

# Annual Report 2019

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## Who we are!

Cartias Kosova is an institution of the Catholic Church in Kosovo whose mission is to promote peace, solidarity, and love between people. Caritas Kosova is a member of Caritas Internationalis (CI) and Caritas Europa (CE) which serves and provides assistance to the poorest regardless of race, nationality, religion, etc.

Caritas Kosova's activity in 2019, in accordance with the strategy, was the implementation of programs and projects within 4 operational mandates: Social and Health Assistance, Sustainable Development, Advocacy and Lobbying, and Emergency Assistance and Sustainable Rehabilitation (on standby). Through many actions, we have tried to be close to those in need to alleviate the problems in which they live, such as poverty and isolation.

## Our Leadership

President of Caritas Kosova is Msgr. Dodë Gjergji - Bishop of Kosovo and General Director is Don Viktor Sopi.

*"We are continuously committed to implementing appropriate measures to strengthen the social component in the country, providing our experience, professionalism and goodwill in providing services for certain categories as well as providing support to ensure social inclusion, sustainable development and adequate education". - Don Viktor Sopi.*

Dear partners and friends of Caritas Kosova, in this annual report you will find information on the activities implemented in support of people in need during 2019.

## Dear collaborators of Caritas Kosova



Caritas Kosova as a charitable institution in Kosovo continues to play its key role in supporting people in need. We do this by carefully analyzing the social and economic situation of the citizens and trying to use every opportunity given to us to be at their service.

Our country continues to face many challenges that affect the existence of many people, challenges that jeopardize and weaken human progress towards the primary goal, to have a good life, in peace and in cooperation with each other. For this reason, Caritas strives to directly influence the protection and promotion of human dignity which is inviolable and represents the epicenter of our action by concretizing in promoting social justice and empowering the oppressed to realize their fundamental rights in all areas of human development.

Even during 2019, Caritas Kosova has diligently continued the implementation of various projects throughout the territory of the Republic of Kosovo, supported by national and international partners with whom we have coordinated activities to better respond to the needs we encounter in the field during our daily work. We are continuously committed to implementing appropriate measures to strengthen the social component in the country, providing our experience, professionalism and goodwill in providing services for certain categories as well as providing support to ensure social inclusion, sustainable development and adequate education.

Also, during this year, Caritas has paid special attention to organizational development and professional advancement as an important aspect of our action that ensures sustainability and continuity of service.

We express our heartfelt thanks to all those who are committed to Caritas Kosova that make the person in need smile, supported him, make him feel important, empowered and treated with dignity.

God bless you!

**Don Viktor Sopi** – General Director

## Home and Outpatient Care

**Home Care** - even during 2019 Caritas Kosova is focused on providing health and social services at the national level. The social and health care provided at home, as well as in the health points in the municipalities: Prizren, Prishtina, Mitrovica, Gjakova, Ferizaj, Gjilan, Viti, Suhareka, Fushë Kosovë, Rahovec, Istog, Skënderaj, Obiliq, Shtime, and Mamushë, consists of services provided to vulnerable people, the sick, the lonely elderly, people with disabilities, etc. offering them

warmth and care, increasing their independence and access to health and social services.

It is worth mentioning that during 2019 Caritas Kosova has re-licensed the entire nursing staff engaged in this project from the Kosovo Chamber of Nurses. Also, Caritas Kosova is a nationally licensed organization by the Ministry of Health for the provision of health services and by the Ministry of Labour and Social Welfare for the provision of social services.



**Outpatient Care** - The provision of combined social and health services in outpatient clinics and at home during this year was aimed at responding to the most basic social, psychological, and health needs of patients and the elderly in our country. In this way, this project has provided them with social assistance, health, psycho-physical as well as their integration into society. Therefore, this project has above all aimed at improving their lives, providing health care, and raising and maintaining their well-being and human dignity.

Through this project we have worked intensively to improve the health service for the citizens of the municipalities: Prizren, Ferizaj, Gjilan, Viti, Suhareka, Fushë Kosovë, Rahovec, Istog, Skënderaj, Obiliq, Drenas, Shtime, and Mamushë, as well as to increase the standard of living by providing a doctor and accompanying staff for medical services in QKMF and in the homes of the beneficiaries. During 2019, within the outpatient care, we have provided nearly 380,000 social and health services.

