



**vortex**  
S E R I E S

**User Guide**



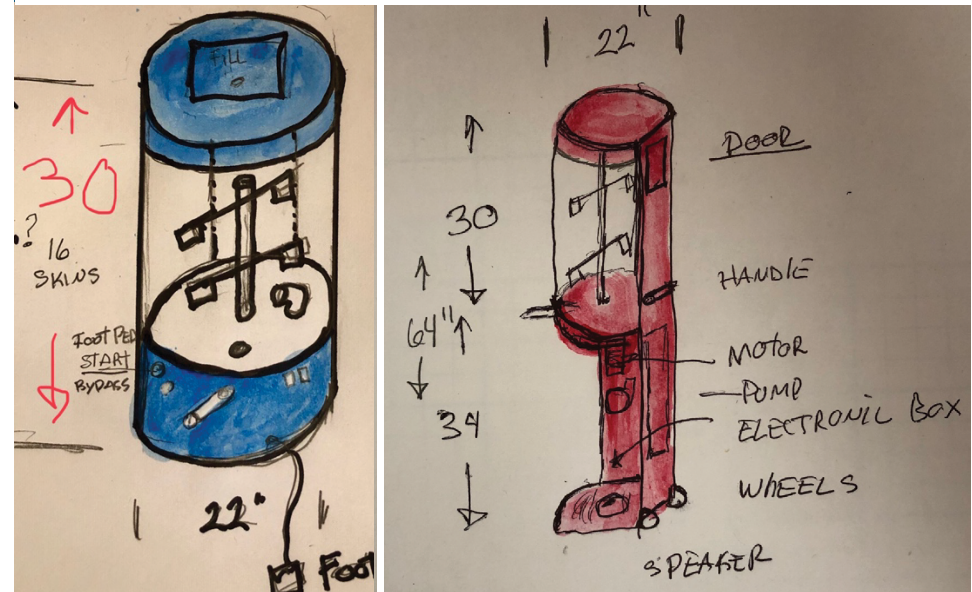
Thank you for your recent purchase of a Vortex Stuffing Machine and welcome to the Vortex Family. You are now the owner of the most powerful and efficient stuffing machine in our industry. Hand crafted in Michigan, your machine is primed to help you provide the highest quality build your own plush experience while also providing your business with an opportunity to prosper.

Please take your time when reviewing how to get your stuffing machine up and running. Watching our tutorial videos so you can operate the machine at it's highest capacity will give you the confidence during your first stuffing event. Showmanship is an essential element of a stuff a plush experience so knowing your machine in and out is very important. Also being sure to properly train your staff will insure your machines life span as 99% of reported issues are related to misuse of the machine.

### One Year Limited Warranty

To get started, please scan or click the QR code to get started with registering your One Year Limited Warranty. This will best assist us when should you need to file a claim or need support with your machine.

Scan or click



Original drawing design concepts of Vortex machines circa 2017

## STOP AND READ PLASE

### Getting Started with your Vortex Machine

**Before you even continue with unpacking your machine please Scan or Click the Getting Started QR Code and watch all the videos. Watching these videos will help you with unpacking your machine as well as giving you step by step instruction on how to operate your machine. Failure to watch these videos can result in personal injury as well as voiding your warranty.**

*Scan or click*



## Vortex Tips & Tricks Video

Our Vortex Tips and Tricks video is an essential video that reviews many of our frequently asked questions for our machines as well as our recommended hacks during operation. Please note this video features a Vortex Pro as the demonstration machine. Operation for a Vortex One is the same.

Some topics covered in this video include:

- Maintenance & Care
- Frequently Asked Questions
- Bluetooth Speaker Use (Vortex Pro)
- How to Stuff A Plush
- Stuffing Technique
- Mulching Best Practices

Take an look and you are on your way to being a world class bears and buddies stuffer!

Scan or click



**Dimensions (Unit: inches):**

- 26" Depth (+6" with Removable Nozzle)
- 24" Width
- 64.5" Height
- 90 lbs (Unfilled Weight)

**Specifications:**

- 110v Outlet
- Tangential 2-Stage Motor
- Solid State Electronic System
- Commercial Use Machine

