Legal Knowledge and Information Systems G. Sileno et al. (Eds.) © 2023 The Authors. This article is published online with Open Access by IOS Press and distributed under the terms of the Creative Commons Attribution Non-Commercial License 4.0 (CC BY-NC 4.0). doi:10.3233/FAIA230961

Can GPT Alleviate the Burden of Annotation?

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> **Abstract.** Manual annotation is just as burdensome as it is necessary for some legal text analytic tasks. Given the promising performance of Generative Pretrained Transformers (GPT) on a number of different tasks in the legal domain, it is natural to ask if it can help with text annotation. Here we report a series of experiments using GPT-4 and GPT 3.5 as a pre-annotation tool to determine whether a sentence in a legal opinion describes a legal factor. These GPT models assign labels that human annotators subsequently confirm or reject. To assess the utility of pre-annotating sentences at scale, we examine the agreement among gold-standard annotations, GPT's pre-annotations, and law students' annotations. The agreements among these groups support that using GPT-4 as a pre-annotation tool is a useful starting point for large-scale annotation of factors.

Keywords. GPT-4, Annotation, Interrater Agreement, Generative LLMs

1. Introduction

State-of-the-art large language models (LLMs) have been shown to have remarkable zero-shot performance on many diverse tasks. Prior work shows that LLMs can approach or even surpass the performance of human experts on some legal tasks. In legal practice or empirical legal studies (ELS), there is often a need to classify or annotate large amounts of texts. Since this is costly in terms of experts' time and labor, it is natural to ask if and how LLMs can alleviate the costs of manual annotation. In the case of our task, identifying factors, stereotypical patterns of facts that strengthen or weaken a legal claim, we observe that both gpt-4 and gpt-3.5-turbo somewhat under-perform expert human annotators. Hence, replacing human annotators with LLMs does not seem feasible at this point. Nevertheless, LLMs' automated predictions may support human annotators, improving the quality or the efficiency of their performance. LLMs could

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assign "pre-annotation" labels that indicate whether a sentence is likely to contain any factors and which factors in particular. Human annotators could subsequently confirm or reject the labels after reviewing the model's suggestion. A concern, however, is whether the annotators would over-rely on the model's predictions, potentially harming their performance.

| Expensive Vehicle Vehicle License Plate or Registration |
|--|
| Vehicle License Plate or Registration |
| |
| Unusual Vehicle Ownership |
| 5 Vehicle Status |
| Indicia of Hard Travel |
| Masking Agent |
| Vehicle Contents Suggest Drugs |
| Suspicious Communication Device |
| Suspicious Storage |
| 6 Other Annotation Labels |
| Suspicion Found |
| Suspicion Not Found |
| |

| Туре | System |
|------|--------|
| | Туре |

To assess the usefulness of GPT models assigning pre-annotation label suggestions to sentences that potentially describe legally relevant factors, we apply the models in the context of a study on Drug-Interdiction Auto-Stop (DIAS) cases. In [1], we identified legal factors that are important in determining whether an officer has reasonable suspicion to detain a motor vehicle on suspicion of drug trafficking. See Table 1 for a listing of DIAS factors. A number of law students annotated 211 legal opinions to identify which sentences in the opinion described any of the factors. This annotation task engaged the seven hired law students over two months at a cost of several thousand dollars.

The time and expense of this manual annotation effort illustrates a bottleneck that limits the number of cases and data points an empirical legal study can address. To alleviate these burdens, we examine the potential of leveraging GPT models to pre-annotate sentences and to suggest labels for human annotators to confirm or change. To investigate using GPT models for pre-annotation, we analyzed these research questions:

- (RQ1) What is the zero-shot capability of GPT to identify legal factors in sentences and to identify sentences that are "factor-like"?
- (RQ2) Do law student annotators reach a meaningful level of agreement with GPT pre-annotations, or do they over rely on GPT pre-annotations?
- (RQ3) Do law student annotators using GPT pre-annotations achieve higher agreement with gold-standard annotations?