*Partners: Caritas Germany, Ministry of Health, Ministry of Labor and Social Welfare,  
Municipalities: Prizren, Ferizaj, Gjilan, Viti, Suhareka, Fushë Kosovë, Rahovec, Istog, Skënderaj,  
Obiliq, Drenas, Shtime, Mamushë*



## Battling Human Trafficking

As part of its commitment to combat trafficking, Caritas Kosova during 2019 organized the **International Conference on Child Trafficking in cooperation with the Euro-Mediterranean network of Caritas organizations**, active in combating the trafficking network of human beings. The conference was held in Pristina on November 26, 2019, bringing together more than 116 experts in the field of combating human trafficking from 12 countries. This concluding conference revealed the work and cooperation of the nine-year Euro-Mediterranean network in the field of combating trafficking in human beings in order to promote achievements and present research "Invisible children, an unpunished crime: ACT against child trafficking!".

Caritas Kosova received participants from Caritas of Albania, Armenia, Bosnia and Herzegovina, Bulgaria, France, Jordan, Lebanon, Slovenia, Spain, Turkey, and Ukraine together with international experts from RENATE, the Global Network of Civil Society Organizations member of Kyrgyzstan. National Observatory of Crime and Criminal Justice from France, Office of the State Prosecutor from Kosovo, US Embassy in Kosovo - Department of Justice, OSCE, GRETA member, and also experts from Kosovo public institutions and non-governmental organizations. The conference was dedicated to the 60th anniversary of the Declaration of the Rights of the Child and the 30th anniversary of the Convention on the Rights of the Child.





Research **"Invisible children, an unpunished crime: ACT against child trafficking!"** was prepared over two years in Albania, Bosnia and Herzegovina, France, Jordan, Kosovo, Lebanon, Slovakia, Ukraine, the Caritas Europe Regional Secretariat, the Middle East, and North Africa. The research contains findings, examples of best practices, case studies, and recommendations for prevention, identification, protection, and support for child victims, training professionals, advocacy, public awareness, and networking.

Conference participants actively discussed the various 'faces' of human trafficking, child trafficking in the context of migration, conflict situations, and child labour, as well as prospects and key challenges in the field of prevention, protection, criminal prosecution and programming of the fight against trafficking in human beings, especially concerning children.

*Partners: Secours Catholique – Caritas France, Catholic Relief Services, US Embassy in Prishtina*





## Peace and Diversity

**The Peace and Diversity Program** is a project that is being continuously implemented by Caritas Kosova in cooperation with partners. Mitrovica is specific compared to other regions of Kosovo, due to its cultural and national diversity that are considered assets. But nowadays, politics and parallelism still have a great influence when it comes to peace between the two main communities living in Mitrovica, Serbs, and Albanians. Sometimes, despite their desire to live together, in most cases it is politics that touches them, making peace unstable. In response, Caritas Kosova and other

stakeholders are constantly trying to mediate and maintain this fragile situation. With the Peace and Diversity program, through the socio-economic component, it is attempted to empower certain communities through services and equal support for those most in need. In this way, Caritas Kosova strives to be inclusive and offer equal opportunities.

86 beneficiaries from the field of agriculture have been continuously supported to participate in study visits, fairs, as well as other events to strengthen contacts and cooperation between participants and various farmers.





Under this component, an intern is successfully continuing employment while another beneficiary is supported to develop her business. *"Thanks to Caritas, we have achieved our networking objective. Furthermore, we have expanded our market thanks to these initiatives,"* said Agrovision's representative. Business with agriculture as something very profitable for the well-being of my family".

As part of the project, we marked the International Day of Peace with an event that brought together relevant actors and volunteers of Caritas Kosova who together with 150 children and young people participated in workshops to raise awareness. Also with the support of volunteers, Charity Day was marked where 15 families in need were helped with food packages.

