



ANNUAL REPORT

20

23

LETTER FROM OUR EXECUTIVE DIRECTOR



For 38 years, Pathways has been honored to be the “trusted friend” our families and communities depend on. Our mission, “*to provide compassionate care to families living with illness and loss*” continues to be fulfilled through our three core programs: **Care Navigation** for frail and chronically ill older adults, **Hospice Care** for patients and their families experiencing a life-limiting illness and **Bereavement Counseling and Support** for children and families in grief. This past year has been a testament to the resolve and innovation of Pathways’ Board of Directors, staff, and volunteers who navigated the emotional fallout of the COVID-19 pandemic. With compassion and determination, we found ways to deliver our services at no cost to those needing our help and our care.

Internally, Pathways made great strides in building our infrastructure through a website redesign, a logo and domain name change and an increased presence on social media platforms. In addition, we added new board members, hired a new Community Outreach and Public Relations Coordinator, and improved our technology oversight and software programs.

This report describes our work from July 1, 2022, to June 30, 2023. You will see an overview of our program accomplishments, our community outreach, and our financial support. Thanks to ALL of you who continue to support Pathways and make it possible for us to continue our mission that impacts the lives of others each and every day.

All the best,

Cindy Skovgard
Executive Director



PROGRAM UPDATES

School-Based Bereavement/Grief Support

Inservice training, resource, and referral for teachers, counselors, school social works and parents