In our experiments, we employed two of OpenAI's generative LLMs, gpt-4, the latest and most advanced model, and a variation of its predecessor, gpt-3.5-turbo-16k. The gpt-4 model supports a dialog between the user and the system serving as a kind of assistant. OpenAI has so far withheld technical details of the gpt-4 model reportedly due to concerns about potential misuses of the technology and the highly competitive market for generative AI [2]. As the size of the successive GPT models has increased [3], however, so, apparently, have their abilities as strong zero- and few-shot learners. However, gpt-4 is slower and more expensive. Therefore, we investigate the capability of the faster and less expensive gpt-3.5-turbo-16k.

This work contributes to AI & Law research in the following ways: First, we show that GPT pre-annotations achieve substantial agreement with gold-standard annotations. Moreover, GPT has an even stronger ability to identify sentences that are "factor-like". Second, we show that law student annotators, using GPT pre-annotations do not overrely on the models' suggestions. Agreement between law student annotators and GPT pre-annotations is similar to agreement between GPT pre-annotations and gold-standard annotations. Lastly, we provide evidence that annotators achieve the same level of agreement with gold-standard annotators regardless of their use of GPT pre-annotations, but they are able to annotate faster.

2. Related Work

This work explores using gpt-4 and gpt-3.5-turbo-16k to support semantic analysis of legal cases by improving annotation of case texts. Some examples of prior work include [4], in which GPT-3.5 generated case summaries using argumentative case segmentation and [5], where LegalBERT generated abstractive case summaries based on argument structure labels. In both, the argumentative structures were based on supervised and semi-supervised annotation of human-prepared case summaries in terms of issues, conclusions, and reasons. Recently, the LegalBench project [6] has assessed how well large language models like OpenAI's GPT-4 can perform a wide range of basic legal reasoning tasks.

Considerable work in AI & Law has focused on making case annotation more effective. Westermann, et al. employed sentence semantic similarity to improve case annotation consistency and efficiency [7]. Researchers have developed annotation pipelines to extract factor-related information from trade secret opinions [8] or from case summaries prepared by law students [9] and to classify trade secret misappropriation opinions by applicable factors [10].

Legal factors are employed in diverse areas of law including copyright fair use, works made for hire, trademark infringement and dilution, assessing spousal support, or determining violations of the right to a speedy trial [11,12,13,14]. In [15], factor values were automatically extracted from divorce cases using rules, augmented with word embeddings. Shaikh, et al. [16] created an ML model to explain outcomes of murder cases based on legal factors. In the SCALE project, the authors employed semi-supervised case annotation in training an ML program to pair legal issues in WIPO domain name dispute cases with applicable factors [17].

Unlike the SCALE project, the DIAS cases we address involve more varied judicial styles and factual circumstances. As the LegalBench authors note on p. 28, "an example of a reasoning ability which is not currently evaluated in LegalBench would be analogical reasoning grounded in case law." In particular, the LegalBench project does not address a legal reasoning task to which we have here applied GPT-4: classifying sentences in opinion texts by factors to support case-based reasoning. In our auto stop domain, GPT-4 needs to classify sentences in cases by eighteen categories of factor types. To our best knowledge, we are the first researchers to do so.

| Data | No. Sentences | Mean | Median | Min | Max | Avg. Sentence Length |
|----------------------|---------------|------|--------|-----|------|----------------------|
| Base 346 | 64275 | 186 | 159 | 15 | 1042 | 128.0 |
| Coarse 346 | 49670 | 144 | 123 | 8 | 785 | 133.0 |
| Annotation Set (100) | 14396 | 141 | 136 | 15 | 414 | 134.0 |

