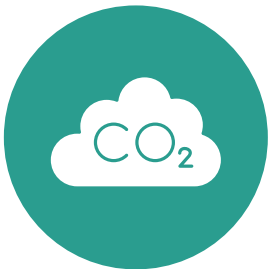




PEOPLE DRIVEN SUSTAINABILITY

Our vision



To reduce Care Shop's Carbon Footprint by embracing sustainable solutions with regards to our products, services and business processes, benefiting our customers, their residents and the environment.

Warehouse / Transport



- We are reducing levels of packaging within the warehouse environment wherever possible
- Recycling is carried out at our warehouses
- Energy saving LED lighting has been installed throughout our Warehouses
- Paperless systems
- Blended approach to transportation ensures we use third parties who have excellent sustainability policies
- We work with our customers to deliver eco-friendly solutions where possible
- Continually assessing and developing a sustainable transport solution.



People / Social Value



- We promote equality in the workplace
- Monthly Culture Club activities
- Supporting local and national charities
- Encourage staff to car share where practical
- Cycle to work scheme
- Promote sustainability messages across the business
- Sustainability section at our annual conference
- Our cleaners use neutral detergents for cleaning our offices
- Planning to develop waste ground into a mindfulness garden for staff.

Products and Packaging



- Sourcing products from suppliers who demonstrate significant levels of sustainability.
- Encouraging the use of eco-friendly products from our exclusive brands range.
- Utilising sustainable packaging in our warehouse environment and distribution network (where possible).

Eco-based deep cleaning



- Using chemicals in some of our cleaning processes that are eco-friendly.
- Using steam for deep cleans
- Anti-microbial products prolongs the life of care home interiors by resulting in fewer deep cleans and decontaminations.
- Plant based cleaners utilised in some processes
- Investigating the use of electric vans for our team of engineers

Care Shop is committed to reducing our environmental impact by adapting our own actions and working with our partners - Suppliers and Customers - to deliver sustainable solutions to our customer needs.

We will do this by educating our people to deliver and promote effective environmental processes and messaging to all of our stakeholder groups.

