

Laboratory Quality Management System

Training toolkit

Acknowledgments

This training toolkit was developed through collaboration between the WHO Lyon Office, the U.S. Centers for Disease Control and Prevention (CDC) – Division of Laboratory Systems – and the Clinical and Laboratory Standards Institute (CLSI). It is based on training sessions and modules provided by CDC and WHO in more than 25 countries, and on guidelines for implementation of ISO 15189 in diagnostic laboratories developed by CLSI.

WHO, CDC and CLSI would like to acknowledge with thanks all those who contributed to the development and review of this training package, more specifically:

Adilya Albetkova
Robin Bandenieks
Robin Barteluk
Anouk Berger
Sébastien Cognat
Carlyn Collins
Virginie Dolmazon
Philippe Dubois
Christelle Estran
Glen Fine
Sharon Granade
Stacy Howard
Devery Howerton
Frances Ingersoll
Kazunobu Kojima

Leonard LaFazia
Xin Liu
Jennifer McGeary
Robert Martin
Sylvio Menna
Michael Noble
Antoine Pierson
Anne Pollock
Mark Rayfield
John Ridderhof
Katrina Roper
Eunice Rosner
Céline Taboy
Leigh Vaughan
Joanna Zwetyenga



Contacts

WHO Lyon Office

24 rue Jean Baldassini – 69007 Lyon – France

Contact us : <https://extranet.who.int/hslp/content/LQMSTT-contact-us>

Clinical and Laboratory Standards Institute

940 West Valley Road, Suite 1400

Wayne, PA 19087 – USA

customerservice@clsi.org