SMART and Transportation Software Bug Identified and Upcoming Steps

Issue Overview: We identified a bug in SMART that did not properly handle password expiration.

Impact to You: There has been no impact on your daily usage of SMART, Polyplot, Fleet Manager, Driver Certification or Trip Manager. However, the bug fix will allow users with expired passwords to have three (3) grace logins to update their password. Password expiration is based on local district policy in SMART. Users will not be impacted if they have changed passwords within the district's expiration policy period. Therefore, changing your password now will extend the life of the password.

Upcoming Update: The software update is occurring on Monday, October 14th, 2024, at 5:30 PM Eastern.

We appreciate your understanding and patience as we work to improve your experience with our software. Thank you for your continued trust and support.