

# DORA

# 10

A decade with DORA



## 2014 Growing momentum of DevOps

- Job satisfaction is the No. 1 predictor of organizational performance
- High performing IT organizations:
  - Deploy code 30 times more frequently with 50% fewer failures.
  - Had 50 percent higher market capitalization growth over three years.

## 2015 Lean management and continuous delivery practices

- Critical role of IT managers in driving DevOps transformations.
- Burnout can be prevented, and DevOps can help.

## 2016 Invest in collaboration

- High performing organizations' employees are:
- 2.2 times likely to recommend their org as a great place to work.
- 1.8 times more likely to recommend their team as a great working environment.

## 2017 Importance of transformational leadership and automation

- Loosely coupled architectures and teams enable continuous delivery.
- Lean product management drives organizational performance.



## 2018 Software delivery performance is a key differentiator

- Strong correlation between high SDO performance (software delivery performance and availability) and overall organizational performance.
- Teams that adopt essential cloud characteristics are 23 times more likely to be elite performers.

## 2019 Four key metrics are now industry standard

- Importance of balancing speed and stability in software development and delivery.
- Highest performing engineers are 1.5 times more likely to have easy-to-use tools.

## 2021 SRE and DevOps are highly complementary

- Good internal documentation drives successful tech implementation.
- Inclusive teams with a generative culture were less prone to pandemic burnout.

## 2022 Security practices and software delivery performance

- Software quality is marked by how easily an organization can safely and confidently change it.
- Culture is the biggest predictor of an organization's application development security practices.

## 2023 User-centric approach

- Teams that prioritize understanding and meeting user needs demonstrate improved performance.
- Unlock software delivery performance with faster code reviews.

# 2024



## The era of AI

- Most developers use AI for core work, boosting productivity.
- AI adoption is linked to improved team and organizational performance.
- Be relentlessly user-centric.