

# ***POLICIES***

## **Terms Of Use**

Welcome to our website. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern **Ampelos Cellars** relationship with you in the context of this website.

The term "**Ampelos Cellars**" or "us" or "we" refers to the owner of the website. The term "you" refers to the user or viewer of our website.

The use of this website is subject to the following terms of use:

1. The content of the pages of this website is for your general information and use only. It is subject to change without notice.
2. Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
3. Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
4. This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
5. Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offence. From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
6. Your use of this website and any dispute arising out of such use of the website is subject to the laws of the United States.

## **Wine-Specific Conditions**

### **Legal Requirements**

You must be 21 years of age or older, to order or receive alcoholic beverages from Ampelos Cellars. Receipt of shipments containing alcoholic beverages requires the signature of a sober adult (a person 21 years of age or older who is not intoxicated). Wines purchased from Ampelos Cellars are not for resale, and are for personal consumption only.

### **Credit Card Charges**

Orders are by credit card only. We accept Visa, MasterCard, Discover and American Express or if arranged, check by mail.

### **Minimum Purchase**

No minimum purchase is required.

## States Authorized for Direct Shipment

Due to the ever-changing nature of wine shipping laws, we may be able to ship wines, directly or indirectly, to all states except We are NOT able to ship to: AK, AR, CT, DE, HI, KY, MS, OK, RI, VT, WV and UT. We can ship to AL as long as we are shipping to a State Liquor Store.

## Shipping Costs

Fedex is Ampelos Cellars carrier of choice. Ground shipping is provided by Fedex which we charge a flat rate shipping of \$10 no matter how many wines are being shipped in one order. We can also ship to you with GSO (only to California, Arizona, Nevada, New Mexico, Oregon, Washington, Idaho) per your request. \*Note – If you want us to ship Fedex Air, you will need to pay the actual shipping charges, regardless of purchase amount.

## Wine is a Delicate Commodity

Wine is a perishable commodity. Wine does not like extremes of temperature: hot humid summer and cold winter weather may adversely affect the condition of your wine during shipment. Ampelos Cellars watches the weather closely and will hold back shipments if the weather is too cold or too hot to ship. If you request us to ship the wines in not ideal conditions than you become responsible for the wine and it will not be replaced if the wine is damaged by extreme weather conditions during shipment. When your wine order is picked up by the common carrier for delivery, responsibility for the wine becomes the responsibility of the purchaser.

# Event Tickets Conditions

## Refunds

All tickets sales are non-refundable.

# Accessibility Statement

## General

Ampelos Cellars strives to ensure that its services are accessible to people with disabilities. We have invested resources to help ensure that its website is made easier to use and more accessible for people with disabilities, with the strong belief that every person has the right to live with dignity, equality, comfort and independence.

## Accessibility

Ampelos Cellars makes available the UserWay Website Accessibility Widget that is powered by a dedicated accessibility server. The software allows Ampelos Cellars Website to improve its compliance with the Web Content Accessibility Guidelines (WCAG 2.1).

## Enabling the Accessibility Menu

The accessibility menu can be enabled by clicking the accessibility icon (the burgundy circle) that appears on the corner of the page. After triggering the accessibility menu, please wait a moment for the accessibility menu to load in its entirety.

## Disclaimer

Ampelos Cellars continues its efforts to constantly improve the accessibility of its site and services in the belief that it is our collective moral obligation to allow seamless, accessible and

unhindered use also for those of us with disabilities.

Despite our efforts to make all pages and content on our website fully accessible, some content may not have yet been fully adapted to the strictest accessibility standards. This may be a result of not having found or identified the most appropriate technological solution.

### Here For You

If you are experiencing difficulty with any content on our website or require assistance with any part of our site, please contact us at 805-736-9957 or [info@ampeloscellars.com](mailto:info@ampeloscellars.com) and we will be happy to assist.