## Support People with Disabilities

### **Walking together towards inclusion, My Right - Early Education Centre** - The

main goal of the project is to improve access to the Early Education Program, a community-based rehabilitation program for social integration, providing equal opportunities, identification, and evaluation, counselling, 'self-help' support as well as psychosocial and physiotherapy support for children with disabilities in the municipality of Prizren.

The Centre for Early Education and Development for Children with Disabilities is a unique program of its kind in the country which deals with children from 0-6 years old and has been operating since 2008. Regular provision of professional services for children in the centre according to their diagnoses and needs enables beneficiaries to begin their development in the respective fields at a very early age. Through these activities, we try to meet the conditions for further development and their readiness for inclusion/enrolment in primary schools. Direct beneficiaries during 2019 we had 40 children with disabilities aged 0-6 years, 30 children with disabilities aged

over 6 years and 40 Parents.

Early identification and regular provision of professional services to children according to their diagnoses and needs remains an essential element for their development, as well as for their preparation for school and independent living. Therefore, the program also provides field services through mobile teams for a wide range of learning disabilities, with a particular focus on addressing challenging behaviour, and preparing children for inclusion in the formal education system. The program is designed to encourage the building of strong partnerships between parents and professionals to ensure that services at the centre are important for children with disabilities and strengthen their capacity for independent living.

This project was implemented until the end of June 2019, and since July it has continued with the same concept, but now called My Right and supported by the Austrian Development Agency and Caritas Austria, My Right is implemented in Kosovo and Armenia.



## SOCIETIES / Supporting CSOs in Strengthening Technical Skills, Inclusion of Persons with Disabilities and EU Standards in Southeast Europe

The overall objective of SOCIETIES is to improve the social capacity of CSOs involved in process management, and in promoting social inclusion policies, through effective dialogue with public authorities during decision-making processes. Caritas Kosova is a member of 15 other organizations from Eastern Europe and Italy that are jointly implementing the SOCIETIES project.

This project is supported by the European Union and is implemented in Kosovo, Albania, Serbia, Montenegro, Bosnia and Herzegovina, Italy, and Bulgaria.

During 2019, a wide range of activities have been organized, such as the Study Visit in Serbia, which was organized from 11 to 13 March 2019 in order to

exchange experiences and examples of good practice in the field of social inclusion. Representatives of 15 CSOs from Albania, Bosnia and Herzegovina, Montenegro and Kosovo, along with representatives of Caritas' national offices and experts from Italy and Bulgaria, had the opportunity to learn about the work of organizations that are part of this project in Serbia as well as the problems facing these organizations. A field visit was organized to the Naša kuća associations from Belgrade (partner organization), the NGO Evo Ruka from Zemun, Plava Ptica from Kula, and Zajedno from Subotica. Participants were also introduced to the work of two sub-grant recipients from Serbia, the Hendikep Cep Association in Zrenjanin and Lužnicke Rukotvorine from Babušnica who presented their initiatives on the last day of their study visit to Belgrade and Subotica





## Social inclusion of the Roma, Ashkali and Egyptian communities

Caritas Kosova works intensively on the development of projects to **support the social inclusion of the Roma, Ashkali, and Egyptian communities in Kosovo society**, with special emphasis on improving the social and economic well-being of these communities. Based on the difficult socio-economic, educational, and cultural situation of these communities, Caritas Kosova has focused its activities on four main components, Education, Culture, Health, and Social Assistance. Despite the intervention in many areas, these communities continue to face major problems, especially unemployment, non-inclusion, segregation,

poor infrastructure, etc.

**Social-Educational Centre 'Caritas Kosova' in Dubrava, Ferizaj** - During 2019, the Centre in Dubrava has continued to play its very important role in the social inclusion of children and all citizens of Dubrava.

Preschool and Pre-primary education - Every day about 60 children aged 3 to 6 have attended preschool and pre-primary classes as preparations for the start of school. Beyond working with children, we have managed to raise parental awareness that education is very important and necessary for the future of their children.





Homework Support Program - this program focuses on children in grades 1-9 and is developed in coordination with the elementary school "Naim Frasheri" in Zaskok. This program aims to strengthen the knowledge of children from the Roma, Ashkali, and Egyptian communities, to strengthen their activity and involvement in school, to prevent abandonment and absences, and to strengthen the social relations of society. 265 students have been part of this program on a daily basis.