Table 2. Dataset Statistics

3. Dataset

We build on the annotated dataset described in [1], which contained cases relevant to whether an officer had reasonable suspicion to detain a motorist to find evidence of drug trafficking. Here, we employed two law students to search the Harvard Law School Case Law Access Project (HCAP. https://case.law/.) for DIAS cases. The students employed the following search queries: "reasonable suspicion' and 'canine' and 'detention'" and "reasonable suspicion' and 'detention' and 'k-9' or 'K9'". Having retrieved a relevant case, they also retrieved relevant cases cited therein. Ultimately, this procedure returned 346 cases. Table 2 provides a statistical summary of the sentences in these cases. Based on our experience with the corpus in [1,18], we found that roughly 90% of the corpus contains sentences that do not describe any factor. We implemented a rule based classifier to filter out sentences that clearly do not describe a factor.² As shown in Table 2, rows 1 and 2, this coarse classifier reduced the number of sentences by about 23%.

Of the remaining sentences, we randomly selected 100 cases of varying lengths and split them into two groups of 50 for annotation. The first group, called "base" cases, was annotated by law students without the help of GPT and used to measure the effect, if any, of GPT assistance. The second group was split into two groups of 25, one set pre-annotated by gpt-4 and the other by gpt-3.5-turbo-16k. We used these to compare the performance between gpt-3.5-turbo-16k, the less expensive and faster model, and gpt-4 the slower, more expensive, but more powerful model.

4. Experiments

4.1. Pre-Annotation with GPT

For both models, we set the temperature of the model to 0.0. This parameter controls randomness. Higher temperature values cause more creative output but it can also be less factual. Temperatures closer to 0.0, cause the model to be deterministic and repetitive. For the task of pre-annotation, where the same set of labels are going to be applied consistently, we desired deterministic and repetitive output. We set max_tokens on the models' output to between 3000 and 3400 depending on the size of the prompt. A token corresponds roughly to a word. GPT-4 has an overall token length limit of 8,192 tokens, comprising both the prompt and the completion. We set top_p to 1, as is recommended when temperature is set to 0.0. This parameter is related to temperature and also influences creativeness of the output. We set frequency_penalty to 0, which ensures no penalty is applied to repitious language. Finally, we set presence_penalty to 0, ensuring no penalty is applied to tokens appearing multiple times in the output.

²The classifier works by identifying sentences that clearly do not describe a relevant type. These include legal citations, case information, document headers, etc.

| Average | Input Tokens | Completion Tokens | Total Tokens |
|-------------------|--------------|--------------------------|---------------------|
| gpt-3.5-turbo-16k | 3667 | 3729 | 7466 |
| gpt-4 | 3730 | 3856 | 7741 |

 Table 3. Average Input, Completion, and Total Tokens for each GPT model.

Table 4. Abridged Guideline-Prompt Example.

1. TASK In this task, we are attempting to label sentences to assess whether they contain important information. [81 characters...]

2. We are interested in highway drug-interdiction. This occurs when a motorist is stopped by police [2694 characters...]

3. YOU will assess sentences to and determine whether they belong to any of the following categories ...

Furtive Movement - Use this label if the driver or passenger in the vehicle makes a suspicious movement, [5759 characters...]

4. You are also to follow these specific rules:

Typically, a sentence will describe a single factor, however, in some cases, a single sentence may include more than one factor [1738 characters...]

5. You should apply a label for each sentence. Here are some examples:

1. Sentence: Officer Guthrie testified that while the above exchanges were taking place, he noticed that the driver, Arturo Tapia, seemed nervous, and that his hands were shaking.

Label: Physical Appearance of Nervousness [502 characters...]

