VALERI

Release 15.0

External Release Notification

Version 1.0

April 2022

Department of Veterans Affairs

Office of Information and Technology

1.0 Release Notes for VALERI – 15.0

Release Notification

From: VALERI

Version: 15.0

Production Deployment Date: April 28, 2022 @ 8:00PM CT/9:00PM ET

Focus of Release: VALERI 15.0 release enhances the VALERI technician experience and streamlines the workflow by expanding Loan Notes text, auto-launching tasks when follow up is needed in the Adequacy of Servicing process and updating workbaskets with a check-out feature to better track workload. Created new reports to provide summary details on Appeal Post Audit Incentives and conduct oversight on VALERI technician workbaskets and updated the Early Payment Default and Defaulted Loans reports to provide more accurate and detailed information to users. Additionally, enhancements were made to the Partial Claim process, which will increase efficiency and accuracy in delivering the partial claim benefit to Veterans.

1.1 Enhancements

Key	Component	Summary
LM-4026, LM-4027	Reports	This enhancement created a new "Appeal Post Audit Incentive Detail Results" report added to the "Tableau CRM (fka Einstein Analytics) VALERI Servicer Operational Reports" folder, which displays the results of the "Appealed Post Audit Incentive" review.
LM-320865	SF	This enhancement enabled servicer admins to be able to create a partial claim business area within their account departments.

Annex

Revision History

Date	Version	Description	Author
4/12/2022	1.0	Initial	Beth Ann VanVleet

Acronyms: For a list of acronyms and meanings, please refer to the list here.