices available online within 48 hours of a trip, we use technology to improve our performance and make scheduling and paying for our services hassle-free.

**Rigorous Driver Standards -** Our drivers follow a 29-page book of standards covering safety, driver knowledge proficiency, and professionalism, as well as a dress code. NYBLACKARS low driver turnover rate is a testament to our high standards at every level and the dedication of our drivers.

**Special Events Coordination -** Use our team of special event coordinators to provide dispatch services for events, parties, and meetings of any size. We've provided flawless support to over 20,000 special corporate events in the past 30 years.





**Executive Sedans:** Our full-size executive-class sedans like the Lincoln Continental, MKT, MKS, Lexus 350 and 450, Cadillac XTS and Chrysler 300 are the standard for business and are the most popular choice for airport transfers, days trips and commuting.

**SUVs:** When you have a large group of 6 riders or just the desire to spread out a bit, one of our SUVs vehicles like the Toyota Highlander, Honda Pilot, Lexus ES350, Infinity QX60 and Acura MDX are a perfect choice.

**Luxury SUV:** Today's SUVs like the Lincoln Navigator, Cadillac Escalade, GMC Yukon and Chevrolet Suburban have become the standard of excellence for both leisure and business travel when transporting up to six individuals. These SUVs are fully loaded and ultra-luxurious, providing both the extra space needed for passengers and luggage for airport transfers as well as the touring comfort for longer trips.

**Executive Vans:** Suitable for transporting small groups with or without the need for luggage area, the executive van offers the flexibility of removable seats to allow use for corporate events, group outings and shuttle services.

**Sprinter Vans:** The Mercedes Benz Sprinter provides maximum passenger comfort. With nearly six feet of headroom, comfortable high-backed passenger seats and an enclosed rear luggage area this is the perfect choice airport transfer choice for mid-sized groups, and for roadshows, executive conferences, and sporting events.

**Mini-Buses:** The Mini-Bus is the choice to move a larger group of people in style and comfort in a single vehicle. Usually configured for 21 passengers, mini-buses offer individual high-back seating, with full legroom and headroom, and a separate lower luggage compartment. Amenities include CD players, TVs and MP3 connectors and tall panorama windows that are well suited for sightseeing. For a group of 34 or less a new larger version, the Mini-Coach, can be an alternative solution.

Coach Buses: Luxury motor coaches, often called Tour Buses for multi-city venues and extended roadshows, offer comfortable seating and ample legroom for meetings and events needs or transporting large groups. Motor coaches are perfect for day tours with standard features including overhead storage compartments, on-board bathroom, Wi-Fi, DVD/CD system, tables, and flat-screen TVs.



## Online booking and reporting tool: www.NYBLACKCAR.com

NYBLACKCAR has had its proprietary booking tool for twenty years and all our clients agree that it is incredibly user-friendly, always reliable and convenient and easy to use:

- From the initial order;
- To the trip completion;
- To the trip voucher;
- To the billing or posting to all major credit-card companies;
- To the total on-line corporate management information system, which can be downloaded in a format convenient to each specific client; and through which --from beginning to end-- every transaction can be viewed on-line in real time, as it occurs.

Clients will have the consummate ground-transportation ordering and management system -- a system that provides efficient, accurate, safe, and complete service.



At NYBLACKCAR, we are committed to constant and continuous communication with each driver, regardless of his or her location. Our systems capabilities include but not limited to:

- GPS location tracking and navigation of each vehicle;
- Systems that insure no missed pickups;
- · Systems that significantly reduce waiting times, thus saving our clients' money;
- We offer superior systems that reduce concerns, avoid disputes, contain costs, and provide each client the most modern and efficient car service possible.



NYBLACKCAR is part of the world's largest personally vetted five-star chauffeur network. We travel the globe and perform our due diligence as though we were the passenger, you can rest assured that your chauffeur is rigorously screened and skillfully trained. We are in over 500 markets in 100 countries on six continents and your worldwide trips will be billed along with your NYC trips. Also, our affiliates are covered by our insurance policies.