



ECR WARRANTY POLICY

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| <p>QUALITY SATISFACTION GUARANTEE (QSG)</p> | <p>ECR4Kids guarantees the quality of all of our products. You can trust the quality and safety of our furniture and materials, providing the peace of mind that our products are made to last. We are committed to your complete satisfaction. If for any reason, you are not satisfied with the quality and workmanship of our products, simply return it within the first 30 days of purchase. We are here to service your needs and are working toward becoming one of your most trusted suppliers.</p> | |
| <p>WARRANTY</p> | <p>ECR4Kids warrants that its products shall be free of all substantial defects in original material and workmanship that may become evident within certain time constraints. This limited warranty does not cover apparent defects caused by abusive or abnormal use of the product, or failures resulting from inadequate inspection and maintenance. ECR4Kids may repair or replace, at its option, any portion of the product which proves to be defective under the terms of this limited warranty at no further cost to the buyer. Proof of purchase from an authorized dealer is required. Customer must present proof of defect in the form of images and/or actual defective product at the time of claim to ECR4Kids. ECR4Kids can and will request that defective product be presented for review at our discretion.</p> <p>THERE ARE NO IMPLIED WARRANTIES OF FITNESS OR MERCHANTABILITY, AND THERE ARE NO OTHER EXPRESS WARRANTIES BEYOND THE WARRANTIES EXPRESSED HERE. ECR4Kids shall be liable under this limited warranty only for the cost or, at its option, the repair or replacement of defective products. All incidental or consequential damages which may arise, including but not limited to business losses, personal property damage, and third party liabilities are hereby expressly excluded. Also expressly excluded under this warranty are glides/casters, vinyl/fabric upholstery material, damage resulting from sun/rain or weather, and ink based products,</p> | |
| | <p>Fabric Seams</p> | <p>Unraveling, tearing, ripping,</p> |



| 855-ECR4KIDS | Fax 856-638-1171 | www.ecr4kids.com

| Category | Sub-category | ECR Warranty Period |
|------------------------|----------------------------|------------------------------|
| | Chair Frame | Bending, rusting or breaking |
| Tables | Activity Table | 10 Years |
| | Hardwood Table | 10 Years |
| | Media Table | 10 Years |
| | Resin Table | 10 Years |
| | Bentwood Table | 10 Years |
| | Open Front Desk | 10 Years |
| Seating | Bentwood Chair | 10 Years (1 year on boots) |
| | Ladderback Chair | 5 Years |
| | Resin Chair | 5 Years |
| | Stack Chair | 10 Years |
| | Benches | 10 Years |
| Art | ALL | 1 Year |
| Active Play | Climb/Crawl/Play (Feber) | 2 years |
| | Sand & Water Play | 1 year |
| | Tunnels/Cubes | Lifetime |
| | Balance & Coordination | Lifetime |
| Storage & Organization | Fold and Lock | Lifetime |
| | Plastic Storage | Lifetime |
| | Storage Cabinet/Shelf/Rack | Lifetime |
| | Coat Locker | Lifetime |
| | Carts & Organizer | 2 year |
| | Lock and Roll | Lifetime |
| Dramatic Play | ALL | Lifetime |
| Soft Zone | ALL | 1 year |
| Cots/Mats | Cots | 10 years |
| | Rest Mats | 2 years |
| Blocks & Manipulatives | ALL | Lifetime |
| Infant & Toddler | Infant & Toddler | 1 year |
| Literacy | ALL | Lifetime |
| Teacher Supplies | ALL | 1 years |