

CASE STUDY



Partnering for Success in Life Sciences CSV

PARTNER PROFILE

Nuvolo is a cloud-based, software company with a vision of helping their customers create a connected workplace to manage all people, all physical locations, all assets and all work and data sharing across the business. They serve a broad range of customers including healthcare, life sciences, financial services, retail, government, higher education & enterprise.

GOAL

As Nuvolo expanded their Connected Workplace solutions to support the life sciences industry with GxP asset management, they needed a way to meet the customer requirement that their solution complies with industry regulations and can be delivered in a validated state. A core imperative for Nuvolo was the ability to implement a validation approach without redirecting high-value internal personnel or rebuilding its core platform to accommodate validation requirements.

SOLUTION

Nuvolo realized that they needed to take a fully digital approach to manage their validation workflow if they were going to keep up their pace of product innovation while serving a heavily regulated industry. They engaged Sware to deliver a cutting-edge validation program that can meet the scrutiny of their most risk-adverse customers and deliver cost efficiencies by automating and streamlining the validation workflow with technology. Leveraging a combination of Sware's Res_Q Platform and expert resources, Nuvolo is delivering a fully GxP compliant offering to the life sciences industry and enabling Nuvolo and customers to meet business goals.



Today, most organizations are using pen and paper, which may as well be a stone and chisel. When it comes to compliance, we don't do paper. Our system is completely digitally mapped. As we built out that infrastructure, Sware provided invaluable support by bringing deep industry knowledge, experience, and connections to our project. Now, when I'm sitting across the table from a large pharmaceutical company, I can speak their language and discuss compliance knowing that as audit processes evolve, we'll be in a strong position to evolve with them."

— Jason Siegrist, Chief Information Security Officer, Nuvolo

OUTCOMES

Working with Sware, Nuvolo can focus on providing its customers world-class solutions and services, increasing value realization while safeguarding customers from compliance risks. Specific advantages include:



End-to-End Paperless Workflows

Leveraging Res_Q, Nuvolo can execute its validation, quality, and compliance processes in a completely paperless environment, greatly increasing speed, process adherence and overall quality.



Improved Risk Assurance

Sware's automated workflow engine, integrated risk assessment tools and best-in-class life sciences domain expertise – ensure Nuvolo's customers have high levels of confidence in Nuvolo's processes and procedures.



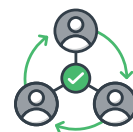
Cost and Resource Efficiency

Nuvolo was able to reallocate resources based on priority needs. Prior to working with Sware, Nuvolo had a team of seven engineers writing and validating test cases for customer solutions. Now, Sware handles all aspects of Nuvolo's life sciences validation needs, allowing Nuvolo's staff to focus on product development and creating savings equivalent to multiple FTEs.



Flexible GxP Product Development

Handling every element of validation through a technology platform (vs. paper) speeds how Nuvolo packages, delivers, and scales GxP compliant solutions according to a customer's evolving needs.



Third-Party Audit Support

By entrusting validation to Sware and leveraging Sware's support with audits, Nuvolo consistently out-performs their peers with third-party audit performance.



FUTURE COLLABORATION

In the future, Nuvolo and Sware will continue to provide Nuvolo's life sciences customers exceptional levels of quality, ensuring that they can confidently leverage Nuvolo's Connected Workplace solutions in a GxP environment. As new technologies such as AI emerge into the industry, and as Nuvolo's customer needs evolve, Sware's Res_Q platform will evolve with them.



The Life Sciences industry is expecting their software providers to provide exceptional quality while simultaneously streamlining how they implement and release new features. This is impossible on paper. We're proud of our partnership with Nuvolo and how we've turned validation from a painful process into a strategic asset; helping them move up market and rapidly deliver real innovations to their customer base."

— Bryan Ennis, President & Co-Founder, Sware

Request a demo or learn more about Sware's Res_Q validation process automation platform at sware.com.