6. Label all of these *n* sentences: [*n* Sentences]

4.2. Prompt Development

Pre-annotation with both GPT models was carried out with a single prompt. Generally, we pre-annotate by prompting the model to label a number of sentences based on certain rules, definitions, and instructions. To develop the prompt, we follow [19], and provide the model with almost an exact copy of the annotation guidelines provided to annotators in [1] (cf. [20] where only excerpts are used). We call this "guideline-prompting". As in [19], we developed the final version of the prompts over 7 iterations of testing. At each iteration, the performance of the prompt was evaluated, with commensurate edits to the prompt to improve the models' performance. This procedure is described in more detail in [21]. There, we showed that about 90% of the time, gpt-4 provided a label comparable to a reasonable annotator's. Table 4 shows an outline of the prompt we used. We introduce the model to the task (item 1), provide a description of the legal problem (item 2), and describe in detail each factor (item 3). Next, in item 4, we provide the model with specific instructions, similar to those that would be provided to annotators. We then provide the model with example sentence-label pairs (item 5) and sentences for the model to label (item 6). In Table 1 we show the type-system available both to GPT as a preannotator and to the human annotators. Generally, we follow the same type system as defined in [1]. When prompting both models we include the basic guideline prompt and

40 sentences to label. As shown in Table 3 the prompt and 40 sentences, with completion, comprises between 7,400 and 7,700 tokens on average. Although gpt-3.5-turbo-16k can handle up to 16,000 tokens, to maintain comparability of the models' performance, we stayed below the gpt-4 threshold of 8,192 tokens. The token counts in Table 3 were calculated with the Python tiktoken package.

4.3. Human Annotation with Pre-Annotated Sentences

The guideline-prompt instructed the models to return each of the 40 sentences with the model's suggested label. Here is an example of the pre-annotations produced by GPT-4:

Sentence 15: Throughout the encounter Adrienne, rather than Angela, the driver, did almost all the talking, which Krause said can be a sign of nervousness. Label: Nervous Behavior or Appearance

Two second year law students were trained during three initial sessions. A first session introduced the annotators to the factors they would be searching for. The students then annotated a handful of training cases. In a second session, they received feedback on their labeling of the training cases. They then annotated about 25 cases for a third session in which they received additional instruction based on the quality of their annotations.

After initial training, the students annotated two sets of legal opinions, segmented into sentences, each sentence on a new line. For one set of legal opinions, a GPT model had pre-annotated the sentences and a suggested label was included below each sentence as shown in the example. For both sets of opinions, annotators were instructed to mark up sentences that describe 1) any of the 18 factors identified in Table 1 and 2) the court's conclusion as to whether the reasonable suspicion standard was satisfied. The dataset's limited size and the cost of creating it are significant limitations that we address in this work. The annotators were instructed to read *each* sentence in the opinion, including sentences where the model suggested "No Factor", decide if the model's suggested label was correct, and choose the appropriate label. Annotators received an equal mix of sentences annotated by gpt-4 and by gpt-3.5-turbo-16k. The other set of legal opinions had not been pre-annotated by a GPT model. The annotators received the opinions segmented into sentences in the same format, except each "Label" suggestion was set to "None". The annotators were instructed to apply the label they believed was appropriate.

5. Results & Discussion

5.1. *RQ1: GPT's zero-shot capability to pre-annotate cases and identify factor-like sentences*

Understanding how either GPT model performs on the pre-annotation task as compared to gold-standard human annotations is key to understanding whether it would be a useful starting point for other human annotators. Gold standard annotations were performed on the base cases without the assistance of GPT pre-annotation and were performed by legal expert familiar with the anntation task and legal domain. For gold-standard comparisons, we randomly sampled 60 out of our 100 law-student annotated cases for gold-standard annotation (30 to compare base annotations, and 30 to compare pre-annotations). To ad-

| Pre-annotation | % Agreement | Cohen's κ | Gwet's AC1 | Per case |
|-------------------|-------------|------------------|------------|----------|
| gpt-3.5-turbo-16k | 0.76 | 0.39 | 0.73 | 0.56 |
| gpt-4 | 0.80 | 0.41 | 0.77 | 0.63 |

Table 5. Agreement between GPT pre-annotations and gold standard

Table 6. GPT pre-annotation ability to identify factor-like sentences.