During March, April, and May, the basic level of the English language course was developed. About 150 children had the opportunity to attend the first level and

then be certified for the knowledge gained. Also, in the period September-December 2019, 110 students attended the Informatics course.

Summer Camp 2019 - aimed to develop skills to express and communicate with others and build self-confidence in children by actively participating in comprehensive activities. During the Summer Camp, we provided a comfortable and safe environment where children felt very comfortable, learned new and interesting things about life and themselves in an attractive and fun way, consolidating their physical and emotional skills to cope with experiences and new challenges.





The summer camp was attended by 120 children aged 6-16. The main activities were psycho-social games, cultural, artistic, and sports activities.

On 03.12.2019 in the Centre was organized a meeting on the topic: "Prevention and combating dropout" with relevant actors: Municipal Directorate of Education, Centre for Social Work, Directors of Primary and Lower Secondary Schools that have students from these communities, police representatives and parents of students who have dropped out of school. After discussions and recommendations, we managed to bring 6 students back to school.

Various activities have been marked: the day of activism against gender-based violence, the International Children's Day, etc.

Within the Health component, Caritas Kosova has provided health and dental services to the residents of Dubrava. All services for 4932 patients are provided

free of charge. Also, within the humanitarian assistance, we have distributed aid to 1500 people.

**Social-Educational Centre 'Caritas Kosova' in the neighbourhood of Ali Ibra, Gjakova** – about 130 children have been provided with educational services and psycho-social activities, daily. 45 children aged 4 to 6 years attended preschool education. While 85 primary school children have continued the supplementary education program. Within the Centre, health services have been provided as part of the 'Home Care' project for about 60 elderly people in the Ali Ibra neighbourhood. Special focus is given to young people and children with whom psycho-social, sports activities have been continuously organized and activities have been undertaken in preserving and cleaning the environment.





The 2019 Summer Camp was also held in Gjakova and aimed to activate children in various psycho-social and sports activities to increase cooperation between them and to raise awareness on various topics. During June, the Centre hosted a meeting of all relevant actors on the issue of enrolling children in the regular school year.

In October, a meeting with women was organized where the topic of domestic violence was addressed, while in November a meeting with parents was organized where the topic of preventing the use of narcotic substances was discussed. A meeting with the community on the importance of health care was also held in November.

**Supporting the social inclusion of Roma, Ashkali, and Egyptian children and youth in the Roma Mahalla in Mitrovica-** Caritas Kosova implements this project in cooperation and supported by UNICEF as part of the process of creating

a comprehensive society in Kosovo. In this partnership, Caritas Kosova addresses some of the most vital issues of the Roma population by ensuring a successful social inclusion process for Roma families and supporting them in education. The importance of continuing education, regardless of residence, was raised several times during visits by the Facilitator to Roma families. The overall impact of this approach resulted in all children remaining in the education system and having access to health care and other child welfare institutions.

The process of frequent migration and the poor economic situation of the Roma community is considered a major change in the lives of children that could potentially result in school dropout, the risk of conflict with the law, early marriages, poor health, and social protection. We, therefore, appreciate that the project has reduced these risks and provided support for children.



The project focuses mainly on preventing school dropouts and identifying the needs of children and out-of-school children. Furthermore, the Portage methodology is used as a starting point in identifying children's developmental needs and involving parents in resolving these issues. The process of social inclusion in the wider community has been supported through 30 creative seminars for children involved in various activities and by engaging children's imagination through various art techniques (painting, sculpture). Children from other communities and children with special needs have developed skills that cover almost every aspect of their development, especially emphasizing the values of promoting the

inclusive society and interethnic cooperation.

Four specialized psychologists and able to apply the Portage methodology, have worked with over 100 children and 200 parents who are beneficiaries of the Portage methodology during 2019. Moreover, home visits conducted by our psychologists resulted in the identification of children who will need further support in other issues that prevent children from exercising their rights e.g. birth registration certificates, child allowances, medical insurance cards, and immunization cards. Through our commitment, we have enabled 280 children and parents who faced various obstacles to be included in the health and social schemes.

