



### **NOTICE OF NON-DISCRIMINATION**

East Tennessee Community Open MRI and East Tennessee Diagnostic Center (collectively, Provision Diagnostic Imaging (PDI)) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PDI does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PDI also:

- Provides free aids and services to patients with disabilities to communicate effectively with us, such as: (1) qualified sign language interpreters; and (2) written information in other formats (e.g., large print, audit, accessible electronic formats).
- Provides free language services to patients whose primary language is not English, such as: (1) qualified interpreters; and (2) information written in other languages (if an interpreter cannot be provided).

If you require these services, contact the Provision Civil Rights Coordinator, Justine Eldridge, at [justine.eldridge@provisionhp.com](mailto:justine.eldridge@provisionhp.com). If you believe that PDI has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance with:

Justine Eldridge  
Compliance Manager  
1400 Dowell Springs Blvd., Ste. 350  
Knoxville, TN 37909  
Fax: (865) 684-2611  
[justine.eldridge@provisionhp.com](mailto:justine.eldridge@provisionhp.com)

You may file a grievance in person or by mail, fax, or e-mail. If you require assistance filing a grievance, our Civil Rights Coordinator is available to assist you. You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights either online via their Complaint Portal or via mail.