

# Revolutionize your Workforce Development impact with Google Public Sector.



## Giving Labor and Workforce agencies the tools to meet complex demands.

Google's AI portfolio can help Labor and Workforce agencies improve the timely delivery of services, expand accessibility, reduce the costs associated with workload management and training, and protect taxpayer dollars.

## Clearing the path for Workforce Development.

### Military skills mismatch

Veterans often struggle to match their military experience to civilian positions, and civilians might not be familiar with terms and jargon used in the military, leading to missed opportunities.

### Call center barriers

Agencies need to effectively manage a surge in customer inquiries during economic hardship while ensuring all customers receive timely and appropriate support.

### Program management

Case Managers struggle to navigate the breadth of numerous complex programs, each with their own eligibility and qualifying factors to manage. This can result in underutilized program funds.

**Contact our Rapid Innovation Team to help. Let's collaborate together.**

## Our rapid innovation team can help.



### More opportunities for vets

AI can take a veteran's specialized skills and certifications and translate them to civilian jobs in new and intuitive ways. This can open up meaningful pathways to both public and private sector jobs.



### Contact center AI

AI can provide easy to understand information, reducing government jargon and improving overall access, allowing agents to focus on offering personalized guidance to job seekers. This empowers agents to help find resources for upskilling, grants, and meaningful employment.



### AI-powered case management

AI empowers Case Managers to streamline program information, automate eligibility checks, simplify navigation, and provide tailored support. This translates to more opportunities for job seekers and better use of available funds.

Let's collaborate together. Visit [goo.gle/RIT](https://goo.gle/RIT) for more info.