Organizing joint activities has led to the involvement of more parents in the workshop. During this period, 100 parents, mostly mothers, took an active part in more than 10 workshops. Topics included areas of child development, as well as various health and social issues. As a result, more parents are involved in daily activities with children. On the other hand, they are more informed about their public rights and recognize early symptoms of childhood diseases (decreased immunity, the importance of vaccination, language

defects). As a result of the recent activity and this intervention, 5 children use health services from speech therapists.

In coordination with the Institute for Public Health, five promotional activities were organized which resulted in quality and strengthened social and health services. As part of the cooperation and communication with IPH, over 300 parents and their children have received support and advice on the prevention of various infectious diseases.

## Food for all

**Social assistance for families living in extreme poverty** is a constant objective of Caritas Kosova. During 2019, over 5000 families have been helped with food and clothing aid, as well as a large amount of aid has been given to various associations that work with poor families. In 2019, 170 tons of humanitarian aid were distributed.

This commitment of Caritas Kosova is

implemented in cooperation and support of the voluntary organization from Germany, Junge Leute Helfen. This action is carried out in cooperation with: Parishes, Assemblies of Sisters of Honor, Mensa for the Poor in Prishtina, Kindergartens, Directorates for Health and Social Welfare in different municipalities, Schools, Shelters, Pensioners' Associations, etc.





## Beyond the Prison Gates

"From prevention, through treatment and rehabilitation to successful reintegration" has continued to be implemented by Caritas Kosova in the Correctional Centre and the Centre for Children with Educational and Corrective Measures in Lipjan. Activities such as Art Therapy, Theatre Therapy, Sports Activities, Practical Work, Soft Skills Training, Hairdressing and Tailoring Training, etc. are considered holistic activities that support the self-determination of prisoners and directly affect their rehabilitation and preparation after release.

20 participants in the Therapy Theatre

and 15 participants in the Art Therapy have regularly participated in the respective sessions where they have expressed their interest and talent for art. Almost all prisoners have participated in activities organized in sports, in cooperation with 20 volunteers of Caritas Kosova who are peers of prisoners. This activity has a very positive effect on the maintenance of relations between the project staff, the prisoners, and the staff of the Correctional Centres. Practical work is also organized for women who have completed tailoring training in order to be active and practice the skills they have acquired.





In order to support imprisoned women to develop their skills for more successful reintegration, training on soft skills has been organized. 8 women participated in this training which was organized in cooperation with the Centre for Career Orientation of the Municipality of Prishtina and which lasted one week.

Imprisoned women have also been supported by professional training in tailoring and hairdressing. In 2019 we started the training of the third group where 10 women (5 in tailoring and 5 in hairdressing) were trained and certified by the coaches of Vocational Training Centres. These two trainings for years are organized in close cooperation with the Employment Agency of the Republic of Kosovo.





## Education of Children

**Kindergarten "Angels"** - Given the importance of educating children, their individuality and personality, as well as specific needs, Caritas Kosova with great care and pleasure continues to engage in providing quality educational services of day-care for children who need well-being and need their education and socialization to become a high standard of education and professionalism.

Our mission is to create a safe, convenient, warm, and well-planned place for

children aged 06 months to 6 years according to the individual characteristics of each child. Through very convenient location, green spaces, and the facility specially designed for the pleasant world of children, we create an advantage in the implementation of the curriculum through activities that require adequate space, including spaces for children with special needs.

In our kindergarten, during 2019 we have provided care for 230 children.

*Partner: Municipality of Ferizaj*



## Social Economy

Caritas Kosova continuously promotes the social economy as an innovative approach and an efficient mechanism for poverty reduction as well as to support social inclusion and employment. ELBA (Emergency Labour in Balkans) is an initiative designed to respond to the economic crisis in Southeast Europe and parts of this project are Kosovo, Albania, Bosnia and Herzegovina, Greece, Montenegro, Serbia, and Northern Macedonia. The social economy is known as a way to engage and empower society, the public sector and the private sector, from for-profit organizations to non-profit organizations, from territories to communities, to develop a new economic model that involves people in need as an active source of society.