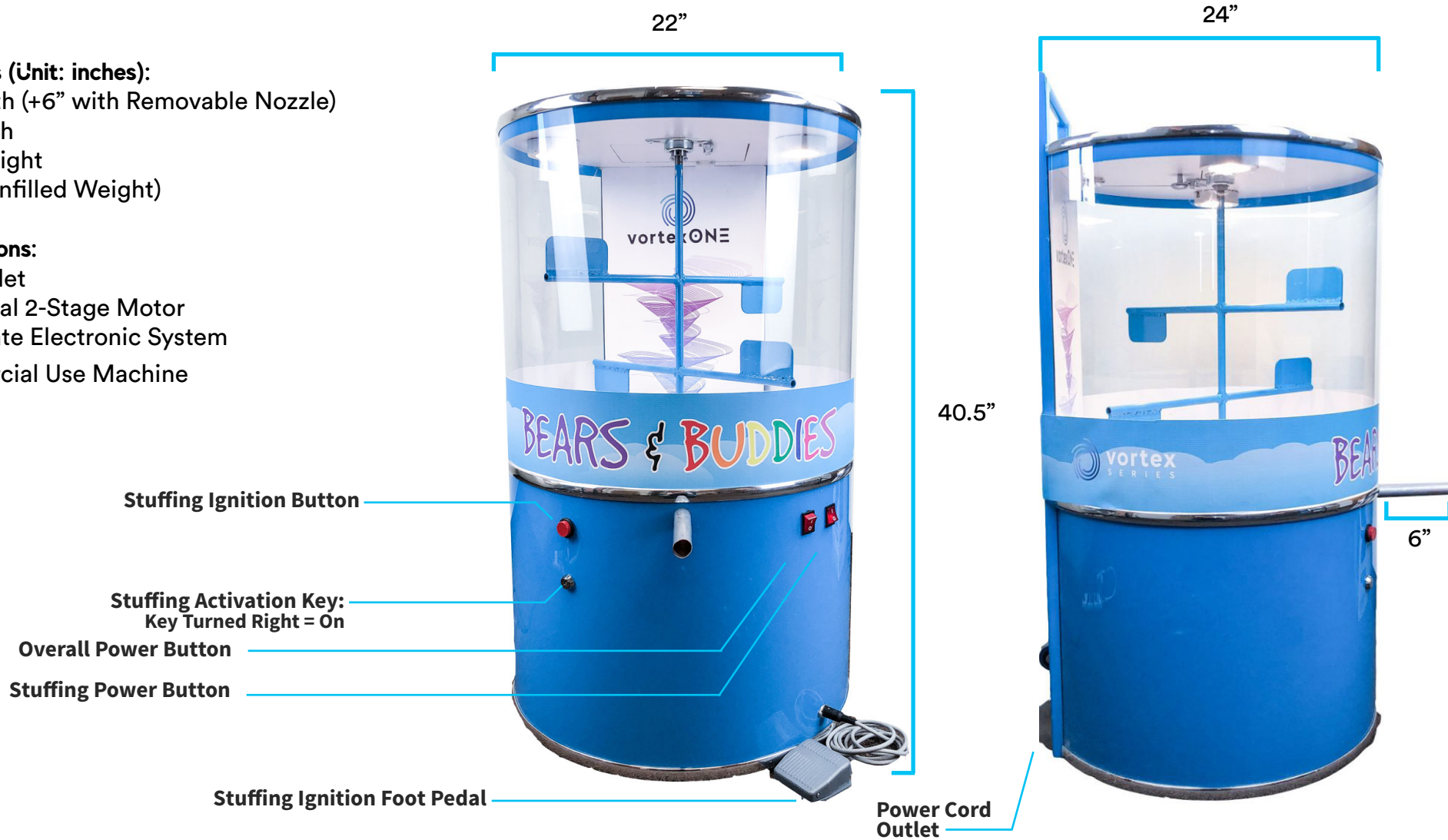


**Dimensions (Unit: inches):**

- 26" Depth (+6" with Removable Nozzle)
- 22" Width
- 40.5" Height
- 70 lbs (Unfilled Weight)

**Specifications:**

- 110v Outlet
- Tangential 2-Stage Motor
- Solid State Electronic System
- Commercial Use Machine



# Support & Warranty

let us know if you need some help

## Call and email

Please always call us if you have a question or need some technical support. We want to make sure you receive immediate assistance to avoid any potential misuse of the machine. Once you connect with a TBF Team member, you may be asked to email our vortex support if added technical assistance is required.

Please note we are open Monday - Thursday 10a-5p EST. If you need support outside of our normal business hours, please email our vortex support address as this email is checked daily outside of office hours.



### Step 1 - Call Us

Main Line + 1 248 437 4930

### Step 2 - Email us

vortex@thebearfactory.com



We're a Proud  
michigan based  
family owned & operated  
Company