| Model | % GPT-Gold Standard | GPT-Human Annotation |
|-------------------|---------------------|----------------------|
| gpt-3.5-turbo-16k | 0.85 | 0.87 |
| gpt-4 | 0.89 | 0.95 |

dress RQ1, we first measure the agreement between pre-annotated cases with gpt-4 and gpt-3.5-turbo-16k. First, we examine the overall percentage of agreement at the sentence level. The models register scores of 0.76 and 0.80, for gpt-3.5-turbo-16k and gpt-4, respectively. Next, we examine the Cohen's κ between GPT pre-annotations and gold-standard annotations. With gpt-4, the pre-annotations and gold-standard annotations share a Cohen's κ score of 0.41, which according to [22] corresponds to moderate agreement. In [1], on the same task, annotators achieved moderate agreement with gold-standard annotations with a κ of 0.57. Although the score in [1] is higher, both scores are in the moderate range as defined by [22].

The Cohen's κ statistic is known to suffer from a "paradox". Where one class has a very high prevalence in comparison to others, Cohen's κ can be too low [23]. Such is the case with our data, where the "No Factor" type consists of roughly 90% of the labels [18]. To address this we apply Gwet's AC1, which like Cohen's κ measures interrater agreement and accounts for chance agreement, but has been found resistant the paradox just described [24]. Between gpt-4 and gold-standard annotations Gwet's AC1 was 0.77. As the authors in [24] did, we rank this score using the scale promulgated by [22] and conclude that this score corresponds to substantial agreement.

The above calculations are based on agreement as to the labels for each individual *sentence*. We are also interested in the agreement *per case*, that is, to what extent do the GPT pre-annotations agree with the factors that have been assigned to each gold standard case. For a factor to be assigned to a case, an annotator needs to have found at least one sentence is an instance of that factor. To measure this, for each case, we divided the cardinality of the intersection of the set of factors identified by the annotators by that of the union of the set of factors identified by the annotators. In Table 5 under the column "Per case," with gpt-4 pre-annotations and gold-standard annotations agree 0.63 of the time on what factors are present in each case.

We estimated both models' capability to identify whether a sentence is "factor-like". We considered any sentence to which an annotator assigned a factor as a factor-like sentence regardless of whether it was the correct factor. We measured how many of these sentences also were assigned a factor by GPT in pre-annotation. In other words, our focus is on whether the annotators deem a sentence worthy of any label, rather than the specificity of the label they assign. The percentage of factor-like sentences identified appears to be high.

With respect to RQ1, based on the results in Table 5, we see that GPT preannotations under-perform human expert annotation and are not sufficient for the task

| Model | % Agreement | Cohen's κ | Gwet's AC1 | Per case |
|-------------------|-------------|------------------|------------|----------|
| gpt-3.5-turbo-16k | 0.78 | 0.39 | 0.74 | 0.53 |
| gpt-4 | 0.86 | 0.53 | 0.84 | 0.63 |

Table 7. Agreement between annotators and both GPT models.

of identifying factors in legal opinions. On the other hand, pre-annotating opinions with GPT is successful enough as to present a reasonable starting place for attempting to improve the quality or efficiency of human annotation. We note that using pre-annotations provided by gpt-4 improves annotator performance across all metrics, when compared to using gpt-3.5-turbo-16k. Since the more powerful gpt-4 is more expensive and slower, gpt-3.5-turbo-16k may be preferable depending on one's resources. In our study, there were 20 possible factor labels for sentences. In Table 6, we were not concerned with which specific factor label was applied, but rather if any factor label was applied. This metric evaluates the agreement between GPT pre-annotations and human annotators on identifying these "factor-like" sentences.

5.2. *RQ2:* Is there meaningful agreement between GPT pre-annotations and law student annotations, or do law student annotators over rely on the model's suggestions?