The promotion of the social economy continued in 2019. During this year Caritas Kosova has conducted monitoring visits to see the development of three Social Enterprises (Women Wellness Center-Peja, Melissa-Istog and We do it 4 you-Prishtina) which are funded by the ELBA project.

In November 2019, an event was organized as a kick-off for the 'Employ Yourself' project, which was held in Sarajevo and was attended by project representatives from all member countries. 'Employ yourself' is an initiative derived by ELBA project and funded by Erasmus+. This project aims to empower young people in social entrepreneurship.

*Partners: Caritas Italiana, Secours Catholique – Caritas France, Catholic Relief Services, Caritas Spain*



## Empowering youth and women toward employment in Ferizaj and Mitrovica region

Caritas Kosova in recent years has focused heavily on strengthening and supporting the unemployed towards employment. As a result, this project, which began in January 2019, focuses specifically on supporting self-employment through training, mentoring, networking, practice, and material support for vulnerable women and young people seeking a job, or who are willing to start or develop their own income generation activity/business. This project has a partnership with the Employment Office in Ferizaj in order to coordinate activities and establish regular relations

between Caritas Kosova, the Employment Office, the unemployed, and companies that offer employment and training opportunities.

During 2019 Caritas Kosova undertook a major information campaign to identify the marginalized categories involved in the project. Information sessions were organized in the villages of the Mitrovica and Ferizaj regions, and as a result of the proper approach, Caritas Kosova received 466 applications for both objectives from the marginalized categories interested in self-employment.



During this one-year period, 20 women and young people received an 8-day certified training for business plan development (entrepreneurship entry, business plan design, marketing strategy, finance, and entrepreneurship) and 18 of them submitted their business plans for further funding by Caritas Kosova. Also, during this year, 52 beneficiaries (women and

young people) received certified technical training on demand (Cooking, Hairdressing, Sewing, Website Design, Video Editing, Nail Modelling, and Business Plan Development) by region: 30 in Ferizaj, 16 in South Mitrovica, and 6 in North Mitrovica. Of the 52 beneficiaries, 46 were women and 6 were men.

*Partners: European Union, Secours Catholique – Caritas France*

## Your Job

Your Job is the answer to the high unemployment rate in Kosovo and the catalyst for the youth who make up the highest percentage of the population in the country. This project aims to get out of the vicious circle of lack of education and support, unemployment, poverty, and social exclusion that affects many young people in Kosovo. Therefore, Your Job project will offer its beneficiaries, from the age of 15-30, a holistic and tailored support, giving them all the opportunities and conditions for sustainable employment. Your Job is implemented in 4 Balkan countries: Kosovo, Albania, Bosnia and Herzegovina, and Serbia. In Kosovo, Your Job is being implemented in the municipalities of Prizren, Gjakova, Viti, South Mitrovica, North Mitrovica, and Klllokot.

Through soft skills training, professional training, internships, and grants, we are trying to prepare hundreds of young people for the job market and for self-employment.

Supporting young people consists of providing opportunities for advancement through training in what is known as soft skills, as a necessary investment for every young person aiming for employment, advanced and certified training in various fields and sectors, opportunities to practical work carried out in coordination between Caritas Kosova, private companies or businesses and young people. Young people who have business ideas for the development of social enterprises are supported to develop and incubate their ideas, where they then receive grants.







Since the start of the project, a significant part of the targets has been achieved. In the period May-December 2019, soft skills training was conducted, where over 150 young people from different municipalities benefited from the project. 15 young people have been put into practice with the possibility of extending

the regular employment contract. 10 young people have relied on the realization of certified professional courses. A very important component of this project is the Guidance Counsellors who work closely and consistently with young people.

*Partners: Austrian Development Agency (ADA), Caritas Austria, Secours Catholique-Caritas France, RENOVABIS*



## Knowledge against violence and trafficking

Caritas Kosova is implementing this project that help improving public awareness and education regarding the problems of domestic violence and human trafficking, enhance capacity building of civic and institutional organizations and support existing struggle against one of the biggest criminal phenomenon in the world.