We served 1,388 professionals

On campus grief support groups, classroom presentations, and student workshops



We served 865 students

Community-Based CHANGES Program




We served 190 clients

We were in **57 schools** across **6 school districts**



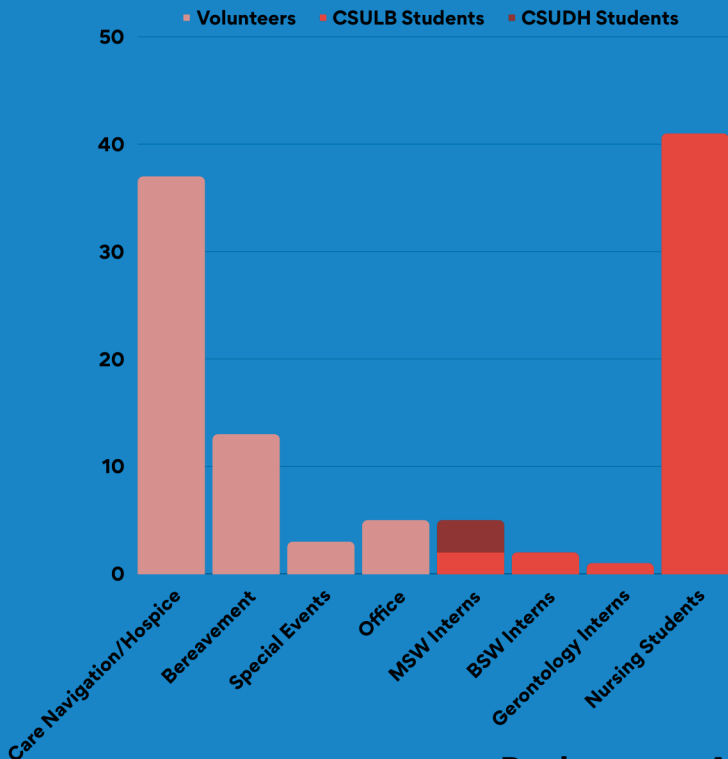
Adult JOURNEYS Grief Support Groups



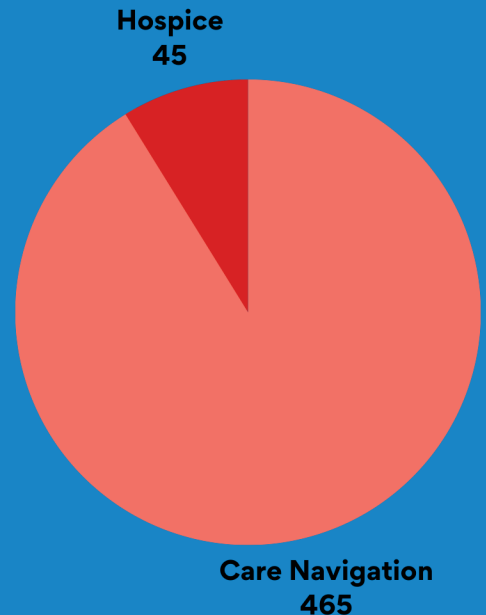
We served 110 clients

Community Outreach
2500+ community contacts

Volunteers



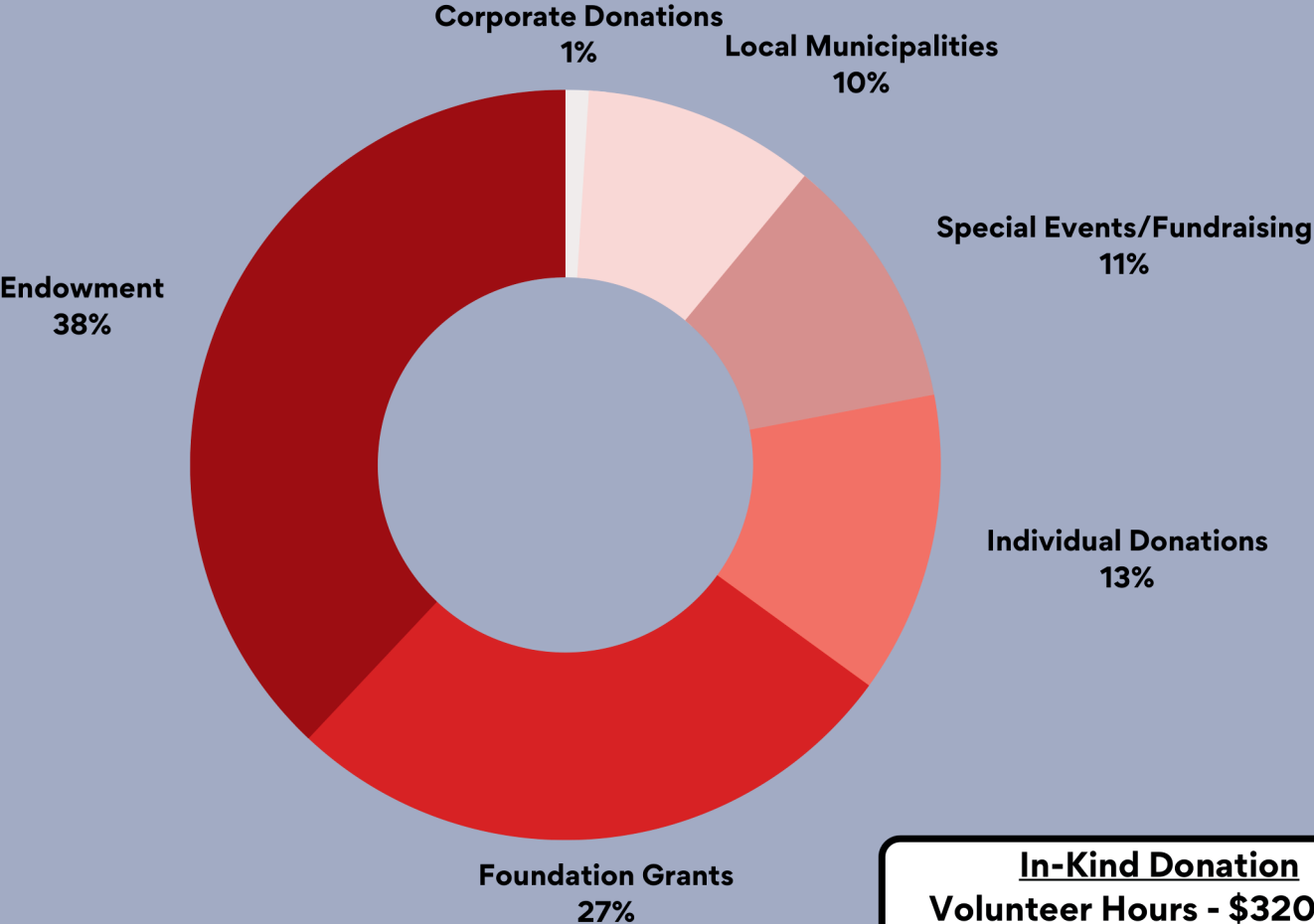
Care Navigation/Hospice Clients



FINANCIAL STATEMENT

Each year we strive to develop new income streams, cultivate long term donors, and introduce community friends and clients to the Karol's Keepers Legacy Program.

Through individual donations, endowment pledges, grant writing, corporate partnerships, and special events, Pathways has funded our entire budget for 38 years without charging for our services. Financial sustainability is a pillar of our strategic plan and we are committed to growing our sources of income.



In-Kind Donation
Volunteer Hours - \$320,255
Facility Space - \$66,500



SPECIAL MENTIONS

At Pathways, we could not continue providing extraordinary service to our families and communities without the support and help of others. We would like to give a special thanks to:

- Our Pathways Board of Directors
- Collaborative partners in the community
- Local city municipality partners
- Generous donors that support our programs and mission
- The local school districts who partner with Pathways to support their students
- Our Pathways Volunteers and community members who give of their time and resources
- Our clients who put their trust in our hands



Care Navigation
Hospice • Bereavement