A major concern with the use of GPT pre-annotations, is that law student annotators would be tempted to follow the model's suggestions without much scrutiny. Before addressing this, we examined the agreement between GPT pre-annotations and law student annotators. The results of this experiment are shown in Table 7. As with the gold-standard v. GPT pre-annotations shown in Table 5, agreement with gpt-3.5-turbo-16k is generally lower than with gpt-4. As for gpt-4, agreement between law student annotators and the model's pre-annotations is generally higher across all metrics and is comparable to the agreement between gold-standard and GPT pre-annotations, which confirms that GPT pre-annotations are a reasonable starting point for law student annotators.

Importantly, when viewing the sets of results presented in Table 5 and 7, we can conclude that these law student annotators did **not** "blindly" follow the pre-annotations provided by GPT. We note that the agreement between GPT pre-annotations and human annotators is not much higher than the agreement between pre-annotations and the gold standard. If the law student annotators had frequently adopted the labels suggested by GPT, one would expect nearly perfect agreement. That is not what we see here. Although there is a bump in agreement between pre-annotations and human annotators, when compared to gold-standard annotations, it is not extreme. Thus, we conclude that human annotators may be slightly more likely to follow GPT pre-annotations but this does not seem to harm their annotation performance.

5.3. RQ3: Does pre-annotation with GPT improve manual annotation?

Table 8 shows the comparison between the gold standard and law student annotators with and without the use of pre-annotations. As indicated, the results are very similar and sometimes identical. We can conclude that, while the use of pre-annotations does not improve the quality of their performance, it does not harm performance either. That

| Gold-Standard v. Law Stud | lent with Pre-Annotations | | | |
|-----------------------------|---------------------------|------------------|------------|----------|
| Pre-annotation | % Agreement | Cohen's κ | Gwet's AC1 | Per case |
| gpt-3.5-turbo-16k | 0.901 | 0.557 | 0.878 | 0.734 |
| gpt-4 | 0.901 | 0.569 | 0.883 | 0.792 |
| Gold-Standard v. Law Studer | | | | |
| Base v. Gold Standard | 0.913 | 0.565 | 0.894 | 0.729 |

 Table 8. Agreement between gold-standard and law students without pre-annotations and between gold-standard and law students with pre-annotations.

is important if, as the annotators report, using pre-annotations made their work go more quickly, especially at the beginning. Perhaps one of the most important measures is if law student annotators and gold standard annotations are agreeing on what factors are present *per case*. As shown in Table 8 law student-annotators and gold-standard annotations agree more on what individual factors are present in each case with the help of GPT pre-annotations. Not only are law student annotators not over-relying on pre-annotations, but the pre-annotations are helping agreement on what factors are present. This is important for pipelines which predict the outcome of suspicion cases, like that in [18], where cases are represented as binary vectors indicating what factors were identified in a case. This insight, and the showing that GPT pre-annotations and law students agree on what sentences contain a factor, show a meaningful utility for using pre-annotations.

6. Conclusions and Future Work

In this work, we have applied gpt-4's and gpt-3.5-turbo-16k's capability for zeroshot performance to the task of automatically identifying sentences in legal opinions that describe factors of interest. First, we have observed that direct application of gpt-4somewhat under-performs the human experts, which is to be expected. We have shown that pre-annotation with gpt-4 does not harm the quality of law students' annotations and confirmed that the students do not appear to over-rely on the pre-annotations. We have found anecdotal evidence that pre-annotation speeds up the law students' annotation work. In addition, we have shown that gpt-4 can effectively identify factor-like sentences, which could focus human annotators more quickly on those sentences in the opinion that are most likely to be worth their attention. While it does not appear that pre-annotation can notably improve the quality of the law students' annotations, it has the potential to make the process more efficient, preserving the quality achieved by law students annotating the texts independently.

In future work, we will investigate whether GPT pre-annotations enable humans to annotate more efficiently. While our cases and factors pertain to drug interdiction auto stops, there is no apparent reason why our techniques would not apply to other legal domains that involve reasoning with factors.

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