The project was implemented in municipalities Leposavic, Zvecan, Zubin Potok, North and South Mitrovica, through several components in order to cover the widest possible target group, having in consideration dimensions of the problem:

The educational component was implemented through technical and vocational training and workshops with 2980 students (1860 girls and 1120 boys) and 120 adults (87 women and 33 men), The strengthening capacity component consist distribution of five grants; creation of rooms for kids in Institutions that directly work with victims of domestic violence and human trafficking creating the calmest ambient of the rooms for kids. Also, Caritas Kosova provides financial support for 20 victims of domestic violence and human trafficking.







Within the promotion & linkage component it was created a 1 web site and 1 university campaign “Students against slavery” performed; 2 media campaigns per sector performed through local RTV, 500 posters, 500 flyers and 2000 badges were produced and disseminated among population of targeted municipalities and one association of students/volunteers were established in order to secure continuation of activities. Through the component of networking with Kosovo relevant Institution, Caritas

Kosova sign the Memorandum of Understanding with 15 Elementary & High Schools, 5 Police stations, 4 Centers for Social work and 3 Red Cross regional offices in 5 Municipalities. At the end of the project implementation, the project team state that relevant actors are working closely, providing the comprehensive service to the victims, showing the level of the beneficiaries’ awareness about domestic violence and human trafficking.

## Emergencies

### SEECEG – Caritas Emergencies Group in Southeast Europe

The overall goal of this group is co-ordination and joint co-operation in disaster management. During 2019, members of the Caritas Group held coordination meetings through electronic channels to update situations in countries in the region. The members of the group are the Caritas from Kosovo, Albania, Montenegro, Serbia, Bosnia and Herzegovina, Romania, Bulgaria, Northern Macedonia, Turkey, and Greece.

### Earthquake in Durrës, Albania

On November 26, 2019, a magnitude 6.4 earthquake shook the Durrës region of Albania, followed by hundreds of other tremors in the following days. The earthquake caused many victims and injured dozens more. On the day of the earthquake, the Caritas Kosova Emergency Team under the direction of the General Director was mobilized immediately and left for Tirana to hold a coordination meeting with the Caritas Albania and the Tirana-Durrës Metropolitan Archbishopric to coordinate actions and assess emergency needs.





On November 28, 2019, Caritas Kosova has launched the first contingent for Tirana in Caritas Albania, where it has sent: mattresses, blankets, sugar, oil, rice, baby food, water, juices, hygiene materials, etc. On December 7, 2019, Caritas Kosova launched the second contingent for Durrës at the Cathedral of St. Dominic, where it sent: sugar, rice, oil, pasta, baby food, mattresses, etc.

Also, Caritas Kosova sent food for children, clothes, and water to the former German Camp in Prizren where nearly 1000 people were accommodated. Due to traumas and the need for adequate treatment, especially of children, Caritas Kosova in cooperation with the Municipal Directorate of Education in Prizren has engaged 4 psychologists to conduct psycho-social activities with children.



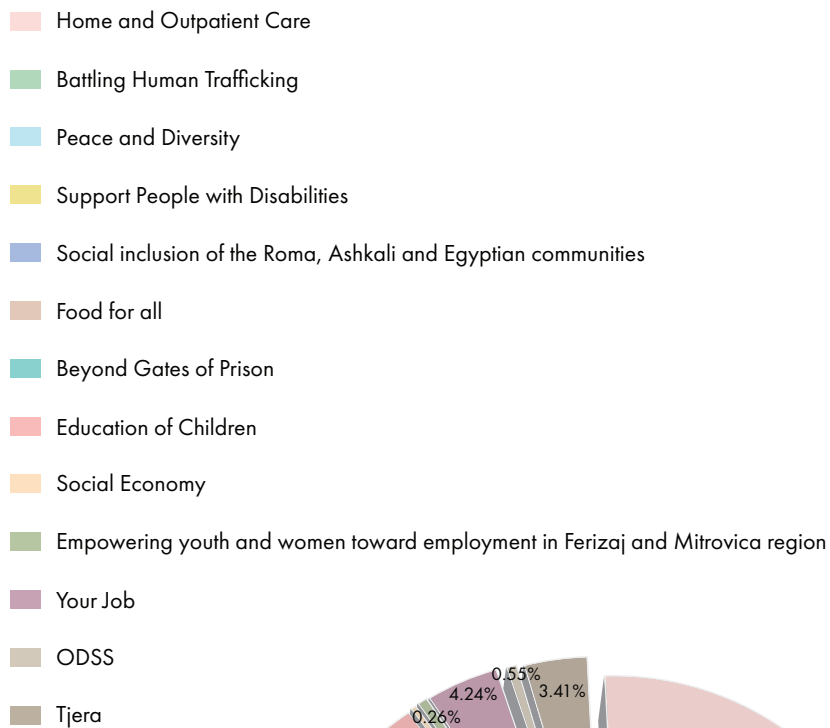
*Partners: Caritas Internationalis, Caritas Europa, charitable people*

