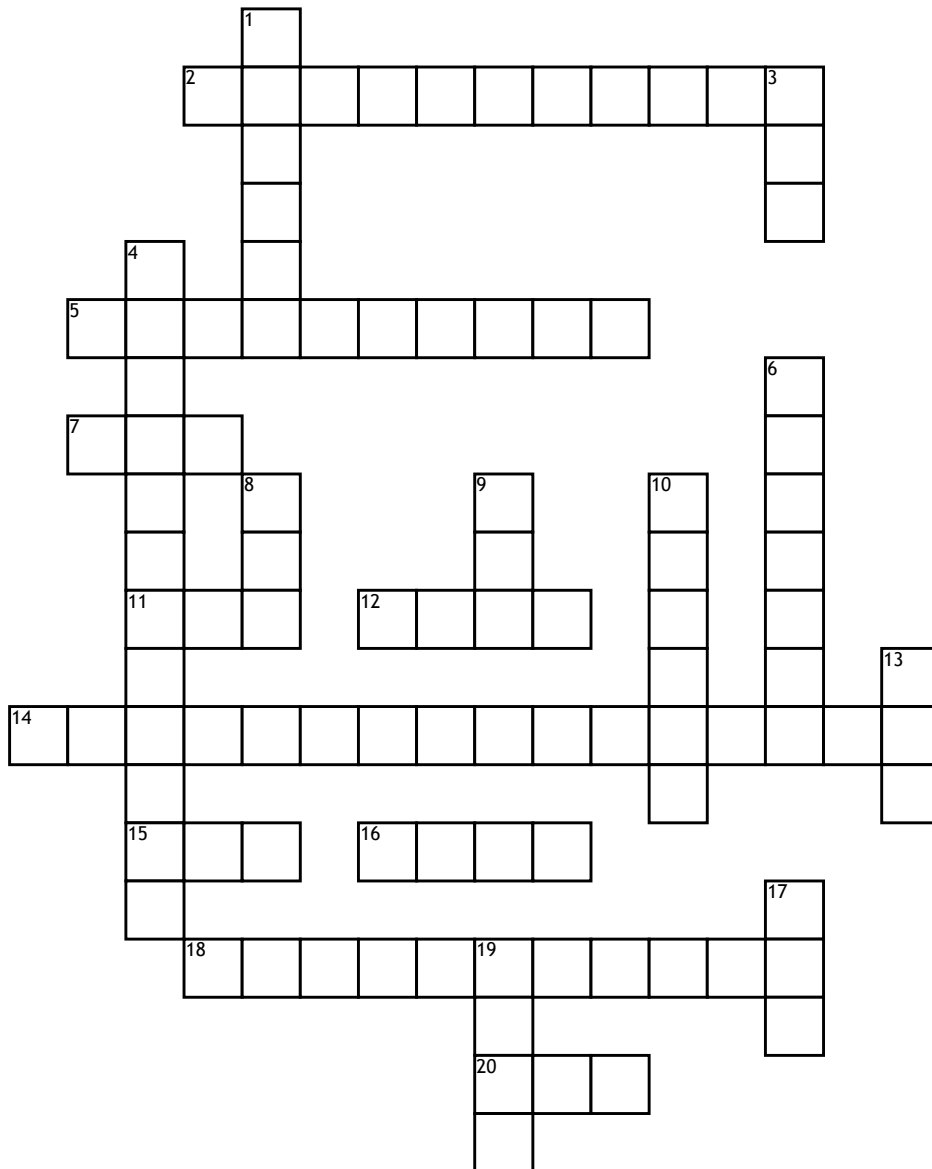


Get to Know HROO



Across

2. Office who handles HRIS, Resources, Training, Consultation and Quality
 5. What does the "c" in HRMACS stand for?
 7. Who grants DEO's authority to announce?
 11. Type of employees ERS works with
 12. HROO team sounds like a police team
 14. The Front Office services _____ and _____ customers

15. Form known for use in classifications
 16. SSU who classifies jobs
 18. Biggest project for ER/LR beginning in Sept each year
 20. This team will strategically guide our customers
Down
 1. Office who services VA department level staff
 3. SSU who handles discipline and unions
 4. R&S does this in addition to recruitment

6. SBO will be a _____ between the customers and SSUs
 8. SSU who announces jobs
 9. SWAT provides services to any _____ entity
 10. Type of jobs DEO announces
 13. SSU where reasonable accommodations are worked
 17. One could say they are "delegated" to "examine" applicants
 19. The HROO office with the largest customer base