## Annual Budget 2019

2,648,350.17 €

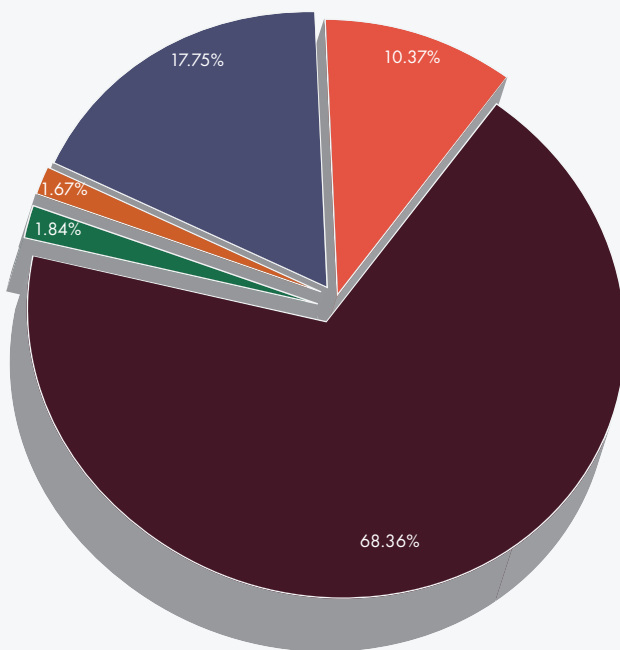
Home and Outpatient Care	1,579,730.22 €
Battling Human Trafficking	36,671.89 €
Peace and Diversity	122,371.35 €
Support People with Disabilities	123,374.67 €
Social inclusion of the Roma, Ashkali and Egyptian communities	87,922.71 €
Food for all	48,158.29 €
Beyond Gates of Prison	39,875.50 €
Education of Children	369,099.00 €
Social Economy	7,000.00 €
Empowering youth and women toward employment in Ferizaj and Mitrovica region	17,173.00 €
Your Job	112,186.50 €
ODSS	14,494.00 €
Other	90,293.04 €

## Percentage by Projects



## Percentage by Donors

- Caritas Network
- Municipalities
- Ministries
- European Union
- Tjera



# www.caritaskosova.org

## Headquarters - Ferizaj

Address: Str. Shën Nënë Tereza no.3/Catholic Church

70000, Ferizaj, Kosovo

tel. +381 (0)290 328 110

e-mail: info@caritaskosova.org

## Regional Office - Prishtinë

Address: Str. Karposh no. 41/Catholic Church,

10000,Ulpianë, Prishtinë, Kosovo

## Regional Office - Prizren

Address: Str. Papa Gjon Pali II no. 1

20000 Prizren, Kosovo

## Regional Office - Mitrovicë

Address: Str. Tirana no. 101

40000 Mitrovicë, Kosovo

## Regional Office - Gjakovë

Address: Str. Ali Ibra n.n./Community Centre

50000 Gjakovë, Kosovo

## Regional Office - Leposaviq

Address: Str. Vojske Jugosllavije 16,

43500 Leposaviq, Kosovo